



2025 ANNUAL REPORT

IDHS EMERGENCY MEDICAL SERVICES DIVISION



A MESSAGE FROM DIRECTOR KRAIG KINNEY



2025 brought about new adaptations, shifting priorities and fresh challenges for the EMS division.

The first notable change is the appointment of a new Governor, Mike Braun, along with his administration. A key aspect of this new administration includes a revamped Secretary system, placing the IDHS under the Secretary of Public Safety. In Sept. 2025, long-time IDHS employee Jonathan Whitham was appointed as the agency's Executive Director. Additionally, State Police Superintendent Anthony Scott has taken the role of the new Public Safety Director.

The 2025 legislature introduced several changes that directly affect EMS, along with a range of procurement adjustments for our division. During the 2023 General Assembly, legislators allocated \$6.4 million annually for two years dedicated to IDHS EMS Readiness funding. Meanwhile, the 2025 General Assembly has committed \$4.1 million for EMS Readiness for the upcoming two years (FY 2026-2027).

From Oct. 20-24, 2025, Indianapolis proudly hosted the EMS World Expo, the largest EMS-focused conference globally, for the first time. Attracting over 6,000 attendees from across the nation and around the world, the event proved to be a great success. Indiana EMS clinicians were actively involved in various aspects of the conference, contributing to its success.

In 2025, the Indiana EMS office experienced several personnel changes. A gradual restructuring resulted in the clear establishment of three section heads, each overseeing their respective areas. A significant staffing update includes the leadership appointment of Jaymi Thomas for IDHS districts 3 and 6.

EMS Education Provider Forum in Fort Wayne, coordinated by Chief of the EMS Education & Training Section Kari Lanham



The EMS division always prioritizes engagement and sharing of information with the EMS community. In 2025, the EMS division's key outreach was to provide updates and interact with local EMS providers at the EMS Education Provider Forums. While these sessions were mandatory for instructors, they were a valuable tool for information sharing as well as for EMS education staff to gain feedback about EMS education.

The year closed with a significant opportunity through the Rural Health Transformation Program (RHTP), which will provide \$50 billion nationwide over the next five years. Indiana's initial allotment for 2026 is set at \$207 million. RHTP, often referred to as GROW, encompasses various EMS impacts, including data interoperability, mobile integrated healthcare and maternal/OB programs for EMS in underserved obstetric deserts.

All updates on these projects can be found on the [EMS Division page on the IDHS website](#). Indiana's EMS is thriving and growing stronger, thanks to the dedication of our engaged clinicians and partners. We appreciate the role that each of you play in this success.

Respectfully,



Kraig Kinney | State EMS Director



IDHS ENGAGEMENT WITH STAKEHOLDERS

DIRECTOR KINNEY REPRESENTATION

- ◆ Indiana EMS Commission, ex officio member
- ◆ Indiana Mobile Integrated Healthcare Committee, chairperson
- ◆ EMS Compact, Indiana Commissioner
 - Commission Chairperson since 2023
 - Bylaws and Rules Committee member
- ◆ National Association of EMS Officials (NASEMSO)
 - President-elect
- ◆ National Registry of EMTs (NREMT)
 - State Advisory Council member
 - Appointed to four-year term on board of directors (2023-2027)



DIVISION PARTICIPATION

The EMS division intersects with various EMS stakeholders, both within the state and nationally. From one on one interactions to special events, the EMS team was visible throughout the state. The following are just some of the highlights of the EMS division's interactions throughout 2025.

- ◆ **May 12-16:** NASEMSO Great Lakes Region Annual Meeting in Grand Rapids, Michigan
 - Director Kinney attended along with EMS Medical Director Dr. Yazel and EMS Operations Section Chief Robin Stump.
 - Director Kinney, in the role of chairperson, led the in-person meeting of the Commission for Interstate Practice (EMS Compact) held on-site. Indiana was recognized with the inaugural State EMS Office Excellence Award for Workforce Recruitment, Retention and Sustainability for the EMS Readiness program.
 - Director Kinney was elected as president-elect for NASEMSO. He will serve as president-elect for 2025-2026, and subsequently as president for 2027-2028.
- ◆ **May 17:** EMS Week 2025
 - EMS Week featured numerous events, including Director Kinney's participation in the Hendricks Regional Health annual EMS Week audit and review, which also included EMS Commissioner Dr. Jim Nosssett.
- ◆ **May 18-24:** Indiana EMS Association Golden Sirens Banquet
 - Director Kinney was inducted in the class of 2025.
- ◆ **Aug. 1:** Indiana State Fair
 - The EMS division showcased the mobile Sim Lab, provided stop-the-bleed education and answered questions from the public.



- ◆ **Sept. 16-17:** NASEMSO Great Lakes Region Meeting in Illinois
 - Representatives from the EMS division, including EMS Operations Section Chief Robin Stump and EMS Certifications Section Chief Corey Wells, attended.
- ◆ **Sept. 17-19:** Indiana Fire & EMS Leadership Conference (IFCA) in Noblesville, Indiana
 - Dr. Eric Yazel provided the keynote address during the annual State EMS Update.
 - Director Kinney participated in a panel discussion with Indiana State Fire Marshal Steve Jones and IDHS Agency Director Jonathan Whitham.
 - The EMS division staff, along with the Fire & Public Safety Academy team, were present at the IDHS table in the exhibition hall. Director Kinney co-presented the EMS and fire awards at the IERC Banquet, following the tradition alongside the Indiana State Fire Marshal.
- ◆ **Oct. 1:** Second Statewide Trauma and Emergency Medicine Symposium in Bloomington, Indiana
 - Director Kinney and Dr. Yazel co-presented on the topic of EMS response to multiple casualty incidents.
 - Also in attendance were EMS Commissioner Andrew Bowman, along with Indiana EMS district managers Stan Frank and Jason Smith.
- ◆ **Oct. 20-24:** EMS World Expo in Indianapolis, Indiana
 - This was the first time Indianapolis hosted the EMS World Expo, the world's largest dedicated EMS conference with more than 6,000 attendees.
 - The IDHS EMS division had a booth in the vendor hall to answer questions regarding Indiana's EMS workforce and obtaining licensure.
 - Director Kinney presented to the board of directors of the National Association of EMTs (NAEMT, the host partner of EMS World Expo) to welcome them to Indiana. He also provided updates on the EMS Compact and NASEMSO.
 - Director Kinney participated in the official Opening Ceremonies of the EMS World Expo and provided the welcome on behalf of the state to the several hundred attendees.
 - The EMS Division co-hosted a forum discussion with ACADIS on best practices for the certification platform.
- ◆ **Nov. 19-21:** Indiana EMS Association and Emergency Nurses Association Crossroads Conference in French Lick, Indiana
 - The EMS Commission met on Nov. 19.
 - The EMS division set up a vendor booth featuring our new EMS driving simulator, showcasing it to the EMS and ENA communities.
 - Dr. Yazel presented several presentations on clinical EMS topics and Director Kinney presented on EMS leadership.





EMS COMMISSION

EMS COMMISSION MEETINGS HIGHLIGHTS

- ◆ **Jan. 17:**
 - Meeting canceled with no pending matters.
- ◆ **March 14:**
 - Staff updated the EMS Commission on the 2024 IDHS EMS Annual Report.
 - The EMS Commission adopted three ACADIS trainings to comply with mental health wellbeing education requirements.
 - This would require EMS personnel, new and existing, to take the following courses: 1) Suicide Awareness 2) Psychological Health Toolkit, 3) Resilience & Mind-Body Connection
 - This requirement would go into effect starting Jan. 1, 2026, with newly approved certification classes beginning July 1, 2025.
 - The Commission was briefed by Commissioner Andrew Bowman on advanced practice providers. The Commission voted to direct staff to keep the national recommendations in mind during the rulemaking process.
 - Director Kinney presented the Commission with recommendations regarding Article IV (Certifications & Education) rulemaking.
- ◆ **May 9:**
 - The Commission addressed a request from IDHS, noting that out of the twelve required “Instructor Continuing Education” hours, all Primary Instructors must participate in at least one session of a mandatory state education update in 2025.
 - The Commission reviewed the “Teaching Hours” requirement for certified primary instructors and voted to change in the rule rewrite draft a reduction from 80 hours to 40 hours.

◆ **July 18:**

- The Commission reviewed initial language for a potential joint statement on hospital diversion in Indiana.
- The Commission approved changes to the Indiana Scope of Practice. Changes included -
 - Administration of aspirin for suspected cardiac chest pain at the EMR level, requiring medical director approval, oversight and established protocols, along with necessary training.
 - Administration of IV acetaminophen by AEMTs, also necessitating medical director approval, oversight, established protocols and training.
- The Commission heard information about a new Student Minimum Competency (SMC) at the EMT level from NASEMSO, like the one implemented for AEMTs. The overview of the EMT SMC was delegated to staff collaborating with the EMS Education Oversight Committee.
- The Commission approved a Final Order that adopts the administrative law judge's non-final dismissal of an appeal by Troy Louthen, concerning the revocation of his Indiana EMS certifications.

◆ **Sept. 17:**

- A meeting was held in conjunction with the Indiana Fire Chief's Indiana Fire & EMS Leadership Conference (formerly IERC) in Noblesville.
- The Commission approved its 2026 meeting dates/locations.
- The Commission heard from INDOT about the Traffic Incident Management (TIM) Program and its implementation.
- The Commission approved an adjustment to the mandatory EMS responder statutory requirement to include EMS well-being and mental health education. This will allow credit for non-ACADIS offerings if the content meets statutory requirements and follows IDHS approved processes.
- An overview of the 2024 Pediatric Incident Data Report was provided. The report is also available on the IDHS website.

◆ **Nov. 19:**

- The Crossroads EMS Association/ENA Crossroads Conference was held in French Lick, Indiana.
- The Commission discussed assigning the EMS Education Oversight Committee with reviewing and developing a proposal for AEMT cardiac monitoring, which would mirror the requirements of the paramedic program.
- The Commission heard an EMS workforce update from the Bowen Center.
- The Commission approved a joint position statement on diversion, developed by the Indiana State Medical Association.
- The Commission approved lidocaine at the AEMT level for the limited purpose of IO initiation.



CURRENT APPOINTMENTS TO THE EMS COMMISSION

- ◆ **Matthew McCullough** — Volunteer Fire Department, Terre Haute
- ◆ **Patrick Hutchinson** — Municipal Fire Services, Westfield
- ◆ **Mary Ann Dudley** — Volunteer EMS, Carlisle
- ◆ **G. Lee Turpen** — Private Ambulance Services, Evansville
- ◆ **John Zartman** — Paramedics, Lafayette
- ◆ **Dr. Jim Nossett** — Emergency Physicians, Indianapolis
- ◆ **Dr. Lisa Clunie** — Hospital Ambulance Service, Harrison
- ◆ **Andrew Bowman** — Emergency Nurses, Indianapolis
- ◆ **Dr. Sara Brown** — Trauma Care, Fort Wayne
- ◆ **Jerry Harder** — Emergency Medical Technicians, Brownsburg
- ◆ **Darin Hoggatt** — Public Representative, Greenwood
- ◆ **Matt Shady** — ALS Training Institution, Fort Wayne
- ◆ **Jonathan Whitham** — Indiana Department of Homeland Security, Indianapolis
- ◆ **Lori Mayle** — Air Ambulance, Indianapolis

These are the current appointments to the EMS Commission as of Dec. 31, 2025.

COMMISSION PROJECT UPDATES

TRAFFIC INCIDENT MANAGEMENT EDUCATION

In 2024, the EMS Commission mandated that all EMS certified persons must take the Indiana Traffic Incident Management course for responders. The first full year of implementation was 2025.

Key Achievements (all responders via INDOT program)

- ◆ 46 in-person training classes
- ◆ 920 in-person attendees
- ◆ 4,836 online attendees
- ◆ 3 Train-the-Trainer classes
- ◆ 31 Indiana counties covered



TIM Program Highlights

- ◆ Increased accessibility through online training, reaching thousands of responders statewide.
- ◆ Expanded in-person sessions to ensure hands-on learning and collaboration.
- ◆ Conducted Train-the-Trainer classes to build local capacity and sustain long-term program growth.
- ◆ Strengthened partnerships across law enforcement, fire, EMS, towing , and transportation agencies.
- ◆ A major milestone was achieved by working closely with the Indiana EMS Commission to make TIM training mandatory for all EMS personnel, ensuring consistent statewide adoption and improved safety for emergency responders.

TIM Indiana Completion



MENTAL HEALTH WELL-BEING EDUCATION

HEA 1321 (2023) Public Safety Training added new initial education and recertification requirements for all certified EMS persons that took effect for all renewals and classes after Dec. 31, 2024. The EMS Commission has approved educational courses created by the IDHS Fire & Public Safety Academy in ACADIS or equivalent programs to fulfill the statutory requirements

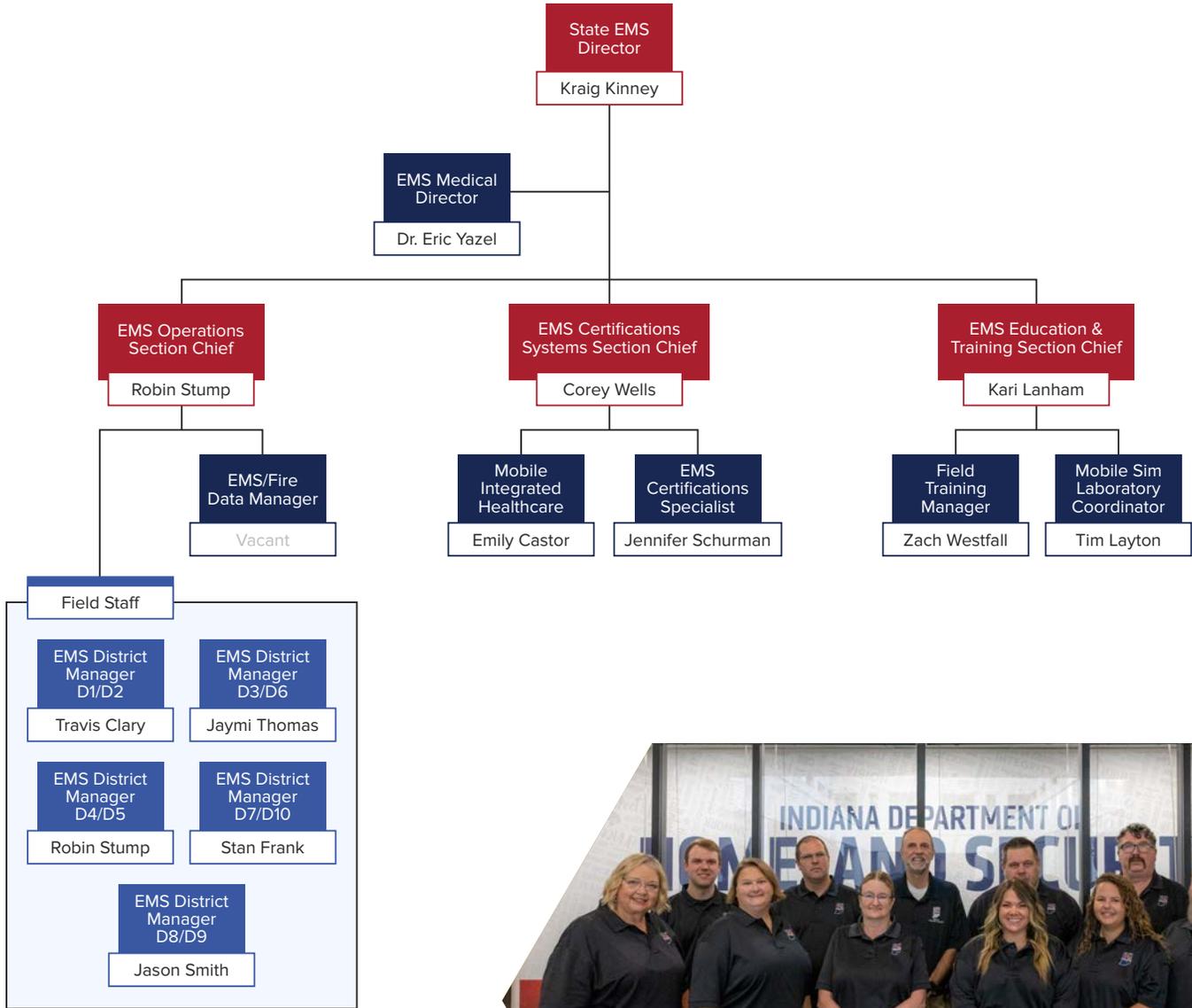
Mental Health Well-Being Education Compliance

Education	EMR	EMR	AEMT	Paramedic
Resilience & the Mind-Body Connection	1082	4266	294	1547
Suicide Awareness	1262	4697	299	1642
Psychological Health	1106	4359	299	1583

**Numbers are certified clinicians that have successfully completed the training.*

IDHS EMS STAFF OVERVIEW

CURRENT EMS DIVISION ORGANIZATION CHART



2025 IDHS EMS POSITIONS



Kraig Kinney, State EMS Director

- Designated by IDHS to administer the EMS Division and handle all operational aspects of state-level EMS for the state. This position is recognized as the state EMS representative by national EMS organizations.

Dr. Eric Yazel, State EMS Medical Director

- Statutory position appointed by the IDHS executive director. Serves to provide systems of quality patient care, model guidelines, statewide quality assurance and statewide EMS advocacy.



Robin Stump, Operations Section Chief

- Responsible for the supervision of the district managers and support for EMS organizations including organization certifications.

EMS District Managers: **Robin Stump, Travis Clary, Jaymi Thomas, Jason Smith, Stan Frank**

- Responsible for providing resources or information and guidance on EMS issues in assigned district(s). The district managers participate in many local events, including meetings and trainings in their assigned districts.



Ken Foster, EMS & Fire Data Manager

- Responsible for the system of collecting and processing data from EMS and fire service providers in Indiana.

Corey Wells, EMS Certifications Systems Section Chief

- Responsible for overseeing certifications, criminal history reviews, auditing program and managing Mobile Integrated Health staff.



Jennifer Schurman, EMS Certifications Specialist

- Responsible for processing EMS certification applications and addressing customer service inquiries.

Emily Castor, Mobile Integrated Healthcare Coordinator

- Responsible for oversight of Indiana's Mobile Integrated Health programs.



Kari Lanham, EMS Education & Training Coordinator

- Responsible for providing guidance to training institutions and primary instructors as well as developing EMS course offerings in Indiana.

Zach Westfall, EMS Field Training Manager

- Responsible for overseeing the EMS Education and Training Section focusing on matters related to EMS classes, training institutions and primary instructor responsibilities.



Tim Layton, Mobile Simulation Laboratory Coordinator

- Responsible for all Mobile Sim Lab operations, including training and handling special EMS initiatives.



Agency Director Jonathan Whitham, Robin Stump and Secretary of Public Safety Anthony Scott attending the state reception honoring long-term employees.

SPECIAL RECOGNITION

Robin Stump has dedicated 40 years of service to the state. Her 35th recognition was unfortunately overshadowed by the COVID pandemic. Robin started her journey at IDHS as a summer intern in July 1985 and became a full-time employee a month later. On Aug. 6, 1991, she completed an EMT class and has maintained her certification ever since. Robin has demonstrated dedicated service under numerous agency leaders and governors. Her guided philosophy is, “be the reason someone smiles today!”

2025 LEGISLATIVE SESSION IMPACTS ON EMS

HEA 1001 – STATE BUDGET FY 2026-2027

- ◆ Maintains EMS Readiness funding at \$4.1 million each year.
- ◆ The statutory MIH Grants Fund was not funded.

HEA 1051 – MOBILE INTEGRATION HEALTHCARE GRANTS

- ◆ Added county systems as eligible municipal organization.
- ◆ Added both hospitals and private EMS organizations as eligible grant recipients, if they are not located in an area served by one of the municipal governments.

HEA 1118 – CRITICAL INCIDENT STRESS MANAGEMENT DEBRIEFINGS

- ◆ Classified debriefings conducted under CISM programs are protected from disclosure during legal proceedings.

HEA 1297 – MOTOR VEHICLE MEDICAL INFORMATION PROGRAM

- ◆ Establishes the yellow dot motor vehicle medical information program.
- ◆ Allows responders, including EMS, to legally recognize and honor the yellow dot program.

HEA 1587 – INSURANCE MATTERS

- ◆ Although limited to state plans, this bill creates a sustainable pathway for MIH funding. Current language of IC 5-10-8-23(e): The director of the state personnel department may make a determination to provide coverage for emergency medical services as part of a mobile integrated healthcare program described in IC 16-31-12.



SEA 1 – PROPERTY TAX RELIEF

- ◆ No direct impact on EMS but property tax reductions could reduce local budgets that might ultimately impact EMS government funding streams.

SEA 505 – EMERGENCY TRANSPORT TO APPROPRIATE FACILITY

- ◆ Allows EMS transport to health care facilities, mental health facilities and urgent care facilities by EMS when an agreement with such facility has been previously established in writing.

NEW PUBLICATIONS

EMS DISPATCH MONTHLY NEWSLETTER

The monthly newsletter from the EMS division was created to share valuable information and highlight relevant topics.

The EMS Dispatch was introduced in April and emailed to all EMS certified persons.

The electronic newsletter includes:

- ◆ Section updates (Ops, Training, and Certifications)
- ◆ Special announcements
- ◆ Calendar items such as upcoming EMS Commission meetings, etc.



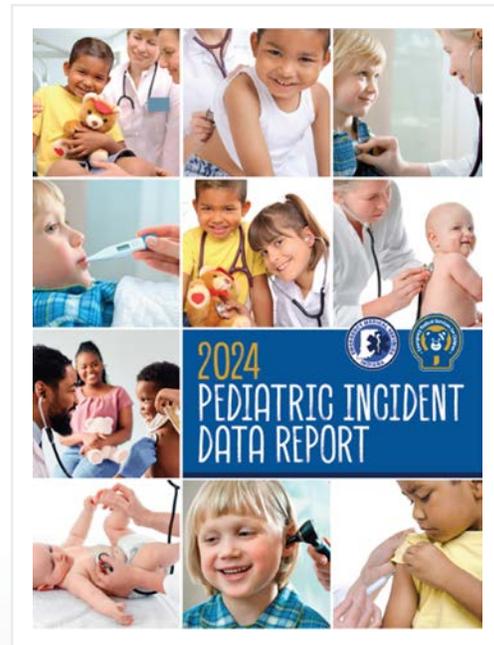
2024 PEDIATRIC INCIDENT DATA REPORT

In 2025, the EMS division released the 2024 Pediatric Incident Data Report, a report that was previously issued but had not been updated and released in five years. The detailed report includes information related to pediatrics such as:

- ◆ Total pediatric incidents
- ◆ Number of incidents by age
- ◆ Number of incidents by county
- ◆ Incidents by month

View the report here:

[2024 Indiana Pediatric Incident Data Report](#)



EMS READINESS

FUNDING UPDATES

2025 saw the EMS Readiness funding continue with \$4.1 million available for EMS investment around the state. Projects that benefited from this funding can be found below.

- ◆ ACADIS, the state EMS certifications platform received additional contract funding to develop an enhanced search feature and develop continuing education tracking requirements module for certified persons.
- ◆ Funding allowed for a second-year agreement with the Indiana University Bowen Center for Healthcare Workforce Research & Policy for continued workforce reporting and development of a workforce dashboard like other healthcare professions in Indiana.
- ◆ The EMS division offers grants from EMS Readiness to Bureau of Labor Statistics non-transport organizations to purchase AEDs and AED supplies obtained through a state vendor.
 - 164 approved applications
 - Total awarded amount \$410,000
- ◆ The EMS division executed a state bid and offered digital test preparation packages for Indiana EMT courses.
 - Student codes allow students to progress at their own pace, whereas instructor-led courses have the instructor setting the pace and assignments
 - 420 student codes issued
 - 159 Instructor lead codes issued to students
 - Around 20 individual classes

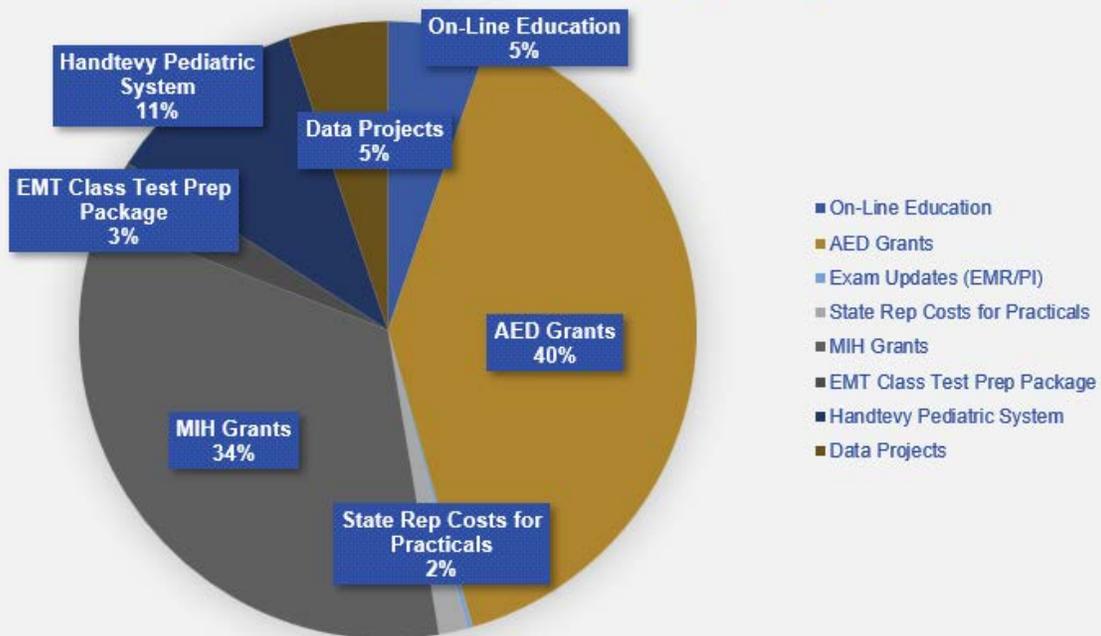


- ◆ Funding was utilized to enter into an agreement with Handtevy Pediatric Emergency Standards and to establish the following:
 - Enrollment in the program including set-up costs and onboarding of the local medical protocols. Funding also supported and state coverage, covering 50% of the annual subscription fee for the initial year. Additionally, 57 new EMS organizations have been enrolled in the program with another 16 organizations in progress.
 - Coverage of 25% of the annual subscription fees by the State for existing Indiana EMS provider organization customers.
 - Development of four Handtevy Train-the-Trainer courses in Indiana. Each EMS provider organization was eligible to register one representative at no charge. Classes took place in Mishawaka, Fort Wayne and Valparaiso, with 20 participants allowed per location.

**Handtevy Is still updating information.*



2025 EMS Readiness Funding Categories





INDIANA EMS & HOSPITAL SUMMIT

SUMMIT ANALYSIS

The Indiana EMS and Hospital Summit took place on May 29, 2025 and aimed to gather EMS and hospital stakeholders to discuss and provide recommendations for interfacility transportation challenges.

The following are some takeaways from the summit:

EMS Attendees

25

Hospital Attendees

21

- **Lack of Standardized Diversion Protocols** – Hospitals often bypass documentation, creating confusion for EMS. A state-level standard is needed.
- **Data Sharing Deficiencies Between EMS and Hospitals** – Limits EMS performance evaluation and continuity of care.
- **IFT Inefficiencies and Burnout Risk** – System strain due to poor coordination, long transports, and lack of reimbursement.
- **Staffing and Scope-of-Practice Mismatches** – Need for more Advanced EMTs and flexible staffing solutions.
- **Inspiration from Other States' Models (Texas Example)** – Regional coordination and real-time tech integration improve emergency response.



Indiana EMS team Members recognized Edinburgh Fire & Rescue on the State EMS Director's Award

HONORARY RECOGNITIONS

EMS HONORARY RECOGNITIONS PRESENTED IN 2025

- ◆ Cardiac Arrest Saves:
 - **225** awarded
 - Awarded for participation in a successful resuscitation of a cardiac arrest patient with few to no deficits.
- ◆ Stork Award:
 - **137** awarded
 - Awarded for participation in childbirth delivery in the field.
- ◆ Certificate of Appreciation:
 - **15** issued
 - Awarded for events like milestone work anniversaries and special project/performance recognition.
- ◆ Retirement Status:
 - **6** issued
 - Awarded upon retirement of the certification/licensure. *(Note: Not every retiree that received the recognition utilized the submission system. Retirees may have requested the recognition from a field staff member.)*
- ◆ Emeritus Status:
 - **8** awarded
 - Awarded to individuals that retire and have made significant contributions to their area.

◆ State EMS Director's Award:

- **5** awarded
- Awarded at the discretion of the State EMS Director for special achievements.
- Recipients:
 - **Priscilla Roderick, Nathaniel Metz, Edinburgh Fire Department, Lapel**
 - **Stony Creek Township Fire Territory and Monroe Township Fire Protection**

◆ Honorary Lifetime Certification:

- **2** awarded
- Awarded to non-EMS-certified personnel that make significant contributions to EMS or are involved in heroic actions for an EMS incident.
- Recipients:
 - **Anna Shei and David Hosick**

◆ Certificate of Remembrance:

- **5** awarded
- Awarded in recognition of an EMS certified clinician passing. .
- Recipients:
 - **James Hardie, John Adkins, Isreal P. Robinson, Julie A. Dolato and Kip Day**



Director Kinney presents Nate Metz with the State EMS Director Award.

EMS HONORARY RECOGNITIONS - 2024 vs 2025

◆ Cardiac Arrest Save

2024: 164

2025: 225

◆ Stork Award

2024: 94

2025: 137

◆ Certificate of Appreciation

2024: 16

2025: 15

◆ Retirement Status

2024: 9

2025: 6

◆ Emeritus Status

2024: 6

2025: 8

◆ State EMS Director's Award

2024: 8

2025: 5

◆ Honorary Lifetime Certification

2024: 4

2025: 2

◆ Certificate of Remembrance

2024: 3

2025: 5

EMS STAR OF LIFE DESIGNATIONS

Awarded for line-of-duty deaths as determined by the department and active-duty deaths. Dates listed in this section indicate the date in 2025 that the recipient passed away.

- ◆ **Larry M. Nuckols**
 - Jay County EMS
 - Jan. 10
- ◆ **Bob Miller**
 - Phoenix Paramedic Solutions
 - Oct. 9



2025 CERTIFICATIONS AND COMPLIANCE SECTION

INDIVIDUAL CERTIFICATIONS AUDIT INFORMATION

- ◆ **879** total audits in 2025
 - **805** – Total approved audits
 - **64** – Did not turn in paperwork

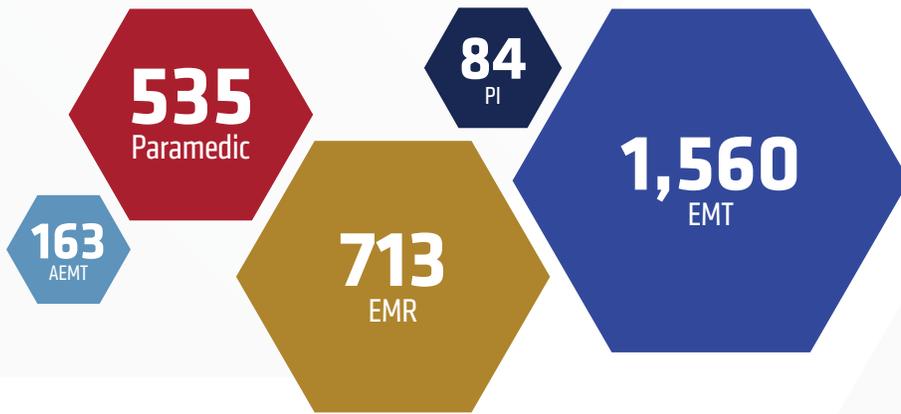
ADMINISTRATIVE ORDERS BREAKDOWN

- ◆ **38** administrative sanctions issued in 2025 (increased of 13 from 2024)
 - **24** personnel sanctions issued
 - **8** – Letters of reprimand
 - **15** – 2-year probation
 - **0** – 1-year probation
 - **2** – 30-day suspension
 - **6** – Emergency suspension
 - **4** – Revocation
 - **2** – Denial order
 - **1** – Censure
 - **0** – Rescinded

PERSONNEL WAIVERS ISSUED BREAKDOWN

- ◆ **9** personnel waivers issued in 2024 (increase of 2 from 2024)
 - **8** – Extensions of time for continuing education
 - **1** – Allows Substitution of Education Degree for PI Class Portion

NEW CERTIFICATIONS ISSUED

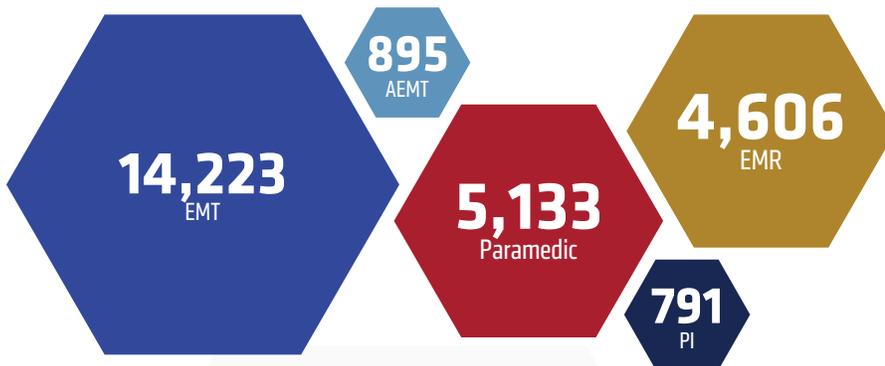


BY LEVEL - 3,055

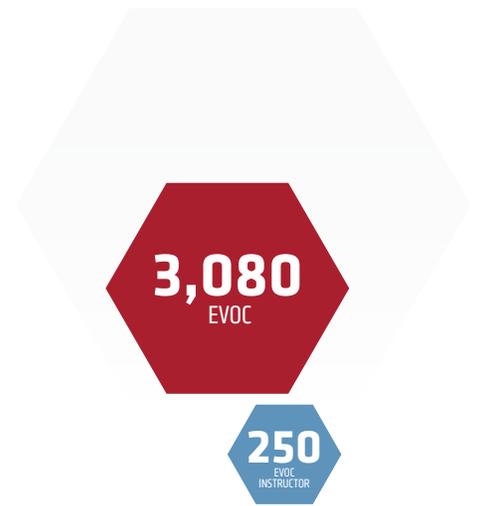
SPECIALITY - 530



TOTAL CERTIFICATIONS



BY LEVEL - 25,648



SPECIALITY - 3,330

Totals as of Dec. 31, 2025

EMS PERSONNEL CERTIFICATIONS HISTORY 2020-2025

Certification	2020	2021	2022	2023	2024	2025
EMR	4,989	4,658	4,654	4,681	4,699	4,606
EMT	14,471	13,210	13,205	13,752	14,069	14,223
AEMT	704	660	660	720	796	895
Paramedic	4,463	4,587	4,587	4,716	4,923	5,133
Primary Instructor	N/A	620	658	699	759	791
Total	24,627	23,690	23,764	24,568	25,246	25,648



Total EMS certifications at the end of **2024**



Total EMS certifications at the end of **2025**

EMS certifications remained over 25,000 for the second straight year!

RETENTION RATES

- ◆ **2,553** EMR certifications eligible for renewal

871 expired

1,682 renewed (**64%** retention)

- ◆ New certifications issued

713 issued

- ◆ **8,618** EMT certifications eligible for renewal

1,989 expired

5,693 renewed (**73%** retention)

- ◆ New certifications issued

1,560 issued

- ◆ **522** AEMT certifications eligible for renewal

59 expired

269 renewed (**86%** retention)

- ◆ New certifications issued

163 issued

- ◆ **2,748** paramedic certifications eligible for renewal

196 exp.

2,081 renewed (**93%** retention)

- ◆ New certifications issued

535 issued

- ◆ **417** primary instructor certifications eligible for renewal

52 expired

322 renewed (**87%** retention)

- ◆ New certifications issued

84 issued

RETENTION RATES - SPECIALTY

- ◆ **2,553** EVOC certifications eligible for renewal

432 expired

884 renewed (**68%** retention)

- ◆ New certifications issued

485 issued

- ◆ **8,618** EVOC Instructor certifications eligible for renewal

20 expired

92 renewed (**85%** retention)

- ◆ New certifications issued

45 issued

-1.6% – Net growth

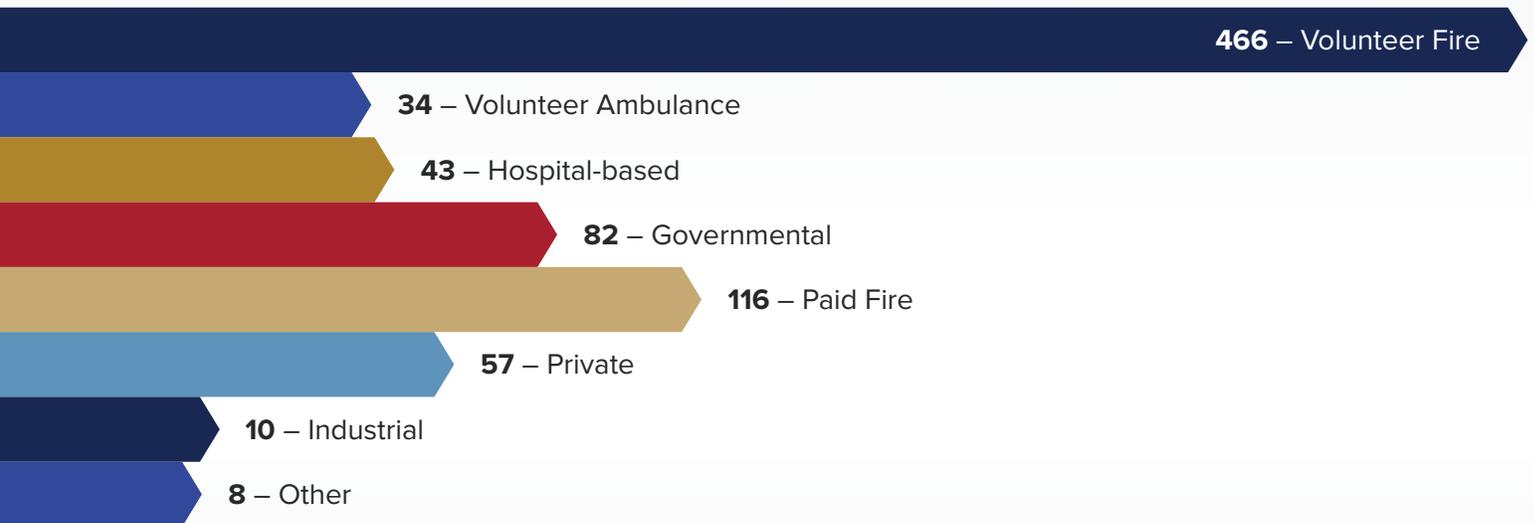
2025 OPERATIONS

OPERATIONS OVERVIEW

- ◆ **55** total audits
- ◆ **131** total inspections
- ◆ Complaints
 - **100** – Received and investigated
 - **61** – Open as of Dec. 31, 2025
- ◆ Waiver orders
 - **22** – Total provider waivers
 - **8** – Waivers regarding 24/7 requirement
 - **18** – Waivers regarding staffing of ambulance during transport
 - **3** – Waivers regarding the supervising hospital requirement
 - **1** – Scope of practice waiver

ORGANIZATION CERTIFICATION STATS (AS OF DEC. 31, 2025)

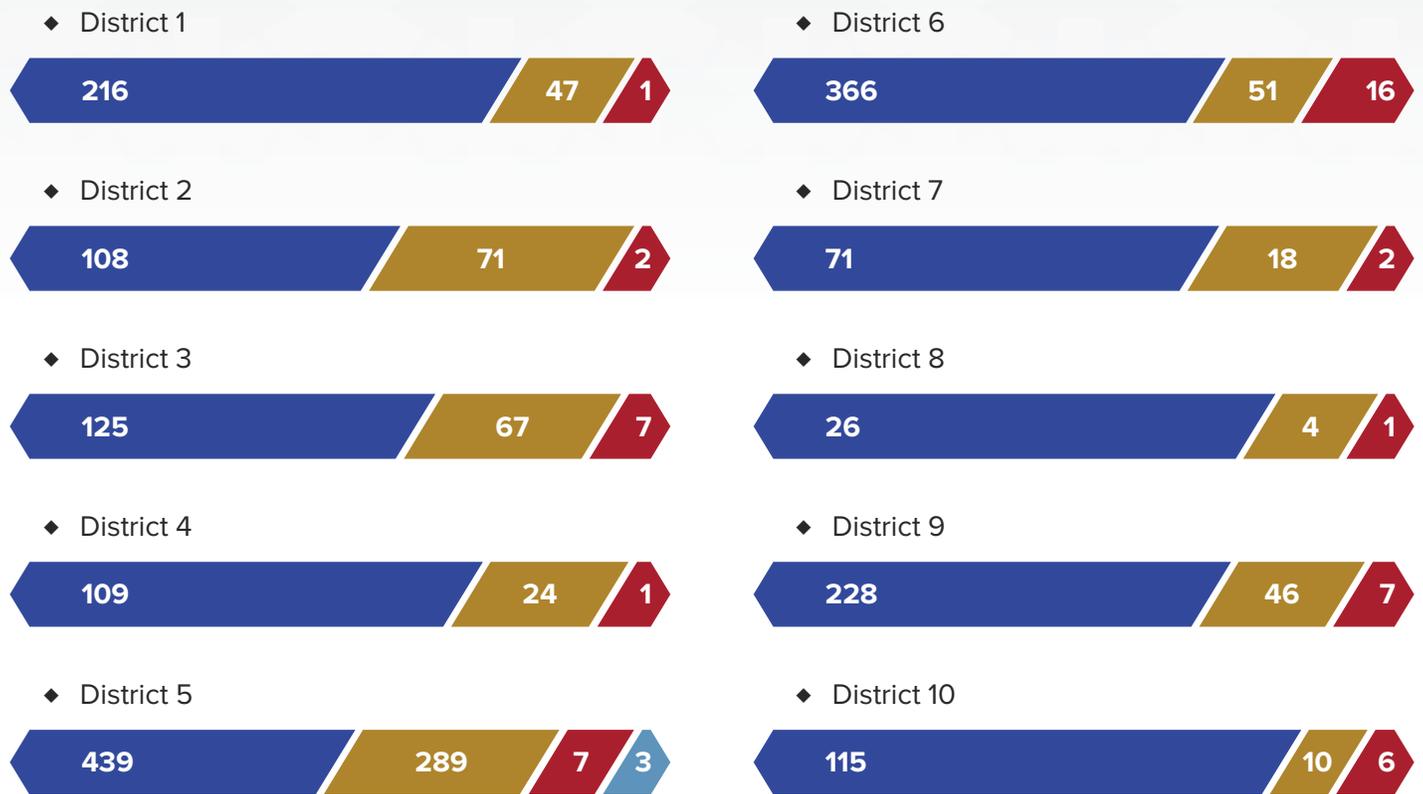
816 AMBULANCE PROVIDER ORGANIZATIONS BY TYPE



2,755 CERTIFIED VEHICLES BY TYPE



TOTAL CERTIFIED VEHICLES BY DISTRICT



2025 EMS & FIRE RUN DATA

EMS COMPLIANCE

- ◆ **312** EMS agencies required to report
- ◆ **97%** reporting percentage (304/312)

EMS INCIDENT COUNT

- ◆ 2025 – **1,312,496**
- ◆ 2024 – **1,273,295**
- ◆ 2023 – **1,222,742**
- ◆ 2022 – **1,214,789**
- ◆ 2021 – **1,247,452**

EMS 911 AVERAGE INCIDENT TIMES

- ◆ **6.01 minutes** response time
- ◆ **16.41 minutes** scene time
- ◆ **15.62 minutes** transport time

FIRE COMPLIANCE

- ◆ **827** fire agencies required to report
- ◆ **75%** reporting percentage (665/827)

FIRE INCIDENT COUNT

- ◆ 2025 – **753,838**
- ◆ 2024 – **743,696**
- ◆ 2023 – **617,578**
- ◆ 2022 – **569,546**
- ◆ 2021 – **682,905**

FIRE 911 AVERAGE INCIDENT TIMES

- ◆ **7.53 minutes** response time
- ◆ **27.53 minutes** scene time

IMAGETREND TICKETS

- ◆ **159** tickets resolved

TOP 5 INCIDENT CALL TYPES

1. EMS & Rescue – **440,981**
2. Good Intent Call – **86,316**
3. False alarm – **53,395**
4. Service call (incl. lifting asst.) – **40,853**
5. All fire types – **30,140**

PERCENTAGE OF INCIDENTS

1. EMS & Rescue – **68%**
2. Good Intent Call – **13%**
3. False alarm – **8%**
4. Service call (incl. lifting asst.) – **6%**
5. All fire types – **5%**
6. Unknown – **3%**
7. Hazardous conditions – **3%**
8. Special incidents – **1%**
9. Severe weather/disaster – **<1%**



MIH providers from Indiana attending the Atrium Health MIH and Community Paramedicine Conference

MOBILE INTEGRATED HEALTHCARE (MIH)

MIH OVERVIEW

MIH Coordinator Emily Castor made many site visits across the state, alongside Director Kinney, Dr. Eric Yazel and Section Chief Corey Wells. Director Kinney and Emily attended multiple MIH/CP events throughout 2025. Events included the Atrium Health MIH Conference, Indiana Emergency Response Conference and IEMSA/ ENA Crossroads Conference. IDHS' EMS team also hosted the NAMIHP Board Meeting during the EMS World Expo in Indianapolis.

2025 HIGHLIGHTS

- ◆ MIH Advisory Committee meetings were held six times in 2025: Director Kinney is chairperson of the committee with Dr. Yazel serving as a key member of the committee.
- ◆ Director Kinney and MIH Coordinator Emily Castor hosted quarterly MIH Meetings. Additionally, they continued working with MIH subcommittees to determine the structure of education and credentialing for MIH providers in Indiana.
- ◆ The EMS Commission approved 13 MIH programs which allow Medicaid reimbursement eligibility in the future. Those approved in 2025 included:
 - North Vernon Fire Department
 - Salem – Washington Township Fire Department
 - Starke County Ambulance Service
 - Columbus Regional Hospital
 - Highlander Fire Protection District
 - Ohio County Rescue
 - Bargersville Community Fire Department
 - Decatur Township Fire Department

- Three Rivers Ambulance Authority
 - Harrison County Hospital EMS
 - Lynx EMS, LLC
 - Madison Township Fire Department
 - Manchester Township Volunteer Fire & Rescue
- ◆ During the 2025 Legislative Session, Indiana Mobile Integrated Health was not granted funding for the 2026-2027 fiscal years, but a companion grant was awarded for the development of new or existing mobile integrated healthcare programs. The FY2026 MIH Grant Program was offered by the EMS Division within the Indiana Department of Homeland Security. The Mobile Integrated Healthcare Grant FY2026, totaling \$691,773.44, was awarded to 18 MIH programs across the state. A total of 29 programs applied for this grant opportunity.
- Those awarded: Boone County EMS | Witham Health Services, Columbus Regional Hospital, Decatur Township Fire Department, Good Samaritan Hospital, Grant County EMS, Greene County EMS, Highlander Fire Protection District, inHealth, City of Lawrence Fire Department, Morgan County EMS, Ohio County Rescue, Pike Township Fire Department, Putnam County EMS, Ripley County EMS, Spencer County Emergency Ambulance Service INC, Starke County EMS, Three Rivers Ambulance Authority and White River Township Fire Protection District.
- ◆ More than 30 MIH providers from Indiana participated in the Atrium Health Mobile Integrated Health & Community Paramedicine Conference from March 26-28, 2025. Indiana was well represented with speakers including IDHS, IEMS, Crawfordsville Fire, Westfield Fire, Noblesville Fire, Bloomington Fire and Green County EMS.



National Association of Mobile Integrated Healthcare Providers' (NAMIHP) MIH Summit

2025 EMS TRAINING

TRAINING INSTITUTIONS

- ◆ **118** total training institutions (decrease of 18 from 2024)
 - **43** – BLS training institutions
 - **75** – ALS training institutions

EMS COURSES

- ◆ **10** EMR approved courses
- ◆ **211** EMT approved courses
- ◆ **26** High school vocational EMT courses
- ◆ **18** AEMT approved courses
- ◆ **40** paramedic approved courses
- ◆ **70** EVOC approved courses
- ◆ **8** primary instructor approved courses



PRACTICAL EXAMINATIONS

- ◆ **175** state EMT practical examinations conducted (increase of 18 from 2024)
- ◆ **18** practical exams covered by EMS Division staff
- ◆ **40** active state representatives representing all 10 districts
- ◆ Compliance and program interaction
 - **40** audits and inspections (increase of 14 from 2024)

NEW MOBILE SIM LAB LAUNCHED

- ◆ **174** deployed sessions
- ◆ **2,415** individuals trained/educated
 - **139** EMR, **1,291** EMT, **104** AEMT, **787** Paramedic and **94** Non-EMS



IN-HOUSE IDHS EMS CONTINUING EDUCATION

- ◆ About **30** employees who are EMS certified (EMRs, EMTs, paramedics)
- ◆ Monthly education presentation sessions and one annual skills practice session



2025 NREMT STATE PASS RATES

- ◆ EMT exam
 - **75%** – Indiana pass rate within three attempts
 - **84%** – National pass rate within three attempts
- ◆ AEMT exam
 - **77%** – Indiana pass rate within three attempts
 - **76%** – National pass rate within three attempts
- ◆ Paramedic exam
 - **84%** – Indiana pass rate within three attempts
 - **87%** – National pass rate within three attempts



AN UPDATE FROM DR. ERIC YAZEL, STATE EMS MEDICAL DIRECTOR

It is hard to believe it is already time to provide an update for 2025. The year seemed to pass in the blink of an eye. This is a testament to an incredibly productive year for the Indiana EMS Division.

Saving Hoosier lives remains our highest priority across all services. In 2025, we witnessed one of the most significant care interventions in EMS history, the implementation of whole blood or blood products in ground-based EMS. The number of programs utilizing this approach reached double figures, partnerships were established to expand coverage across the state and extensive collaboration resulted in the development of new initiatives. I genuinely look forward to seeing this grow and hope to announce statewide coverage in the upcoming years.

We tackled a persistent issue that has challenged us for decades, diversion. Thanks to the dedication of several EMS advocates, we can now address this matter with the unified support of multiple organizations - the Indiana State Medical Association, NAEMSP, Indiana ACEP and the EMS Commission. This collaboration enables us to initiate meaningful discussions with our hospital partners and continue being the best advocates for our patients.

Indiana remains a national leader in Mobile Integrated Health (MIH). Our programs continuously adapt to meeting the care needs of the communities they serve and provide essential services to our most vulnerable citizens. As 2025 concludes, more than 80% of our state benefits from some level of MIH coverage.

These are just a few of the notable developments from 2025. We are continuously enhancing our education, access, efficiency and incorporating the latest technologies, like high-fidelity simulations. We have refined our certification processes and remain committed to delivering the best service possible. Our district managers diligently support clients in addressing any challenges they encounter, alongside numerous other services we have tirelessly worked to improve.

As we transition into 2026, the EMS system faces its share of challenges. Workforce issues remain significant, particularly in our rural areas, and gaps in obstetric care are rapidly increasing. Additionally, changes in insurance, reimbursement and tax reforms are on the horizon. However, this moment also brings unprecedented funding support, as Indiana's GROW initiative will provide a crucial boost to state-based healthcare priorities while allowing for considerable regional autonomy in addressing local health needs.



In closing, I want to express my gratitude for the opportunity to serve as your state medical director. My primary goal is for all of you to return home happy and healthy to your families after every shift. The issues we address and advocate for are in pursuit of that goal and the well-being of Hoosiers everywhere. I pledge to remain visible throughout the state, keeping my ear to the ground to understand the challenges you face daily. I welcome your feedback on issues, big or small, and am always open to discussions about EMS and how I can better support you.

Respectfully,



Dr. Eric Yazel
State EMS Medical Director





2025 ANNUAL REPORT
IDHS EMERGENCY MEDICAL SERVICES DIVISION