Welcome!

We’re so happy you’re here and using our Employer Portal! We’ve worked so hard to make this the best possible experience for you!

To access the Employer Portal, you will need to receive an email invitation with a link to set up your account. If you have not received this invitation, please let your regional business consultant know and we’ll get that fixed for you as soon as possible.
Getting Started With The Portal

Redeeming Your Portal Invitation Code
You will need to visit the following site to access the employer portal:


Once you reach the site, you will then need to click on the sign in button.
The below page will appear. You will then need to click on the “Redeem Invitation” tab.

Enter the invitation code from your email invitation then click on the “Register” button.
Grant Applications & Training Plans
First, use the “Sign In” button at the top right of the page to redeem your email invitation!

Once logged in, select “Employer Training Grants” on the NextLevel Jobs main page (as shown below).
Welcome to the Business Services main page! You can learn all sorts of cool stuff about the Employer Training Grant here. Scroll down the page for additional resources and data.

To view your application, select “My Grant Applications” on the top menu (highlighted below).
Select the grant application you want to work on from the list by clicking the timestamp in the “Created On” column.
Once the grant application has been selected, you’ll be directed to the “General” tab for that application. The “General” tab of your grant application will display information regarding your application, organization, and contact information.

You will be able to update the “Application Contact” on this tab. To make additional updates, please contact your regional business consultant.
The “Training Plan” tab will display all training plans that have been created for this specific grant application.

You can edit a training plan in “Draft” status by selecting the drop-down arrow on the right side of the row or you can create a new training plan by clicking “+ Create” button on the top right. (Side note: there is a limit of 5 training plans per grant application!)
When creating a new training plan, all fields with an asterisk (*) must be filled in before you can save and/or submit the new training plan.
Once created, you can then edit the newly created training plan. Start on the “General” tab, and fill in all information before moving to the “Affected Occupations” tab.

Select the magnifying glass on the “Occupation” field to search the list of occupations to add. Once found, select the checkbox and choose “Select”, followed by the “Submit” button.
When you have completed the “General” and “Affected Occupation” tabs, you can add documents to the “Documents” tab and submit the training plan for approval.

To submit for approval, navigate to the “General” tab and scroll down. Select “Yes” under the heading “Submit Plan” and click the “Save” button.

Once that is complete, your training plan is sent for approval. The training plan status will be updated when it has been approved or returned for edits.
Adding Trainees To A Training Plan

Once a training plan is approved, trainees can be added to the training plan.

You will need to add the trainee’s information and then update their status once they have completed the training so you can invoice us!
Navigate to the training plan the trainee is participating in and then go to the ‘Trainees’ tab. Here, you can see all trainees added to this training plan and their status.

To add, select the “+ Create” button. When adding a new trainee, fill in all the fields and select “Submit”. The trainee will automatically be given the status of ‘Enrolled’ upon creation. Once the trainee has been created, you may edit the status.

To edit a current trainee, scroll to the right and select the drop-down arrow to edit.
Once a student has either completed or dropped out of the training, you may edit the trainee status. After choosing “Edit” on the trainee record, scroll down to “Trainee Status” and select either “Completed” or “Dropped” depending on the situation. Once the trainee status is updated to “Completed” that trainee will be added to any new invoice created for that training plan.

- **Completed** means the trainee has successfully finished the training.
- **Dropped** means the trainee has withdrawn from the training and has no intention of completing it in the future.
- **Enrolled** is the default status and the trainee can remain in this status until one of the other options is more appropriate.
Click on the “Financial Documents” tab at the top of the page. This tab will always be displayed when logged into your portal account.
From here, you can select which type of financial document that you would like to upload by clicking on that particular document type.
You will then be taken to the page where you’ll be able to upload your financial document by clicking on the “Add Note” button.
A small box will appear. Click on “Choose File” to find the financial document that you would like to upload. Once you’ve found and selected your file, click the “Add Note” button.
Once the financial document is uploaded to your account, your business representative can view your document.

A history of your uploaded documents is listed here with the most recent document appearing at the top. Any other documents can be viewed from this list as well by clicking on the name of the document.
Creating A New Invoice
Go to “My Grant Applications” on the top menu and select the appropriate application by clicking the timestamp in the “Created On” column.
Navigate to the “Training Plan” tab and select the training plan that you are creating an invoice for by clicking the drop-down arrow on the right and selecting “Edit” option.

Note: A training plan must be in “Active” status for an invoice to be created. Additionally, only one invoice should be submitted per training plan. All trainees need to have met their 6 month retention date prior to being added to an invoice for submission.
First, ensure all trainees have the appropriate trainee status. A trainee must have completed the training and have a trainee status of “Completed” before an invoice is created.

When the invoice is created and saved, all trainees with a trainee status of “Completed” will be added to the invoice.
Go to the “Invoice” tab and click on the “+ Create” button. Click “Yes” under Employer Submit section, then type in name in the “Invoice Submitted By” box. Scroll to the bottom of the page and click save.
When you select “Invoices” from the top menu you will see your newly created invoice. Additionally, you can see the trainees added to the invoice by clicking the button under the “Review” column.
Viewing & Editing An Invoice
To view any invoices you have already created, you can select the “Invoices” tab at the top of the page.

You can review the invoices here, but you cannot edit them. In order to edit, you must navigate through the grant application, which we will show you in the next steps.
To edit an invoice, select “My Grant Applications” from the top menu. Then, choose the appropriate application for which you wish to edit an invoice.

Go to the “Training Plan” tab and select the training plan for which the invoice was created.

Click on the drop-down arrow on the right and select the “Edit” option.
Once in the correct training plan, go to the “Invoice” tab and open the invoice of your choosing by selecting the drop-down arrow and choosing the “Edit” option.

![Invoice Table](image)
If you would like to communicate with your regional business consultant via the portal, you may create a comment on a grant application and/or training plan. In order to do so, navigate to the grant application or training plan and select the “Comments” tab.

Select the button ‘Add Comment’, type in your correspondence, and hit the ‘Submit’ button. After submitting, the business consultant will be able to view your comment and they can reply to you. If you receive a comment from your business consultant, you will receive an email notifying you of their comment.
A history of the communication will be kept under the “Comment” tab of the grant application and/or training plan.