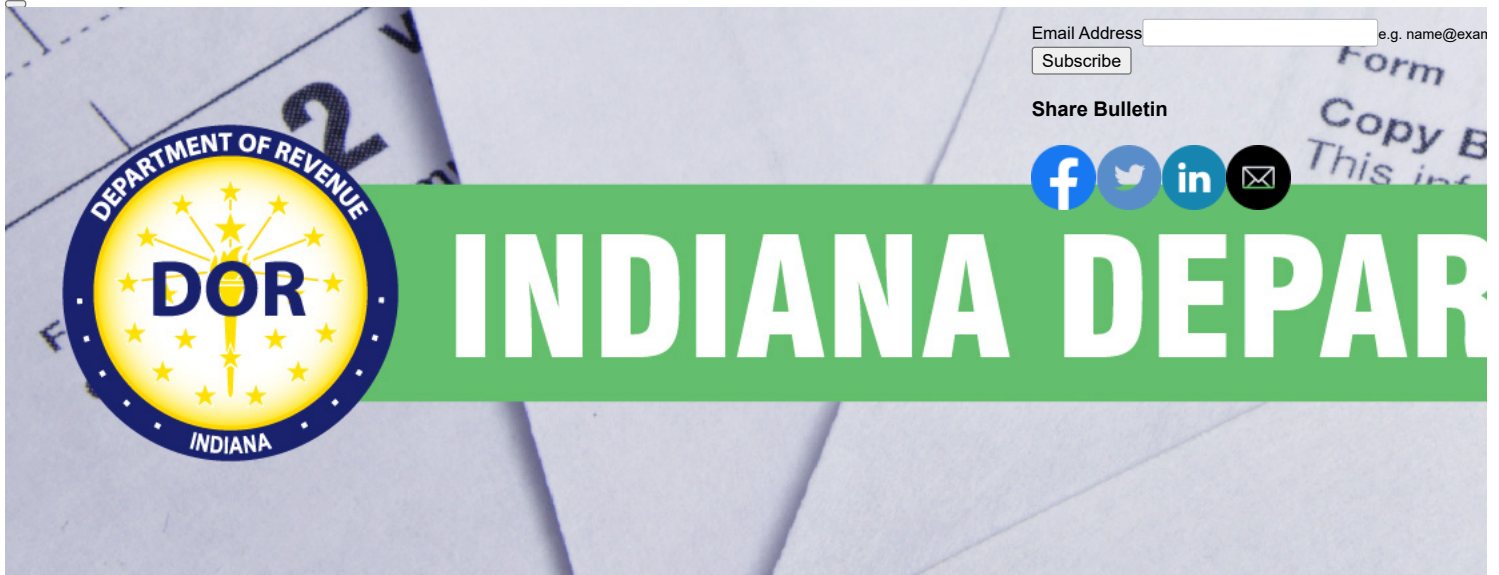


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## Where's my refund?

Indiana Department of Revenue sent this bulletin at 03/05/2024 03:25 PM EST



March 5, 2024

33-second read

## Where's my refund?

It's the #1 question from customers. The Indiana Department of Revenue (DOR) offers [two ways](#) to get an answer without waiting to speak with Customer Service.

- Online via [INTIME](#)
- Automated refund line: 317-232-2240 (option 3)

You'll need your primary or spouse's Social Security number or a taxpayer ID and the exact amount of your expected refund. You won't need to log into INTIME to get the information.

Allow a minimum of three weeks for electronically filed returns and 12 weeks for paper-filed returns.

Your refund could be delayed if information is missing, DOR requests additional information, or there is a math error.

If you owe, you can [pay on INTIME](#).

## Important dates

File and pay your state and federal tax returns by **Monday, April 15, 2024**.

## Self-service in INTIME

Message customer service, pay a bill, find your return, and [more on INTIME](#).

## Resources

Check out these additional [Individual tax resources](#).

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