

# Indiana

Department of Local Government Finance



*Committed to a fair and equitable property tax system for Hoosier taxpayers.*

## **Personal Property Online Filing System Roundtable Discussion**

**March 8, 2019**



# Project Overview

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- Online system to facilitate personal property form submission.
- Centrally-administered.
- System will interface with county assessor personal property software.



# Taxpayer experience

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- Objectives:
  - Reduce taxpayer data entry.
  - Make prior year data retrievable.
  - Submit common data across multiple counties and taxing districts.



# Taxpayer experience

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- Objectives:
  - Save time.
  - Assist with text entry where appropriate.
  - Provide users with a common portal for use across jurisdictions.



# Assessor experience

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- Objectives:
  - Reduce Assessor data entry.
  - Provide a reliable means of data submission.
  - Improve taxpayer satisfaction with filing process.



# Timeline

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- Late spring 2019: Release request for proposal(s).
- Summer 2019: Select vendor(s).
- Fall 2019 – Summer 2020: Development, testing, implementation.
- Fall 2020: Outreach and training.



# 2021 Personal Property Filing

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- Taxpayers will have the option to file personal property forms online for the January 1, 2021 assessment date.
- Filing deadline remains May 15, 2021.



# 2021 Personal Property Filing

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- After filing forms, data will be transferred to County Assessors.
- Upon receipt of data, County Assessors will proceed with their regular data management procedures before rolling data to county auditors.



# Forms in scope

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- 102: Farmer's tangible personal property.
- 103-short: Business tangible personal property.
- 103-long: Business tangible personal property.
- 104: Business tangible personal property.



# Forms likely in scope

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- 103 variants.
- Other forms pertaining to deductions and special circumstances.



# Open discussion

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- What is your experience with the current filing process?
- What type of feedback do you hear from clients?
- How do you populate data for forms in different taxing districts?



# Open discussion

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- What process do you follow to reuse prior year data?
- What do you like about the current personal property filing process?
- What are your pain points with the current personal property filing process?



# Open discussion

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- What features are important to you in a modernized filing system?
- How would you measure the success of an online filing system?



# Open discussion

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- What government technology system is most useful to you in your profession?
- What items would make you nervous about an online filing system?



# Open discussion

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- What else would you like to share?