



COMMISSION ON SECLUSION AND RESTRAINT IN SCHOOLS

The Indiana Commission on Seclusion and Restraint's compilation of resources and training programs are made available to offer valuable assistance to school personnel to develop policies and guidelines appropriate for their school corporation.

The Commission does not endorse any of these resources or programs.

Resources & Training Programs

ORGANIZATION	PROGRAM NAME	PHONE	WEBSITE
Crisis Consultant Group, LLC	Physical Crisis Intervention (Non-Violent)	866-978-9990	www.crisisconsultantgroup.com
Crisis Prevention Institute (CPI)	Nonviolent Crisis Intervention (NCI)	800-558-8976	www.crisisprevention.com
David Mandt and Associates	The Mandt System	800-810-0755	www.mandtsystem.com
Devereux	Safe & Positive Approaches	610-542-3107	www.devereux.org
Handle With Care Behavior Management System	Physical Intervention Training	845-255-4031	www.handlewithcare.com
JKM Training, Inc.	Safe Crisis Management	866-960-4SCM	www.safecrisismanagement.com
NAPPI, International	BESST	800-358-6277	www.nappi-training.com
PMT Associates, Inc.	Physical & Psychological Management Training (PMT)	860-347-1347	http://www.pmtassociates.net/
Pro-ACT, Inc.	Professional Assault Crisis Training	949-489-5700	www.proacttraining.com

Professional Crisis Management Association	Professional Crisis Management	860-347-1347	www.pcma.com
Quality Behavioral Solutions, Inc.	Safety-Care	855-727-6246	www.qbscompanies.com
Residential Child Care Project	Therapeutic Crisis Intervention (TCI)	607-254-5210	http://rccp.cornell.edu
Satori	Alternatives to Managing Aggression	210-641-0955	www.satorilearning.com
Service Alternatives Training Institute	Right Response	800-896-9234	www.RightResponse.org
Therapeutic Options, Inc.	Therapeutic Options	302-753-7115	www.therops.com
University of Oklahoma National Resource Center for Youth Services	Managing Aggressive Behavior (MAB)	918-660-3700	www.nrcys.ou.edu/training.shtml

Two most commonly used crisis intervention training programs are described as follows:

1) **The Mandt System**

- *Training:* Mandt uses a “Train the Trainer” model. At least one staff member attends a 2 to 5 day training session, depending on the level of training required by the school district. District staff must be trained on an annual basis and the length of training will vary based on district needs.
- *Certification:* District trainers must be recertified by the Mandt program every two years.
- *Methodology:* The Mandt System teaches the use of a graduated system of alternatives which uses the least amount of external management necessary in all situations.

2) **The Crisis Prevention Institute (CPI), Nonviolent Crisis Intervention Training Program:**

- *Training:* CPI recommends annual staff training. The program offers two training options: a one or two day staff training session with a CPI instructor or a 4-day Instructor Certification training program, using the “Train the Trainer” model, for selected staff members who then provide training for the district staff.
- *Certification:* Certified instructors of CPI maintain their certifications on a 4-year cycle. Each year, instructors must teach a minimum of 18 hours (2 formal programs) and pay an annual membership fee. In the second year, the instructor must take an online exam, at no cost. In the fourth year, instructors are expected to attend one of six different qualifying renewal programs, including written and physical competency testing on the CPI program.
- *Methodology:* CPI provides a holistic system for defusing escalating behavior and safely managing physically aggressive behavior. CPI methods focus on effective communication and an understanding of human psychology during aggressive moments.