



FOR IMMEDIATE RELEASE  
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## **Indiana DOR Adds More Features to New Indiana Tax System** *Services for individual taxpayers now in one place*

INDIANAPOLIS - The Indiana Department of Revenue (DOR) launched the third rollout of the agency's four-phase tax system modernization effort, Project NextDOR, today.

Each rollout transitions a group of designated tax types to the new Indiana Tax System (ITS). Rollout 3 tax types include:

- Controlled Substance
- Fiduciary
- Gaming Excise (Charity Gaming)
- Individual
- Firework Public Safety Fee
- Racino Fees
- Racino Wagering
- Riverboat Wagering
- Sports Betting
- Supplemental Wagering
- Type II Gaming

As part of this launch, DOR now offers additional services for individual income, fiduciary income and gaming tax customers in the agency's new online customer e-services portal, the Indiana Taxpayer Information Management Engine (INTIME).

"The entire DOR team is excited to take the next step on our modernization journey with another successful rollout of Project NextDOR," said DOR Commissioner Bob Grennes.

"In concert with additional tax types and functionality being converted to the modernized system, the many service benefits of ITS and INTIME are now available to individual taxpayers."

INTIME features for individual income tax customers include:



## **INTIME** Functions for Individual Tax Customers

	Non-Logged-In	Logged-In
<b>Check Refund Status</b>	✓	✓
<b>Electronic Delivery of DOR Correspondence</b>		✓
<b>View and Respond to Correspondence from DOR</b>		✓
<b>Make Payments Using a Bank Account or Credit/Debit Card</b>	✓	✓
<b>Request an Extension</b>	✓	✓
<b>View Payment History</b>		✓
<b>Establish Payment Plan</b>		✓
<b>Request and Print Transcripts of Tax Return Information</b>		✓
<b>Online Customer Service Support Through Secure Messaging</b>		✓
<b>Update Name and Address</b>		✓

Individual income and fiduciary tax customers will benefit specifically from additional features in INTIME and for Modernized electronic filing (MeF).

In addition, INTIME has added the following sales tax types for business customers: Type II Gaming, Charity Gaming Excise and Fireworks Public Safety Fee—furthering DOR’s goal to provide access to electronic filing and payment services across our customer base.

INTIME is available to customers at [intime.dor.in.gov](http://intime.dor.in.gov).

To help customers walk through the process of registering for INTIME, DOR has published new and updated guides that contain instructions and tips to ensure an easy transition to the new e-services portal.

The following guides and other helpful resources regarding Project NextDOR are accessible at [ProjectNextDOR.dor.in.gov](http://ProjectNextDOR.dor.in.gov):

- INTIME User Guide for Business Customers
- INTIME User Guide for Individual Income Tax Customers
- INTIME User Guide for CGE and TTG Customers

Beginning today, customers with additional INTIME questions can contact customer service representatives through the portal’s secure messaging feature, available after login.

DOR introduced the Indiana Tax System and INTIME in September 2019. Over four years, these systems will replace DOR's legacy tax systems that have been in production for over 25 years. INTIME allows customers to manage their taxes in one convenient location, 24/7.

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