TRADITIONAL VERIFICATION PROCESS: QUICK GUIDE

Questions?

Contact your field specialist or Allie Caito-Sipe at acaito@doe.in.gov or 317-232-0849.

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PHASE 2: Calculate and Select Applications

Starts October 1

REVIEW

Read the <u>Verification – How To Guide</u>, section 6 of <u>USDA's Eligibility Manual for School Meals</u>, and <u>Strategies to Improve Verification Response Rates</u>.

PHASE 1: Prepare

School Start - September 30

• View verification webinars *live* or through *inTEAM*.

PREPARE

- Determine method of Verification based on previous year's non-response rate.
 - ☐ If conducting Standard (Error Prone) or Alternate 2 (Focused) verification, flag error-prone applications as they are being approved.
- Download Verification Notification Letters on the <u>IDOE Verification Webpage</u>.
- Download <u>Verification Tracking Sheet</u>.
- ☐ Conduct Direct Certification frequently.
- Count number of <u>applications</u> on file as of <u>October 1</u>. Categorize by:
 - ☐ Categorically free applications (case number written or foster box checked)
 - ☐ Free by income applications
 - ☐ Reduced by income applications
 - ☐ Excluded any applications for students that were Directly Certified
 - ☐ Excluded any applications that have been copied/are duplicates
 - ☐ Excluded any denied or withdrawn student applications

CALCULATE

- Determine how many <u>applications</u> need to be selected for Verification. <u>Always round up!</u>
 - Standard (Error-Prone): _____total applications x .03 = ____ applications pulled from error-prone applications
 - Alternate 1 (Random): total applications x .03 = applications pulled from all applications
 - Alternate 2 (Focused): ______total applications x .01 = _____ applications pulled from error-prone applications and total categorical applications x .005 = _____ applications pulled from categorical applications

SELECT APPLICATIONS

- Randomly select the correct number of applications determined above.
- ☐ Conduct Confirmation Review
 - ☐ This must be completed by someone other than the original application processor.
 - ☐ If there are errors, send household *Confirmation Review Notification* letter.

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PHASE 3: Verify

October 1 – November 15

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PHASE 4: Report

November 1 - January 15

RUN DIRECT VERIFICATION (DV)

- lacktriangledown Access DV after logging into the $\underline{\textit{DC/DV system}}$.
- If student is located in system, but it says Contact the Household to Verify, then continue with traditional verification.
- ☐ If the student is located in the system and their eligibility is verified, print out the page for documentation.
 - ☐ The application is considered verified and no further action is necessary.
- ☐ If the student cannot be found, check all other students in the household.
- ☐ If application cannot be DV, continue with normal verification process.
- ☐ Check out the **DV Fact Sheet**.

CONTINUE VERIFICATION PROCESS

- If household did not match in DV, send a **Notice of Verification** (*We Must Check Your Application*) to household with a due date.
 - Review documentation submitted by household.
- If household does not respond, attempt at least one follow-up notification (via letter, email, phone call, or text). Multiple attempts are best practice including making the follow-up notification(s) before the due date.

Verification is complete if:

- Household responded: LEA received documentation that confirmed eligibility.
- The household indicates, verbally or in writing, that it no longer wishes to receive free or reduced price benefits.
- Household responded: LEA received documentation that changed eligibility.
- Household did not respond after follow-up attempts and due date reached.
- ☐ Send a Letter of Verification Results (We Have Checked Your Application) to household.

REPORT

- Begin **Verification Summary Report (VSR)** in <u>CNPWeb</u> under the Claims tab.
- \square Count the number of <u>students</u> on file as of <u>October 31</u>:
 - ☐ Students and extended household members directly certified with SNAP (Food Stamps)
 - ☐ Students and extended household members directly certified with TANF
 - ☐ Students and extended household members directly certified with Medicaid (Free)
 - Students and extended household members directly certified with Medicaid (Reduced)
 - ☐ Students directly certified as homeless, migrant, runaway, Head Start, or foster
 - ☐ Students free due to a case number or foster application
 - ☐ Students free by income applications
 - ☐ Students reduced by income applications
 - VSR due January 15.