



Indiana Department of Education

Dr. Katie Jenner, Secretary of Education

Accessing EdPlan (IIEP/IILP) via the LINK Portal

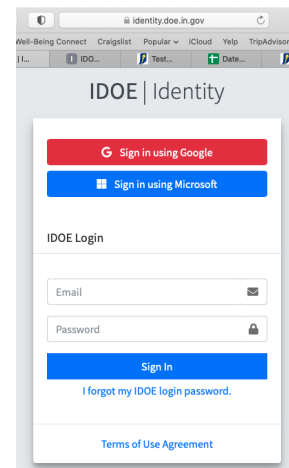
Accessing EdPlan (IIEP and IILP) is easier with the LINK Portal. The LINK Portal is configured to recognize either your local school corporation's, charter's, or cooperatives' Google G-Suite or Microsoft 365 accounts.

How to Log In

- Go to <https://link.doe.in.gov>
- Click either "Sign in with Google" or "Sign in with Microsoft"
- Enter your local credentials to log in

Things to Know

- You must use either the Sign in with Google or the Sign in with Microsoft options.
- The forgot password feature here will NOT work. If you do not remember your Google or Microsoft password, please contact local technical support.
- To bookmark the page, please make sure this is only <https://link.doe.in.gov>

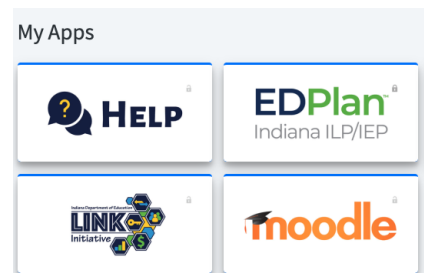


The EdPlan App

- When your Security Coordinator has provided you the *Student Support Plans* role, you will see the EdPlan tile/application.
- Click on the EdPlan tile to be connected to IIEP/IILP.

Things to Know

- If this is the VERY first time you have logged into LINK, log out/log back in 15 minutes later to allow time for the tiles to be assigned.
- Your EdPlan account will be created after you click on the EdPlan tile and "land" successfully with no errors.
- The EdPlan (IIEP/IILP) Administrator (EL Admin or District Administrator) will continue to assign schools, permissions, and access to students for users within EdPlan—same as always.
- **Don't have the EdPlan tile?** Click on the "My Account" area to check the email address that you are logged into (It might just be that you are logged into the wrong Google or Microsoft account). Then, contact your local EdPlan Administrator (EL Admin or IIEP Admin), who will work with the LINK Security Coordinator(s) to add the tile to the correct email.





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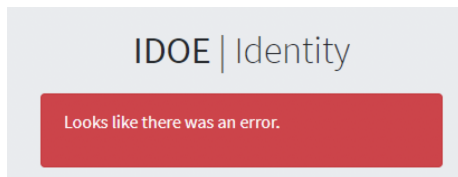
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- **No students?** Please contact your local EdPlan Administrator (EL Admin or IIEP Admin), who can enter a support ticket with the EdPlan vendor for assistance, as needed (This is usually due to a mismatch between emails).

Support

- IIEP/IILP EdPlan questions should begin with your local EdPlan Administrator (EL Admin or IIEP Admin).
- LINK log in questions should be directed to your LINK Security Coordinator

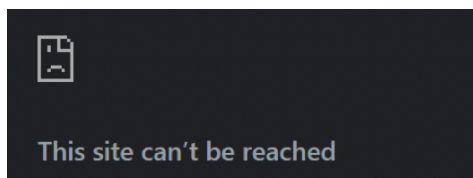
Common LINK Errors



Google: Your browser might be signed into a different account, perhaps even a personal @Gmail.com account. Go to www.google.com; log out there and try the option again.

Microsoft: Your browser might be signed into a different account, perhaps even a personal @hotmail.com account. Go to www.microsoft.com; log out there and try again.

To eliminate the “Looks like there was an error” error, and have already tried the above, you may need to clear your browser’s history/cache. Then, if further assistance is required, please contact your LINK Security Coordinator.



If you receive this error or a blank screen with an error that reads, “https://link.doe.in.gov/signin-oidc” isn’t found, you most likely have bookmarked the site incorrectly.

Please bookmark only <https://link.doe.in.gov> or bookmark the site after you login and see the tiles.

Common EdPlan Icon Errors



Check your LINK account to make sure that the Student Support Plans role is assigned to the StateOrganizationId of the corporation. If your corporation is new and you are the local IEP/ILP Administrator, please contact IDOE.



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Error:

Authentication Error: 'Multiple sites found in your login information. Please contact an administrator.'

If you receive this error, more than one organization has assigned Student Support Plans. Persons in a co-op or charter network should be granted access at the co-op or charter network. Click on the LINK account area to view who has provided you the role and contact the appropriate LINK Security Coordinator(s).