Introduction

The Indiana Department of Workforce Development (DWD) provides this report as a reflection of 2020, and how it responded to assist Hoosiers through one of the worst economic downturns our country and state has ever experienced. Throughout the Covid-19 pandemic, DWD has worked to assist an unprecedented number of Hoosiers through the payment of unemployment insurance benefits, which included implementation of a host of new unemployment insurance (UI) programs, and job training and career services programs.

This report summarizes:

1) Unemployment benefits
   a) Total claims processed from March 2020-December 2020 for each of the state and federal programs

2) Response activity to connect the out-of-work Hoosiers to employment resources (training, administrative tools, etc.)

NEW BENEFIT PROGRAMS CREATED IN MARCH 2020

- Federal Pandemic Unemployment Compensation (FPUC)
  Additional payments made to UI recipients on top of state benefit payments.

- Pandemic Unemployment Assistance (PUA)
  A new benefit for out-of-work self-employed individuals.

- Pandemic Emergency Unemployment Compensation (PEUC)
  An additional 13-week benefit provided to individuals who exhausted their regular state or federal UI benefits.
Looking back at calendar year 2019, Indiana’s regular UI claims were trending at around 1 million. By the end of 2020 a staggering 7.8 million unemployment claims had been processed by DWD delivering benefits to thousands of Hoosier families through either traditional UI or one of the many federal programs.

<table>
<thead>
<tr>
<th>Benefits Paid</th>
<th>CY 2020</th>
<th>CY 2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Regular UI Claims</td>
<td>$1.7B</td>
<td>$237.9M</td>
</tr>
<tr>
<td>Pandemic Unemployment Assistance</td>
<td>$837.0M</td>
<td>$0</td>
</tr>
<tr>
<td>Federal Pandemic Unemployment Compensation</td>
<td>$3.5B</td>
<td>$0</td>
</tr>
<tr>
<td>Pandemic Emergency Unemployment Compensation</td>
<td>$196.1M</td>
<td>$0</td>
</tr>
<tr>
<td>State Extended Benefits</td>
<td>$15.1M</td>
<td>$0</td>
</tr>
<tr>
<td>Sub Total</td>
<td>$6.2B</td>
<td>$0</td>
</tr>
<tr>
<td>Lost Wage Assistance</td>
<td>$363.9M</td>
<td>$0</td>
</tr>
<tr>
<td>All Claims</td>
<td>$6.6B</td>
<td>$237.9M</td>
</tr>
</tbody>
</table>

Data Sources: U.S. Department of Labor, ETA Reports 5159, 2112, 539, and state LWA data. Amounts rounded to the nearest tenth.
Number of People Paid UI

- **2015**: 124,460
- **2016**: 108,795
- **2017**: 95,505
- **2018**: 84,421
- **2019**: 82,167
- **2015-19**: 495,348
- **2020**: 797,686

Total UI paid 2015-2019 is less than 2020. More people were paid UI in 2020 than 2015-19 combined.

Total UI Dollars Paid (State and Federal Programs)

Total UI $ paid 2015-2019 is less than 2020.

- **2015**: $353M
- **2016**: $324M
- **2017**: $279M
- **2018**: $253M
- **2019**: $243M
- **2015-19**: $2,889B
- **2020**: $1,452B

More UI $ paid in 2020 than 2015-19 combined.

To learn more, visit [https://www.in.gov/dwd/indiana-unemployment/](https://www.in.gov/dwd/indiana-unemployment/)
DWD PANDEMIC RESPONSE STRATEGIES

While working to process unprecedented levels of unemployment claims, Indiana transitioned much of the in-person workforce training, re-employment services and business services to remote delivery and developed new strategies. Below is a synopsis of that activity by topic.

### Virtual Job Fairs

Free to employers and job seekers. Seventeen have been held since April 2020. Typically 3-5 employers. Total number of live attendees has been 1,067. Total number of registrations has been 3,585. Each VJF is recorded and posted online. Total number of views is 3,483 to date.


### 180 Skills

This partnership allows Hoosiers to gain key workforce skills free of charge through an online library of courses. Individuals may complete courses designed to improve employability skills applicable across job sectors of automotive and commercial manufacturing, CNC machining, and tool and die making.

To learn more, visit [http://yournextstepin.org/resource/180-skills/](http://yournextstepin.org/resource/180-skills/)

### Hoosier Talent Network

A new job-matching and career-planning site powered by Artificial Intelligence to help job seekers quickly find the right job and uncover new opportunities. By understanding skills and capabilities, Hoosier Talent Network unlocks job and career opportunities based on unique potential.

To learn more, visit [http://in.gov/dwd/job-seekers/hoosier-talent-network](http://in.gov/dwd/job-seekers/hoosier-talent-network)
DWD PANDEMIC RESPONSE STRATEGIES

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**Indiana Adult Education**

Programs provide free math, reading and writing instruction to help individuals acquire basic skills needed to earn a High School Equivalency (HSE) diploma, attend college or enter an entry-level occupational certification program.

To learn more, visit https://www.in.gov/dwd/career-training-adult-ed/adult-ed/

**Next Level Jobs**

State grant program that provides individuals with free training and employers with training reimbursement for training tied to high-wage, high-demand occupations.

To learn more, visit https://nextleveljobs.org/

**Workforce Ready Grant (2020)**

Combined Data Self Service & Work One

<table>
<thead>
<tr>
<th>Enrollments</th>
<th>5,949</th>
</tr>
</thead>
<tbody>
<tr>
<td>Still enrolled</td>
<td>1,736</td>
</tr>
<tr>
<td>Completions</td>
<td>3,263</td>
</tr>
<tr>
<td>WRG State and CARES</td>
<td>$23,988,770</td>
</tr>
</tbody>
</table>
Employer Training Reimbursement

- **2,138 employers** have active or completed training plans total
- **2,915 employers** engaged in NLJ (this number represents the total number of employers who have engaged in some way beyond just looking at the website) total
- **26,743 individuals** have completed or in active employer training programs total
- **$2.06 average wage** increase for (“current employees”) individuals in employer training programs total
- **$52.2M Total in reimbursements** to employers since August 2017
- **$41.9M obligated to employers for new trainees** since July 1, 2020

To learn more, visit nextleveljobs.org/

Trade Adjustment Assistance

The TAA program assists workers who become unemployed due to the impact of foreign trade. The TAA program seeks to provide U.S. workers who are negatively impacted with the opportunity to obtain the skills, resources, and support they need to become reemployed in a high wage-high demand occupation.

**Indiana TAA Participant Data**
- Training Completions: 87%
- Credential Attainment: 93%

**2020 Indiana TAA Petition Data**
- Terminations, 7.12%
- Denied, 10, 17%
- Certified, 41, 71%

**Estimated Number of Impacted Workers**

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<thead>
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<tbody>
<tr>
<td>Certified</td>
<td>6,101</td>
</tr>
<tr>
<td>Denied</td>
<td>2,718</td>
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*As reported on the 1QFY2021 (October-December 2020) federal PiRL report
Workforce Ready Grant (2020)

DWD is committed to helping our veterans find quality employment. Thousands of veterans return home to Indiana each year. Through WorkOne Career Centers, veterans go to the front of the line and work directly with a veteran's representative. A variety of services offered help our veterans make a smooth transition from military to civilian life.

To learn more, visit https://www.in.gov/dwd/veterans-services/

2020 Data:

<table>
<thead>
<tr>
<th>Category</th>
<th>Count</th>
</tr>
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<tbody>
<tr>
<td>&gt;180 Days (Guard/Reserve)</td>
<td>1,816</td>
</tr>
<tr>
<td>Eligible Veterans</td>
<td>16,387</td>
</tr>
<tr>
<td>Other Eligible Persons</td>
<td>116</td>
</tr>
<tr>
<td>No Combat Time</td>
<td>2,362</td>
</tr>
<tr>
<td>Total Served</td>
<td>20,681</td>
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