

**Indiana Family Preservation Services
Agenda and Questions
August 16, 2024
All providers**

- I. *Concrete supports reminder and discussion—Please complete this form for any concrete spend, and send to Bridget McIntyre (Bridget.McIntyre@dcs.in.gov) or the Child Welfare Plan (ChildWelfarePlan@dcs.in.gov):*
<https://www.in.gov/dcs/files/Expense-Tracking-Agencies.xlsx>

As a reminder, the anticipated costs of concrete supports were built into the per diem.

The decision to use concrete supports should also be a team one with good planning to ensure families achieve maximum benefit from these supports.

This also is applicable for Probation.

- II. *Service Hub. Please ensure you are updating regularly.*
- III. *Upcoming “DCS Safety Summit” on October 1, 2024, at 502 East Event Center in Carmel. This is for FCMs and family preservation services providers (direct care staff). Registration information was included with the agenda, but you can also click [HERE](#) to register. Registration is due by 9/16, but the faster you register, the better! Please no more than 2-3 people per agency. Topics will include:*
- *Collaboration to recognize warning signs of child endangerment*
 - *Serving youth with high-acuity needs*
 - *Drug trends and the impact of substance use disorder*
 - *Domestic violence impact*
 - *Human trafficking awareness, recognition and interventions*

Registration is now open!

Event hours: 8 a.m. to 3:30 p.m.

- IV. *CFTMs and family preservation (Austin)*
- a. *Assists with clear communication*
 - b. *If meeting is in-person providers should also attend in-person instead of virtually*
 - c. *We should be meeting families when their schedule allows*
 - d. *Advanced planning is best unless it is an emergency situation*
 - e. *Court attendance should also be in-person*
- V. *Current referral information: (as of 8/15/24):*

Region	Family Pres Case Count
1	146
2	88
3	166
4	143
5	63
6	66
7	149
8	142
9	70
10	156
11	146
12	69
13	94
14	71
15	77
16	175
17	87
18	125
Grand Total	2033 (-30)

Region	DCS Case
1	117
2	77
3	121
4	116
5	49
6	53
7	133
8	124
9	59
10	149
11	135
12	52
13	75
14	56
15	74
16	160
17	82
18	105
Grand Total	1737 (-31)

Region	JD/JS
1	29
2	11
3	45
4	27
5	14
6	13
7	16
8	18
9	11
10	7
11	11
12	17
13	19
14	15
15	3
16	15
17	5
18	20
Grand Total	296 (+1)

IV. *Questions received:*

No questions were submitted for this meeting

Anything else?

1. I would love to see improvement in early communication when referrals are made. We have almost 100% domestic violence cases without pertinent safety information in many instances. There was a period of time that referral content improved tremendously helping navigate some of this but that has waned again.
 - a. Please reach out to us with specific information so that we can address this with the county. We are trying to work with field staff to ensure referrals are more comprehensive.

2. Referrals created before IA is signed and the clients do not know about INFPS services, difficulty with connecting.
 - a. Keep working to connect with the family. Communicate with DCS about these attempts. Request a CFTM.

- b. If you have made significant attempts and are unable to make contact reach out to your Regional Service Coordinator so that we can look into turning on your reimbursement.
 - c. To contact the LOD please review this map for contact information:
<https://www.in.gov/dcs/contact-us/local-dcs-offices/>
- 3. We've had several Probation cases where the PO and the Probation consultant is telling us to keep the referral open even when the child is in JJC for extended periods of time. What's the protocol for this in terms of services? How long do we keep it open? Also, has there been addendums to the FPS service standard since Probation started? Thanks!
 - a. https://www.in.gov/dcs/files/Family_Preservation_Service_Standard.pdf
 - b. If the plan is for the child to return to the home, we ask for the case to remain open and services continue in preparation for the child to return home. If the child is going into residential services should conclude.
- 4. What if we have a case where the family moves to another state such as Illinois. The family will not answer calls from the provider. I have suspended building but it has been over 30 days.
 - a. Please reach out to the service coordinator for the region that was referring, and they can assist in figuring that out.
 - b. This can be addressed through a CFTM as well
- 5. I know for DCS cases if we are unable to complete a safety check, we need to talk to the FCM, supervisor and if we cannot talk to someone, call the hotline. What about probation cases? If we cannot get ahold of the PO or a supervisor, then what?
 - a. Please reach out to the Probation Service Consultant:
https://www.in.gov/dcs/files/Probation_Service_Consultants_Map.pdf
- 6. What would happen if we are not able to meet with a family and complete the safety check for one week? Should we still continue billing if the family intends to meet with us the following week?
 - a. Please reach out to the FCM about the potential safety concern.
 - b. Make sure to document all attempts to see the family/home
 - c. Our team can work with the billing department to ensure payment is received as long as appropriate effort is made to see the family.
- 7. Be sure when you meet with a family initially you are creating an individualized safety plan. This should include goals and tasks. This is different from the required weekly safety check.
 - a. Per the Service Standard beginning on page 2:
All family members (provided it is age-appropriate for children to do so) should be involved in treatment planning and establishment of goals. a) The overarching goal for these services is to preserve families by addressing and resolving identified safety and supervision concerns. 2. DCS must also be involved in the creation of treatment plans and safety plans. a) It is expected that Providers of this service will be actively engaged in the DCS Practice Model and attend scheduled Child and Family Team Meetings (CFTMs) whenever requested (see "Adherence

to DCS Practice Model” section below). 3 b) Through the teaming process DCS should participate in the continuous development of family goals.

Providers must submit their initial assessment and safety plan within 7 days of their first face-to-face visit to the FCM. 1. Submissions should be made via upload to KidTraks

Next meeting: 9/20/24 @ 1:00 Eastern THANK YOU!