DCS Priorities

1. New Child Support System
   - Improve the financial well-being of Hoosier children by building an enhanced child-support automated system.

2. Trauma-Informed Care
   - Ensure the well-being of Hoosier children by integrating a trauma-informed care approach to our child welfare practice.

3. Recruitment and Retention
   - Improve the safety and well-being of Hoosier children by hiring and retaining a qualified, competent, and sustainable workforce.
Quarterly Data Report & Children’s Mental Health Pilot Program

July 31, 2013

Lisa Rich, DCS Deputy Director of Services and Outcomes
Quarterly Data Report
Quarterly Data Report

• Hotline data
• Child In Need of Services (CHINS) and Informal Adjustments
• CHINS out-of-home placement breakdown
• Sibling placement
• Absence of repeat maltreatment
• Family Case Manager (FCM) turnover
• Child support:
  – Current support collected
  – Paternity establishment
  – Support order establishment
  – Cases paying on arrears
Children’s Mental Health Pilot
Background

• Children’s mental-health issues:
  – Some children struggle with significant mental-health issues.
  – Their families have difficulty accessing services (generally due to inability to pay).
  – Some families get bounced from agency to agency trying to access services.
  – Other families end up in the child welfare system just to access services, not due to child abuse or neglect.
• Finding a solution:
  – DCS and Family & Social Services Administration (FSSA) met to brainstorm solutions.
  – A child should not have to be a CHINS for the sole purpose of accessing services.
  – What is best for families?
  – Need to:
    • Remove agency silos.
    • Keep it simple.
    • Develop multiagency solution.

*If this were your family, what would you want?*
Existing Services

- Existing children’s mental health services:
  - Psychiatric Residential Treatment Facility Transition Waiver (CA-PRTF)
  - Application for State Plan Amendment for 1915i
  - Access Sites
  - Medicaid Rehab Option (MRO)/ Clinic Services
  - Psychiatric Residential Treatment Facility (PRTF)
  - DCS master contracts with Community Mental Health Centers (CMHC)
Current Process: Access to Children's Mental Health Services

Schools ➔ Parent Initiated ➔ Community Members ➔ Judges & Probation Officers ➔ Prosecutors & Public Defenders

Community Mental Health Center (CMHC)/Access Site ➔ Assessment for Level of Need

- Medicaid Eligible
  - DMHA Match Funded
  - Private Insurance or Private Pay

- Child In Need of Services (CHINS) Case or Juvenile Delinquency (JD) Case

Community Based Services ➔ Wraparound Services ➔ Inpatient Services (Acute) ➔ Psychiatric Residential Treatment Facility (PRTF) or State Operated Facility
Children’s Mental Health Pilot

• Solution:
  – DCS funding for families in crisis who cannot afford to access mental health services.
  – Department of Mental Health and Addiction (DMHA) will assist with building statewide Access Sites and service monitoring.
  – State Agency Committee to monitor rollout and brainstorm solutions to any obstacles.
• Includes representatives from DCS and FSSA.
Children’s Mental Health Pilot

• Families are referred to an Access Site for an assessment to determine eligibility for services.

• Those who meet eligibility criteria for services, but are not eligible for Medicaid, access services through DCS contract.
Eligibility for Pilot

• Target Group Eligibility
  – Child or adolescent age 6 through the age of 17.
  – Youth who is experiencing significant emotional and/or functional impairments that impact their level of functioning at home or in the community (e.g., seriously emotionally disturbed classification).
  – Not eligible for BDDS services.
  – Not eligible for Medicaid.
  – Meet needs based criteria: DSM-IV-TR diagnosis, dysfunctional behavior, or Family Functioning Support.
Proposed Process: Access to Children's Mental Health Services

1. Schools → Parent Initiated
2. Community Members → Judges & Probation Officers → Prosecutors & Public Defenders
3. Community Mental Health Center (CMHC)/Access Site
4. Assessment for Level of Need
5. Does Not Meet Level of Need → Referral to DCS Community Partners Program
6. Meets Level of Need
7. Medicaid Eligible → DMHA Match Funded
8. Not Medicaid Eligible/Insurance Not Pay → DCS State Funded
9. Community Based Services → Wraparound Services → Inpatient Services (Acute) → Psychiatric Residential Treatment Facility (PRTF) or State Operated Facility
10. If Lack of Parent or Child Involvement CMHC Report to DCS
11. Department of Child Services Assessment (Determine Need for CHINS)
Lack of Parental Involvement

• If...
  – the family needs services to maintain the safety of the child or other children;
  – the family is unwilling to accept offered services;
  – the family insists the child needs to be removed when the assessment indicates the child can be maintained at home with services.

• Then...
  – DCS will complete an assessment to determine if a case should be opened to obtain the intervention of the court and require the family to engage in services.
Mental Health Pilot Rollout

• November 19, 2012- Community Mental Health Center in Dearborn County
  – Serving Dearborn, Decatur, Ripley, Ohio, Switzerland and Franklin counties.

• January 22, 2013- Oaklawn
  – Serving St. Joseph and Elkhart county.

• March 24, 2013- Aspire
  – Serving Boone, Hamilton and Madison county.

• August 5, 2013- Bowen Center
  – Serving Kosciusko county.
Family Evaluations

• How do we serve children and families outside of the Mental Health Pilot counties?
  – DCS Family Evaluation
  – DCS will provide service access to these families when the child is determined to be a danger to him/herself or others and the family does not have the ability or resources to access the services needed.

• What is a family evaluation?
  – Evaluation to determine if services are needed in order to maintain the safety of the child or family.
  – Conducted by specially trained DCS Family Case Managers.
  – No allegations of child abuse or neglect.
  – It is NOT an assessment for abuse or neglect.
Call to Hotline

Mental Health Issues

Mental Health Pilot (11 counties)

Connect to Medicaid services

Send to Multidisciplinary Team for possible BDDS Services

Family Evaluation

Referral for 2 months of services from DCS Service Array

Developmental Disability/ Intellectual Disability

Staff with Supervisor, Attorney, and Clinician for possible CHINS or IA

Refer to Community Partners for Child Safety
New Staff & Hotline Offices: Update

July 31, 2013

Doris Tolliver, DCS Chief of Staff
Hotline Offices
Implementation

• 2012 Study Committee Recommendations:
  – 50 new Family Case Manager Intake Specialists
  – 10 new Family Case Manager Supervisors

• $2 million new funding in SFY 2014 - 2015 budget:
  – 23 new Family Case Manager (FCM) Intake Specialist
  – 6 new FCM Intake Specialist Supervisors

• Additional commitment:
  – 27 FCM Intake Specialists
  – 4 FCM Intake Specialist Supervisors
Implementation

• Regional Hotline Locations:
  1. Blackford County
  2. Lawrence County
  3. St. Joseph County
  4. Vanderburgh County

*All locations have not yet been finalized.
Implementation

- **Blackford County**
  - 5 Family Case Manager Intake Specialists
  - 1 Family Case Manager Intake Specialist Supervisor
  - Located within a few miles of current DCS Local Office

- **Lawrence County**
  - 5 Family Case Manager Intake Specialists
  - 1 Family Case Manager Intake Specialist Supervisor
  - Co-located with another state agency
Implementation

• St. Joseph County
  – 20 Family Case Manager Intake Specialists
  – 4 Family Case Manager Intake Specialist Supervisors
  – Located in same building as DCS Local Office

• Vanderburgh County
  – 20 Family Case Manager Intake Specialists
  – 4 Family Case Manager Intake Specialist Supervisors
  – Proposed located in same building as DCS Local Office
Timeline

- **May**: Begin planning for new Hotline offices
- **June**: Begin FCM Intake Specialist interviews
- **July**: Open Blackford office
- **August**: Open Lawrence office
- **Sept.**: Open St. Joseph office
- **Oct.**: Supervisor hiring
- **Nov.**: *All dates are approximate.*
New Field Staff
SFY 2014 - 2015 Budget

• SFY 2014- 2015 budget:
  – $11 million for new field staff
    • 136 new FCM positions
    • 75 new FCM Supervisor positions
  – $11 million
    • Salary increases for all DCS field staff beginning in November 2012
    • Increase base salary for FCM
Hiring

• Recruitment
  – Job fairs: 8 locations around the state
  – Open houses: 4 locations around the state
  – Continuous job posting

• Hiring as of July 1, 2013:
  – Hired 97 of 136 FCM positions
  – Hired 60 of 75 FCM Supervisor positions
Retention projects:
- Staff raises
- August is DCS employee recognition month
- Employee wellness initiatives
Questions?