



DOR Services Guide for Individual Taxpayers

Qualified Tax Professionals

If you pay someone to do your tax return, be sure to choose your tax preparer wisely. Remember, you are legally responsible for what is on your tax returns, even if they are prepared by someone else. So, it is important to find a qualified tax professional. Visit INDOR's [Tax Professionals website](#) to learn more.

Preparing a State Tax Return

Find free options on dor.in.gov for those who qualify:

- Visit freefile.dor.in.gov to find certified software to prepare and e-file your return for free through Indiana freefile.
- Visit DOR's [Tax Information for Seniors and Low-Income Taxpayers website](#) for information on filing requirements, assistance for seniors/low-income taxpayers and more.
- Visit DOR's [Individual Income Tax website](#) for tax forms and filing tips.

Making a Tax Payment

Visit DOR's electronic tax payment service website, [DORpay](#). [DORpay](#) allows individuals to pay taxes owed. To set up a payment plan, go to INtaxpay at intaxpay.in.gov.

Obtaining Indiana Tax Forms and Publications

Visit DOR's [Tax Form website](#) to find individual, business, corporate tax forms and more.

Keeping up with the Latest DOR Info

[News Releases](#)
[Tax Bulletin E-newsletter](#)
[Tax Talk Blog](#)
[Important Notices](#)

Be sure to follow DOR on
social media at:



Contact Your Local Indiana IRS Office

The IRS has locations throughout the state for federal tax assistance. Visit [IRS' website](#) to learn more.





Tax Credits and Deductions

There are many credits available to claim on your Indiana income tax return. Visit [DOR's Tax Credit website](#) to learn more about available credits and a brief description. For more information on each credit, click on the credit name. To learn more about the Indiana tax deductions you may visit [DOR's Tax Deduction website](#).

Information about Tax Fraud and ID Theft

Visit DOR's [Stop ID Theft](#) website for detailed information.

Filing an Amended Return

If a mistake is made on your state or federal tax return you can file an amended return through the [IRS](#) and DOR. Amended Indiana state returns can be filed up to three years after the original due date or the date the tax was paid. Visit DOR's [Amended Returns website](#) to learn more.

DOR District Office Locations

If you are not close to Indianapolis, DOR has 11 district offices you may travel to for face-to-face help throughout the state. Visit DOR's [District Office website](#) for locations addresses, phone numbers and more.

Receiving a Copy of Your Tax Return

In order to receive copies of your tax return you must fax 317-232-1021 requesting copies.

You will need:

- Your Social Security number and/or your taxpayer identification number
- Valid mailing address

Please note you may not call in over the phone or email DOR to receive this information.

Check the Status of Your Refund

You may check the status of your state refund on DOR's [Check Your Refund website](#) or through the automated phone line at 317-233-4018.

Power of Attorney Form for DOR

DOR requires a Power of Attorney form (POA-1) for customers to authorize another person to have access to their information. Visit DOR's [Power of Attorney Forms and Procedures website](#) to learn more.

File an Extension on Individual Tax Return

If you cannot file your Indiana individual income tax return by the due date you may file an extension of time to file. Visit DOR's [Extension of Time to File website](#) to learn more.

DOR Customer Service
317-232-2240