

**Regional Services Council Meeting Minutes**  
**Region 11**  
**Meeting Date: November 28, 2018**  
**Meeting Location: Hamilton County DCS Office**  
**938 N. 10<sup>th</sup> Street**  
**Noblesville, IN 46060**

**Council Members Present:** Lyndsay Krauter, Caitlin Wissel – proxy for Jessica Paxson, Niki Howenstine, Joanie Crum, John Mullany, Ashley Krumbach, Mike Gray, Bob Bragg, Annette Craycraft, and Cheri Coonce

**Council Members Absent:** Christi Beebe, Amy Waltermire, Marshall Despain, Pam Owens, Blake Alexander

**Guests:** Jama Donovan, Jill Kelly, Andy Ogle, Stephanie Fertucci, Marlene Agosto, Joan Wilson, Dianna Huddleston, Laura Snyder, Kimberly Stevenson, Lynne Wisneski, Julie Ensinger, Kristin Fettig, Katrina Tillman, Shelly Ross, Amy Allen-Foddrill, Ola Smith, Elaine Sanchez, Lissa Campbell, Katie Craft, Sharon Ferreira, Iwona Morretino

<b>Meeting Minutes</b>
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- Meeting was called to Order at 9:07 A.M. by Regional Manager Joanie Crum
  - **Old Business**
    - **Approval of Minutes from August 1, 2018 Meeting.** RSC members spent a few minutes reviewing the minutes from the August 1, 2018 meeting. Lyndsay Krauter motioned to accept the minutes as presented. A vote was taken, and the motion passed.
    - Biennial Plan – Joanie Crum provided an update.
      - Tipton – Lyndsay Krauter – Attended a Drug/Substance Use Awareness Symposium.
      - Madison – Working on quality on case plans and making sure that we are pulling in the entire family team. Working on improving relationships with the courts and community providers
      - Hancock – Developing a community resource guide. Partnering with local agencies, improving engagement.
      - Hamilton –

- **New Business**

- Fiscal – Regional Finance Report – Katie Craft provided an update. Our region is below budget. We are down 26% in residential placement costs as a region from this time last year.
- Community Partners Update – Jama Donovan provided an update to RSC
  - Referrals: Total for Region 11 - 315
    - July 2018– October 31, 2018
      - Hamilton – 122
      - Hancock – 43
      - Madison – 146
      - Tipton – 4
    - Community Outreach
      - Hamilton Co.
        - Partnered with PCA to recharter Hamilton County’s Charter. Tentative date is March 15<sup>th</sup>.
        - Worked with No More Secrets committee. First lunch and learn was on 11/13 and the Girl Scouts were the targeted group for educations. Upcoming dates are 12/11, 1/8 (Faith Based Religious Leaders), 2/12 (Youth Mentoring Initiative Staff), 3/12 (Parks and Recs Staff). 4/16 (YMCA Staff) and May 14 (pending). All training are 12-1:30pm Delaware Township.
        - Safe Sleep and CPCS is now a BABES store voucher program.
        - EAP through Good Samaritan and their Hamilton County Resource Fair will be May 10, 2019
        - Family Game Night – 3<sup>rd</sup> Thursday of every month
      - Hancock Co.
        - Partnering with Elanco for Christmas help for our families. Will be delivering on 12/17.
        - Community Forum took place 10/23 at Fortville Community Center.
        - Positive Parenting through Hancock4Kids (PCA) was at capacity (Birth to 2 years). All families coming get baby monitors.
        - Toddler education class are starting up but enrollment is low.
        - Got Foundation Grant to help with emergency assistance.

- Madison County
  - Partnered with Intersect for the Drug Summit. It was 9/18/18. We had 226 registered and 195 attended.
  - Working on bringing No More Secrets to Madison County and helped get Chris Kelly connected to AU Campus.
  - Partnered with City of Anderson and ADP to do a Trunk or Treat. Approx. 500 people attended
  - Partnered with LAMC to do a mock poverty simulation at the Christian Center.
  - Working with Christian Center to see if we can get connect with families coming in to the soup kitchen.
  - Received Foundation Grant to for the Summer Safety Fair for June 2019
- Tipton Co.
  - Nurse- Family Partnership Program is now available in Tipton.
  - IYI Luncheons was 9/26/18 Mini Poverty Simulation 11:30-1:00 pm.
  - Referrals have been low but have started to pick up in November
- START Principals – Iwona – It is a program that originated in Ohio and is now active in several states. Sobriety Treatment and Recovery Teams. It has to start at the beginning of a case. Trying to help local communities.....
- Services – Iwona provided an update. Statewide RFP is projected to be open on December 3<sup>rd</sup>. The projected close date is January 11, 2019. If you are a current provider with DCS, you will need to submit a new proposal. If you have questions, please look at the RFP webpage. If you have any questions, they need to be asked prior to the RFP being opened. Adding peer support .....
- Medicaid will begin to pay for peer support as of 1/1/19.
- Number of Service Standards have been updated.
- Homebased Service Standard has been reviewed and it is now less prone to misinterpreted.
- CWG – Joanie provided an update. The goal is to give DCS employees a voice within the agency. The group is going to have some tasks, policy review.
  - The family case manage advisory council consists of 22 FCMs from around the state.

- The supervisor advisory council is comprised of 18 FCM supervisors throughout Indiana.
- Participants will serve at least a year and up to 18 months so that fresh ideas are brought to the table and that current ideas are fully vetted, messaged and implemented.
- More than 100 DCS employees applied for these advisory councils.
- The advisory councils will provide feedback on employee engagement, bridge the gap between central office and the local DCS offices and directly address any questions or concerns from employees.
- DCS is launching a pilot regional cohort training program in Knox County. CWG recommended piloting the regional delivery cohort training in a single location to test the benefits and cost effectiveness.
- DCS is adding three additional trainers to the staff development division.
- DCS is recommitting, relaunching and reclaiming the practice model. This will mean a commitment to consistent Child and Family Team Meetings (CFTM), improve family engagement and increase the engagement skills of FCMs which will result in better safety plans.
- DCS is dedicated to create a culture of safety for our employees. DCS has engaged Chapin Hall as part of the Safety Culture Quality Improvement Partnership. This partnership will result in a tool-kit for our employees, organizational assessment and it will improve retention and recruitment of high-performing staff.
- DCS is in the process of hiring a Medicaid expert who will act as a liaison to FSSA concerning initiatives to maximize the use of Medicaid.
- DCS will hire three provider relations advocates. These positions will support recruitment, management and communication efforts with our providers. It will ultimately lead to better services for our children and families.
- DCS is committed to assisting in the substance abuse and mental health needs of our families as the agency collaborates with the Indiana Council of Community Mental health Centers/Mental Health America of Indiana/FSSA and Department of Mental Health and Addictions as well as other providers. This collaboration will result in a statewide plan on how the agencies can work together to support our families for better outcomes and maintain the family unity.

- DCS will be piloting the Parent Child Assistance Program (PCAP) which is an evidence-based home-visitation model for mothers who abuse alcohol and/or drugs during pregnancy.
  - This is a three year program that offers intensive services to the families.
  - The program will help mother obtain treatment and maintain the path to recovery
  - PCAP will link mothers to other community resources that can support their path to recovery.
- DCS will partner with our courts and engage Chief Justice Loretta Rush to evaluate court involvement.
  - Engage courts sooner on child-removal decisions
  - More training for DCS attorneys and FCMs
  - Expand community engagement to reduce court involvement
- DCS is considering reinstating service referral agreements and revamp the agency's use of informal adjustments

Meeting adjourned at 10:06 A.M.