



Building a Stronger Workforce

Educating Future Workers

EDUCATION WORKFORCE INNOVATION NETWORK Closing the Skills
Gap



CENTER OF EXCELLENCE
IN LEADERSHIP OF LEARNING





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* EWIN's Mission

Foster community collaboration with partners and leverage work to create networks of innovative education models that are aligned with the realities of the economy









60%

of Indiana's jobs between now and 2025 will require a postsecondary credential









of jobs in Indiana will require a certificate or associate's degree







40.9%

of Indiana's population holds a postsecondary credential or degree









Only 23%

of Indiana's 9th graders will complete a postsecondary degree in time-and-a-half





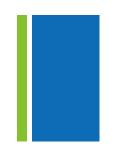




9%

is Indiana's underemployment rate: unemployed, employed part-time for economic reasons, or marginally attached workers.

+ Why?

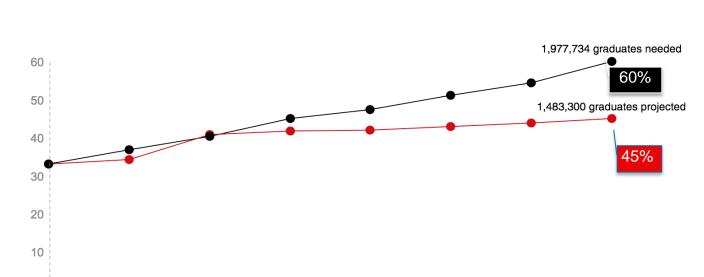




750,000

Indiana citizens have some college, but no degree.

*Sense of Urgency



Expected % of degree holders Benchmarks Needed for 60%









DEVELOPING

SECTOR PARTNERSHIPS





+ Sector Partnerships





- STATEWIDE INDUSTRY ASSOC'S
- TRADE ORGANIZATIONS
- BUSINESSES



SECTOR PARTNERSHIPS

- M
- FEDERAL, STATE B LOCAL AGENCIES, BOARDS B COUNCILS

POLICIES, STANDARDS & METRICS

- Priorites
 - Opportunitie
- **Challenges**
- Current / Future Needs



BICIANA SECTOR PARTNERSHI

TALENT

PIPELINE OUTCOM







CAREER PATHWAYS

- ✓ Assessments
- Placements
- Services
 Training
- E EDUCATION
- Education
 PARTNE
 Workplace Learning

OPPORTUNITIES

CONNECTING BUSINESSES B QUALIFIED WORKERS



CONTINUOUS IMPROVEMENT

- **☑** Best Practices
 - Business Feedback
- Evaluation & Analysis
- ☑ Global Standards ☑ Lessons Learned



WORKFORCE OF THE FUTURE

- Every Hoosier has access to meaningful employment
- ✓ Every Hoosier business has access to a skilled workforce

*Sector Partnerships: Why?

- Integrated manpower and funding streams
- Agreed upon goals and barriers before programmatic implementation
- Collaborative efforts
- Shared metrics





Sector Partnership Benefits

- Build out a career pipeline system
- Lower training costs
- Higher retention rates
- Larger talent pool
- Better economic development prospects





Sector Partnerships' Role in Career Pathways

- Intentional pathways to real careers
- Intermediary role:
 - Employer exposure to multiple models
 - Ensure competencies are defined
 - "Bilingual" employer & educator systems



*EWIN's Pathways Framework

- PK-16 framework
- Locally designed
- Employer & community driven
- Systems collaboration

VISUALIZING INDIANA PK-16

CAREER PATHWAYS









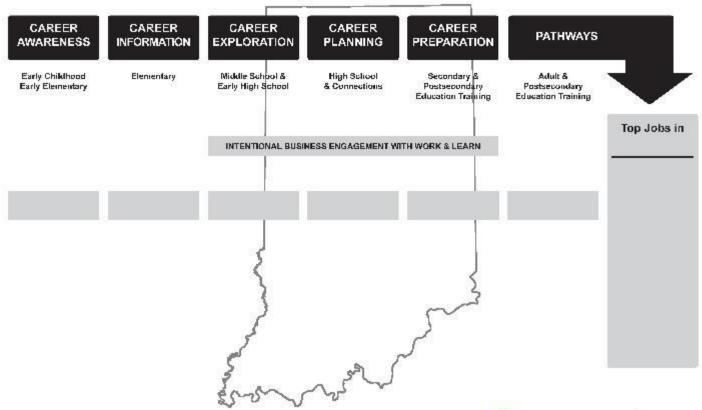






PATHWAYS







*Hallmarks of Exemplary Partnerships



Jay/Blackford County Example

- Focus: Manufacturing
- Problem: Need over 2,000 more employees within sector by 2023
- Purpose: Meet employer needs, build talent pipelines, raise personal income







Local Government



State Partners



Training Centers/ Education

Industry















Partnership vs Process (see handout)

- Do you believe you have strong partnerships?
- Do you believe you have a strong process to sustain and formalize those partnerships?
- How do you know?









USING

DATA WISELY





+ Data

- Painting the picture
- Evaluating
- Revising your plan





Data, Choosing metrics

- 1) What jobs are you targeting?
- 2) Who are you targeting to fill those jobs?
- 3) What are the barriers keeping them from those jobs?
- 4) What barriers will you remove or supports will you add to connect them to those jobs?
- 5) How will you know if you are successful?





Data, Painting the Picture

- What jobs are you targeting?
 - DDWS
 - Job Mapping
 - Sustainable Wage Calculator, IIWF





Data, Painting the Picture

- Who are you recruiting to fill jobs?
 - Zip code data (DWD)
 - Some college, no degree
 - Labor market versus geographical boundaries





Data, Job Mapping

Purpose:

- to clarify that DDWS data is reflected in the reality of your labor market
- to map stackable careers for learners



⁺Data, Job Mapping (see handout)

Wage	# jobs now/5yrs	Job	Certificate/ Degree
\$18/hr	40/200	Production team members	HS diploma
\$25/hr	10/40	Team lead	OSHA/Work Ethics
\$30/hr	5/20	Maintenance	l-year on job, technical certificate





\$18/hr

200 jobs to fill now

Complete 2/wk bridge program to employment, including OSHA and 98% attendance

Team Lead

\$20/hr

20 jobs to fill now

Incumbent workers with company for over 6 months complete leadership certificate

Maintenance

\$30/hr

20 jobs to fill now

HS preapprenticeship, then l year post

Incumbent 1 year accelerated program

+

YOU MUST ASK:

Do you anticipate the jobs you have open now will exist in 10 years?



[†]Data, Labor Market

- Surrounding counties leaving to work (DWD)
- HR representatives: where do employees live?
- DWD zip code data—where are people not working?





Data, disaggregation

- What populations exist in your area that are not working?
- Partner with organizations that support those populations.
 - Centers for Working Families, Excel Centers
 - Community organizations
 - Treatment centers
 - Re-entry



"The process will likely challenge some of the existing offerings, sequences and prerequisites." - PTECH



⁺ Data, HS Programming

Surface data:

"66% of our students (950) enroll in postsecondary."

Narrative:

"We are setting most of our students up for success!"



Data, HS programming

"776 of those 950 students enrolled in Indiana public schools.

404 of them enrolled in universities that graduate less than 40% of their students.

3 enrolled in the local manufacturing 2-year program that has wages and tuition paid for by businesses."





Data, HS programming

What happens when students come back with debt and no degree?

How many students enrolled in local postsecondary trade programs?

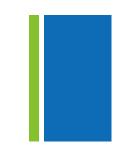




Data, HS programming

- Indiana Commission for Higher Education Reports, National Clearinghouse
- College Navigator
- Management Performance Hub
- Use it to drive success and increase enrollment





⁺Data

- Process
 - Who shows up to meetings?
 - How many enroll in program?

- Impact
 - How many credentials earned?
 - How many placed in jobs?
 - Turnover rate



+ Short-Term

- Process
 - Who attends meetings?
 - How many enrolled?
 - Employer interactions
 - Outreach metrics

- Impact:
 - Student progress towards credential
 - Student retention



Long-Term

- Process:
 - # of active employers in partnership
 - Employer satisfaction
 - Student satisfaction
 - # of students through program
 - Employer investments

Impact:

- # of credentials earned
- Wage increases
- Vacancy rates
- Employer turnover
- Employment rates in target population
- Personal income







Example Process Data Dashboard

Measuring Partnership Success

- What percentage of employers in the region within the identified industry is represented on the alliance?
- Are all partners (workforce development agency, post-secondary education, and economic development) represented on the alliance?

	# in Region	# on Alliance	% Represented
Employers within the Industry			
Partners			



Example Impact Data Dashboard

Measuring Occupational Demand

Year 1 (Duplicate Reporting Table for Subsequent Years)					
Occupation	Job Need in 1st Yr	Total Jobs Filled after 1 Yr	% of Jobs Filled	Total Jobs Retained 2 Otrs after Hire	Total Jobs Retained 4 Otrs after Hire
(Example Data)					
Welders	100	50	50%	15	10
Machinists	75	25	33%	20	18

Occupation (cont.)	% of Jobs Retained	Avg. Earnings 2 Otrs after Hire	Avg. Earnings 4 Otrs after Hire	% Increase in Earnings
(Example Data)				
Welders	75%	\$20,200	\$21,210	5%
Machinists	90%	\$22,400	\$24,192	8%



Phases of Performance

(Exploring) Early Evidence of Progress

- a workplan or roadmap
- employer engagement



(Emerging) Actual Outputs/Products

- skills standards
- · career awareness campaigns
- training programs for groups of employers
- industry-driven networking
- · tackling non-workforce issues together



(Active) Impact

- employment for job seekers
- advancement for workers
- reduced vacancy rates for employers
- reduced time to hire
- job creation
- savings to public programs



Jay/Blackford County Example

- Establish job forecast (DWD Data)
- 2) Job profiles and gap analysis (ACT Profilers)

Outcome Metrics:

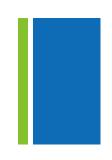
of people connected to jobs

% increase in personal income





[†] Data Mapping (see handout)



Reflect on your data chart.

Discuss your areas of strength and growth opportunities with your team or a neighbor.









ENGAGING

BUSINESS PARTNERS









Students

HR











Benevolent Engagement





- Financial Support
- Donation of equipment



Technical Support

- Curriculum advice
- Advisory committee
- Equipment installation and support



*Stakeholder Partner





- Career exploration involvement
- Teacher externships
- Teacher mentors
- Student mentors
- Student internships
- Real-world problems



*Skills Mapping

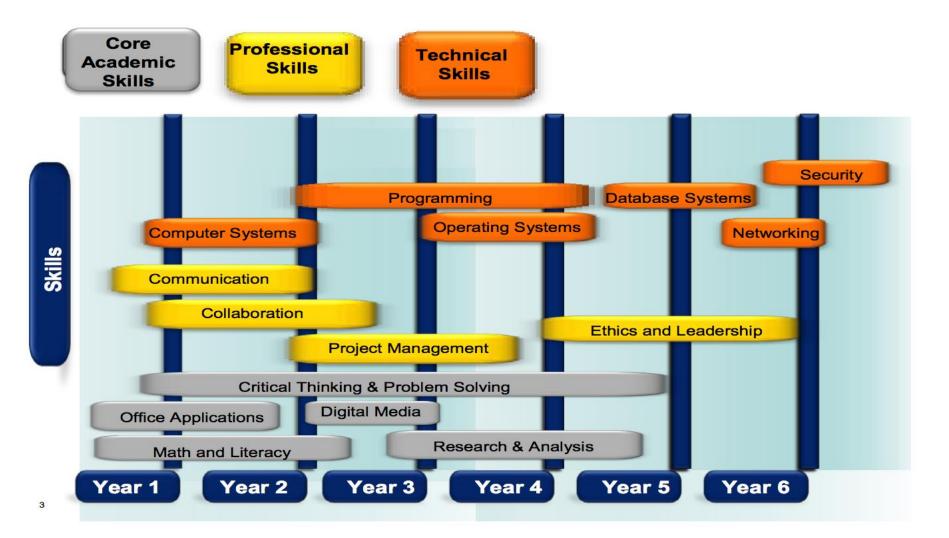


Purpose:

What's the output you are looking for?

Where are the current gaps?





+ Employability

PROBLEM SOLVING

COMMUNICATION

LEADERSHIP

PERSEVERANCE



CRITICAL THINKING

SELF-MANAGEMENT

ADAPTABILITY

TEAMWORK



*Employment Competencies

- Educators, students, and business should know
 - what competencies are being developed
 - when they are being developed
 - how you will know if they are developed



Menu of Options

- Career fair
- Work-Place Learning
- Tuition
- Apprenticeships
- Equipment donations
- Teaching a course

- Paid internships
- Hybrid internships
- Job shadows
- Practice Interviews
- Serving on advisory council





Jay/Blackford County Example

- 1) Develop competency maps
- 2) Create employer-driven curriculum K-12
- 3) Provide employer-driven workforce training for adults





Entry Level

BLevel

CLevel

INDUSTRIAL MAINTENANCE

as a career in Jay and Blackford County

Initial Hiring

Take a skills assessment test and interview with department manager Job offered based on skills and job interview Average starting wage \$14.00 to \$16.50/hr (\$29,120 - \$34,320 annually)

Evaluation of Skills or Passed Skills Attainment Class

Take a hands on skills assessment every 2 years

Promotion and pay raise based on skills assessment and assessed soft skills

Average A-Level wage \$18.30 to \$21.60/hr (\$38,064 - \$44,928 annually)

Evaluation of Skills or Passed Skills Attainment Class

Take a hands on skills assessment every 2 years

Promotion and pay raise based on skills assessment and assessed soft skills

Average starting wage \$21.50 to \$24.20/hr (\$42,640 - \$50,336 annually)

Evaluation of Skills or Passed Skills Attainment Class

Take a hands on skills assessment every 2 years

Promotion and pay raise based on skills assessment and assessed soft skills

Average starting wage \$25.16 to \$29.00/hr (\$48,172 - \$60,320 annually)



"We did not approve our curriculum, our manufacturing council did. They govern our system. They hire the manufacturing teacher."

- Jeremy Gulley, Superintendent of Jay School Corporation, Board Chair of John Jay Learning Center









BUILDING

SUSTAINABLE PROGRAMS





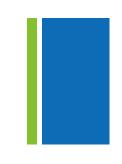




*Sustainability

- Multiple resources at the table from the beginning
 - Economic development
 - Foundations
 - Industry
 - City/County
 - Education





*Sustainability in Sector Strategies

- Defined MOUs
- Governance Structure
- Continuous improvement
- This is a new way of doing business, not a program



Matching funds

Cash manager

Tuition/training/certificatio
Local foundation grants n fees

Government funds

Membership dues

Co-sponsoring a case





* Matching funds, in-kind

- Time spent (Average executive/HR level: \$100/hr)
- Space (what would it rent out for * time)

- Equipment (use vs donation)
- Providing a teacher
- Transportation (bussing fees)



Matching funds, in-kind

- Keep documentation
 - Use forms
- Be consistent
- Thank your partners in quantifiable ways
 - "You all contributed \$5,000 in time this month!"











DESIGN

INDOVATIVE PATHWAYS





Innovative Career Pathways

- Intermediary role:
 - Expose employers to a variety of options
 - Be a neutral guide around different programming
 - Translate education models into workforce speak
 - Don't let meetings turn into programmatic sales pitches



Innovative Career Pathways

Do something different.

Start with ideal.

Work together to break down barriers.

If this is important, systems will have to change.



Innovative Career Pathways

- Apprenticeship models
- Combined HS and Adult programming
 - Bridge programs that result in credential
 - If you kept students in the same location for 1 more year, how many more would earn a credential?

















EXCITE

PEAR 9
DISCOVER

YEAR 10

NAVIGATE

YEAR 11 **ENGAGE**

YEAR 12 ADVANCE YEARS 13/14*
IMMERSE

School -Based Learning

Exploratory STEM Courses

Introductory & Survey Courses Foundational Courses Advanced Level 1 Courses Advanced Level 2

Post-Secondary Level Courses

Work -Based Learning CareerSpark Industry Exploration Event CareerX Industry Exploration Event CareerCoach

Mentoring Program

Career Launch Internship Program

CareerCollaborate Industry Consulting Project CareerLaunch

Project

Internship Program

CareerCollaborate Industry Consulting CareerLaunch Internship Program

CareerResidency - Optional 3-yr immersive pathway

*For students who opt into the CareerResidency.



Program Model | Copyright © 2016 by Denver Public Schools Career Connect.

CAREERWISE APPRENTICES SPLIT TIME BETWEEN SCHOOL, HERE'S HOW TRAINING CENTERS, AND WORK ON A SCHEDULE THAT WORKS FOR STUDENTS AND BUSINESSES IT WORKS. YEAR 1 YEAR 2 YEAR 3 AT HIGH SCHOOL Core academic courses at ~3 days a week -2 days a week school (e.g., math), some community college coursework ON-THE-JOB 32-40 hours a week 16 hours a week 24 hours a week AT TRAINING CENTER

CareerWise Colorado, 2017

Jay/Blackford County Example

- Incumbent worker training
 - Competency based certificates
 - Employer-paid education time
 - Stepping stones up the career ladder
 - Map certificates to wages
 - Stackable credentials
 - Short-term is better







Automation Systems

Industrial Controls and PLCs

Basic Machining

Basic Welding

Industrial Electricity

Industrial Fluid Power

Industrial Mechanics

Maintenance Fundamentals



Blue Level	Hours
Automation Systems Certificate Automation Systems Robotics and Motion Control	72 62
	Total Hours 134
Red Level	Hours
Industrial Controls and PLCs Certificate Control Systems Programmable Logic Controllers	t <u>e</u> 38 56 Total Hours 94
White Level	Hours
Basic Machining Certificate Basic Machining	66
Basic Welding Certificate Basic Welding	48
	Total Hours 114

*Innovative Career Pathways

- Accelerated credentials, combining credentials
 - Especially for smaller businesses
- Recognition of previous skills for credit or credential
- Timeframe that makes sense, not based on current educational limitations





*Summary of Sector Strategies

- Data: Target metrics, continuous improvement
- Business engagement: On-the-ground, consistent
- Sustainability: Supplemental grant funds and large in-kind/local matching
- Innovative Pathways: Change the system, listen to employers





*Support after grant awards

- On-the-ground facilitation
- Exposure to best practices
- Networking





Opportunities to Stay Engaged

- Sign up for EWIN email list
- Education-Workforce Partnership grants, next round in Spring 2018
- National & Statewide study tours
- EWIN Pathways Summit: June 13 & 14 2018!



