**Indiana Family Preservation Services**

**Agenda and Questions**

**November 12, 2021**

1. *Crystal Whitis to provide updates on Services Hub.*

* *2300 updates across the state so far*
* *We’ve developed a way to give the information you submitted back to you after you updated. You will get an email with confirmation of the information you entered. If you do not get an email confirmation the update did not go through.*
* *Please email with any questions or requests for assistance:* [*crystal.whitis@dcs.in.gov*](mailto:crystal.whitis@dcs.in.gov)
* *When FCM’s are using the services hub, if you have not updated your availability the FCM’s see a blank, this makes it look as though your agency is not active.*
* *Make sure to update each county you serve.*
* *How long does that update stay in the system? If I say I have 4 openings on Monday does that number stay posted until I do the next update?*
  + *Yes, that will change only when you enter an update.*
  + *Each update is time stamped so FCM’s can see how long it has been since you’ve updated your information.*
* *I asked this morning in our Regional Service Council Meeting – is there a link available for providers to go into the Hub to see how our agency services/information is listed or looks for FCM’s?*
  + *Please email the service’s hub and request this. We can send that information to you.* [*serviceshub@dcs.in.gov*](mailto:serviceshub@dcs.in.gov)
* *It is crucial that your access coordinators know what counties they are assigned to. There are many counties that are showing up as blank.*
* *May be able to send out a re-occurring automated reminder to the identified access coordinator to update with the link available.* 
  + *Would need access coordinator information up to date for this to be effective.*

1. Concrete supports reminder—Please complete this form for any concrete spend, and send to Bridget McIntyre ([*Bridget.McIntyre@dcs.in.gov*](mailto:Bridget.McIntyre@dcs.in.gov)) or the Child Welfare Plan ([*ChildWelfarePlan@dcs.in.gov*](mailto:ChildWelfarePlan@dcs.in.gov)):

<https://www.in.gov/dcs/files/Expense-Tracking-Agencies.xlsx>

1. Current referral information: *(as of 11/10/21)*



1. *“Family Pres Fridays” for DCS staff update*

* *Next FCM meeting is 11/19/2021*

1. Analysis of impact of INFPS on Hoosier families and their involvement with DCS

In the 17 months PRIOR to INFPS (so, January 2019 through May 2020) here is what we saw from a caseload standpoint:

|  |
| --- |
| **Date                                        IAs                       IAs and IH CHINS            Out-of-home** |
|  |
| January 2019                      3,362                     8,131                                     11,389 |
|  |
| May 2020                             3,302                     7,776                                     9,654 |
|  |
| Percent change                 **-1.8%**                     **-4.4%**                                     **-15.2%** |

In the 17 months SINCE launch (so, June 2020 through October 2021), here’s what has happened:

|  |
| --- |
| **Date                                      IAs                          IAs and IH CHINS             Out-of-home** |
|  |
| June 2020                            3,239                    7,577                                     9,492 |
|  |
| October 2021                     2,159                     5,535                                     8,846 |
|  |
| Percent change                 **-33.3%**                  **-26.9%**                                  **-6.8%** |

1. Questions received:
2. Family Preservation Case is involving 4 kids living with mom. Apparently at court recently, the judge stated she would like to see visits occur between the kids and their Dad. He lives in CA so visits would have to be virtually.

Would virtual visitation between the kids and their father who is out of the home be something we did as part of the Family Preservation referral, or should the worker submit a different referral for it?

* Not sure details to what kind of frequency, or if it has to be supervised. This scenario could either require another referral or fit within the framework of Family Preservation services.
* Please address this within the Child and Family Team with those case specifics.

1. We have been getting several cases lately that have been coming in from DCS as HBCW cases that are going to turn into FPS referrals when the case goes to court. FCMs have been informing us that they cannot put in FPS referrals in the beginning and have to wait until they go to court. It was our understanding that any referral being sent in should be an FPS referral. Can you clarify our understanding of this so that we can support FCMs in ensuring we are receiving the correct referral? We will serve families for several months under HBCW until we get the FPS referral and this hinders our ability to fully engage with the family under the spirit of the FPS referral. We just don’t know how things work on the DCS side and we are trying to figure out how best to manage these HBCW referrals on our end and support the FCMs.

* This should not be happening. The target population is spelled out in the service standard. In-home CHINS, Informal Adjustments, AND cases that are likely to become In-home CHINS or IAs should be referred for Family Preservation. If you are encountering this, please reach out to the Child Welfare plan, your Regional Service Coordinator, Austin or David so that we can help navigate this with the local office.
* If you encounter this, go ahead and accept the referral so you can begin working with the family, but this does need to be addressed. Reach back out to the services team so we can help with education in the local office.
* This may be a process difficulty. If the FCM is attempting to make a referral within the assessment they are unable to create the Family Preservation referral in KidTraks until they create the case. The FCM should create the case as soon as they determine that intervention.

1. Anything else?

Next meeting 12/3/2021 @ 1:00 EST

THANK YOU!