

They're Your Unemployment Insurance Benefits – Choose How to Get Them

Financial Wellness Begins with Control

DWD Payment Distribution Program



Now you can choose between direct deposit into a US Checking/Savings account or a Key2Benefits prepaid MasterCard.



How do I make a payment choice?

You can make a payment choice or change your current choice by logging in to Uplink Claimant Self Service (CSS). Once in CSS, click your name at the top left of the screen and choose Payment Election from the dropdown menu to start the process. You will then be able to link to KeyBank's secure payment election portal.

When can I make a payment choice?

Starting on Feb. 1 KeyBank will be issuing benefit payments on behalf of the Department of Workforce Development (DWD). You can start making your payment choice anytime on or after Dec. 12, 2019. Please make the election early to ensure there is no delay with benefits on or after Feb. 1, 2020.

What happens if I don't make a choice?

You will receive a Key2Benefits prepaid Mastercard at the mailing address on file for you in CSS.

Can I review or change my payment choice?

You can review or change your choice on KeyBank's portal. You can access this portal by logging into CSS, clicking your name at the top left of the screen and choosing Payment Election from the dropdown menu. From there you will be able to link to KeyBank's secure payment election portal.

For more information, visit unemployment.in.gov and select "Payment Options."

