

What is the Veteran & Family Support Services program?

Veteran & Family Support Services is a program that provides education assistance, counseling, retreats and other supportive services to families, with children under the age of 18, achieve economic self-sufficiency and establish a strong family foundation.

Who is eligible?

Any service member, regardless of current status, who has a dependent child under the age of 18 is eligible for our services. However, if dependent child is 18-19, they have to be attending high school. Widows and children of veterans who have a dependent minor child are eligible to enroll in the program. Other families who have a minor dependent child can also apply and have their case reviewed for eligibility to participate in select services.

What are other requirements to receive support?

There are income guidelines that are used for certain services; however, there are services that are not based on income.

The best way to establish eligibility would be to fill out the application and submit the necessary paperwork to the IDVA office.

Do I need to submit documentation?

Yes. A DD214 (if applicable), birth certificates for all dependent children, marriage certificate (if applicable), divorce decree (if applicable), household paystubs for the last 30 days.

Income includes, but not limited to: unemployment, child support, VA disability and/or retirement, and SSI.

All documentation is to be turned in with completed and signed application; additional documentation may be required. If unemployed, please complete and attach the WorkForceOne's Release of Information, located on the website. If documents are missing or need to be provided, you will receive notification of missing items. If those items are not submitted within a certain time frame, a letter will be mailed indicating 30 days remain for your case to remain open. After that time, your case will be closed, but does not prohibit a resubmission.

What happens next?

Once your application package is received, all documentation will be reviewed by a case manager to determine eligibility of services. Your assigned case manager will contact you to review the provided information and determine what services will be most beneficial to you and your family's needs. Assigned program manager would inform you of available resources and assist with initiating contact with those provider(s).