IDENTITY PROTECTION AND IDENTITY FRAUD PREVENTION PROGRAM

The Identity Protection and Identity Fraud Prevention Program increases security measures to protect Hoosiers and Indiana from identity theft and fraud. DOR’s sophisticated technology is updated regularly to stay one step ahead of fraudsters. In the 2020 season, the identity protection program identified and stopped around $28 million in attempted identity theft and tax refund fraud.

PROGRAM HIGHLIGHTS

- DOR protects customers identities and prevents fraud in many ways, including the identity confirmation quiz.
- Customers who have been victim to ID theft are flagged to help prevent future fraudulent filings.
- Optimized selection process for individuals required to take an identity confirmation quiz, resulting in more tax returns processed in less time.

DOR’s program has stopped over $180 MILLION in tax fraud since its inception.

CALL IN OPTION

Customers will have another option when selected for a quiz. Customers can enter their cell phone number to confirm their identity.

HOW TO PROTECT YOURSELF FROM ID THEFT?

- Protect financial documents. Shred documents not needed and keep ones that are needed locked in a secure place.
- Do not give a business or organization your Social Security number.
- Do not carry your Social Security card with you.
- Check your credit report every 12 months.
- Protect personal computers by using firewalls, anti-spam/virus software, update security patches and change passwords for Internet accounts.
- Do not give personal information over the phone, through the mail or on the Internet unless you are sure you know whom you are dealing with.