

# Child Abuse and Neglect Hotline Process



## 2024 by the numbers

- 196,138 calls
- 215,149 reports
- Average of 673 calls per weekday, 232 per day on weekend

- Average time to answer call from law enforcement: 17 seconds
- Average time to answer non-law enforcement calls: 26 seconds



**Child Abuse and Neglect Hotline – 800-800-5556**