

DCS Over-the-phone Interpreting



1. Dial: 1-844-246-9147

2. Select an Interpreter:

**For a Spanish interpreter, press 1.
For all other languages,
enter the 2-digit language code**

3. Enter the 4-digit account#: XXXX
See DCS Codes

The live agent will ask for:

Caller's first name only
Last 2-digits location code
Limited English speaker's first initial and last name

For 3-way calls:

Ask the first person who answers (interpreter or
call coordinator) to place the call.

For Client Support Call: 1-888-528-6692

Back-Up Interpreter Number: 1-866-386-1284
(Only use if interpreter is unavailable at primary number above)



Top Language Codes

Language	code	Language	code
Albanian	47	Italian	56
Amharic	39	Karenni	60
Arabic	23	Karen	34
Bengali	48	Kinyarwanda	94
Bosnian	37	Korean	30
Burmese	21	Laotian	50
Cambodian	51	Mandarin	24
Cantonese	31	Nepali	25
Chin	32	Polish	42
Chin-Hakha	95	Portuguese	35
Creole (Haitian)	28	Punjabi	49
French	26	Russian	27
Gujarati	40	Somali	29
Haitian Creole	28	Swahili	38
Hakha-Chin	95	Tagalog	46
Hakka-Chinese	87	Thai	57
Hindi	43	Turkish	54
Hmong	44	Urdu	41
Indonesian	70	Vietnamese	22

For complete list of codes see reverse side

Language	Code	Language	Code	Language	Code	Language	Code
Albanian	47	Fulani	36	Kurdish	76	Samoan	79
Amharic	39	Georgian	82	Laotian	50	Serbian	62
Arabic	23	German	61	Lithuanian	69	Serbo-Croatian	64
Armenian	59	Greek	68	Macedonian	93	Somali	29
Bangla	58	Gujarati	40	Mai	78	Spanish	01
Bengali	48	Haitian Creole	28	Malayalam	75	Swahili	38
Bosnian	37	Hakha-Chin	95	Mandarin	24	Tagalog	46
Bulgarian	67	Hakka Chinese	87	Mandingo	89	Tamil	85
Burmese	21	Hebrew	90	Marshallese	81	Teddim	86
Cambodian	51	Hindi	43	Mongolian	72	Thai	57
Canadian French	55	Hmong	44	Nepali	25	Tibetan	83
Cantonese	31	Ibo	65	Oromo	96	Tigrinya	45
Chin	32	Indonesian	70	Pashto	77	Tongan	97
Chinese (Mandarin)	24	Italian	56	Persian	74	Turkish	54
Croatian	92	Japanese	63	Polish	42	Twi	66
Dari	80	Karen	34	Portuguese	35	Ukrainian	71
Dutch	84	Karenni	60	Punjabi	49	Urdu	41
Farsi	33	Kinyarwanda	94	Rohingya	16	Vietnamese	22
Filipino	73	Kirundi	53	Romanian	52	Yoruba	88
French	26	Korean	30	Russian	27	All other languages*	99

* For the quickest connect time, please use language specific 2-digit code when available.