Welcome to the Claimant Self Service logon. After reviewing this module you will know how to create an Uplink Account.
To create a new account, click on New User Registration.
To create an account under the Login Details, you will be asked to enter an email address. If you don’t have an email address click here for guidance on how to obtain an email account. Once the email address is created you will be asked to confirm the email address. Once your email address is confirmed please enter a password. Confirm your password, select a security question and answer, move forward to personal information. The following information must be provided – First name, Last Name, Social Security number, you will be asked to confirm the social security number entered, your date of birth. Once all the information is entered the last step on this page is to click Create Account button.
If you don’t have an email address you can click on one of the five providers below to create a free email account. If you need further assistance click on the contact us link below.
This is the Create Account Confirmation screen, please take time to check your social security number and date of birth. This information will be verified with the Social Security Administration. If you need to correct the information displayed below, please click the Edit button located at the bottom of the page. If your information is correct and you would like to continue click the Confirm Account button at the bottom of this page.
This is the User Agreement, you must read through this entire agreement by using the scroll bar on the right hand side of the page. Once you have read through the user agreement choose the I Agree button on the bottom of this page to complete the registration process.
This is the Email Confirmation page, your verification will be sent to the email address you provided during registration. This email contains a link that you must click on to connect to the Uplink Claimant Self Service logon screen. The link in this email will remain active for one hour. You should expect to receive this confirmation email from the department of workforce development within ten minutes. Check your Spam or junk email folders on your email account. If you still have not received an email, click the Resend Email button below to send another email. You will be able to log into your account for the next 48hrs to resend the email containing the verification link. If you have problems please contact our customer affairs department at 1-800-891-6499.
This is the Claimant Self Service Logon screen, please note the account was successfully verified. This is where the username and password created during registration should be entered.
Part of the customer registration process is entering your contact information. Under the Contact Details please enter your Primary Telephone number, an Alternate Telephone number if you have one and your email address. Under Address Details please include your Mailing Address, City, State and Zip Code. Once this information is complete please click on the Next button.
To continue with the Claimant Registration, you will come to the Demographic screen. Under Demographic Details please include your Education Level, Ethnicity, Race, Gender. You will be asked the following yes or no questions – Are you Disabled, Are you a Veteran, Are you a citizen of the United States. If you do answer No to this question please provide your Alien Registration Number and the expiration date. You will also be asked if you’ve worked under a different last name within the past 18 months. Once this information is completed please click the Next button.
On the BMV verification page your going to be asked if you have a driver’s license or identification card issued by the State of Indiana. Answer yes or no then click the Next button.
Under the Registration process you will enter Personal Information such as your name First and Last, Middle Initial, Suffix, your SSN, your date of birth. Under the drivers license card details click here to determine the status of your drivers license.
Under the BMV Verification screen Driver’s License Cards Details. Once you have verified the status of your driver’s license please enter the information below exactly as it appears on your Indiana State Driver’s License or identification card. Enter your license or ID number, your height, your weight. Please note we use this information to verify your identity and to help us detect potential identity theft and fraud issues. To proceed through this application click the Next button.
Once all the information is verified and correct please click on the Save button.
This is the Claimant Homepage, you have completed the registration process. If you have further questions please contact the Customer Affairs Department at 1-800-891-6499.