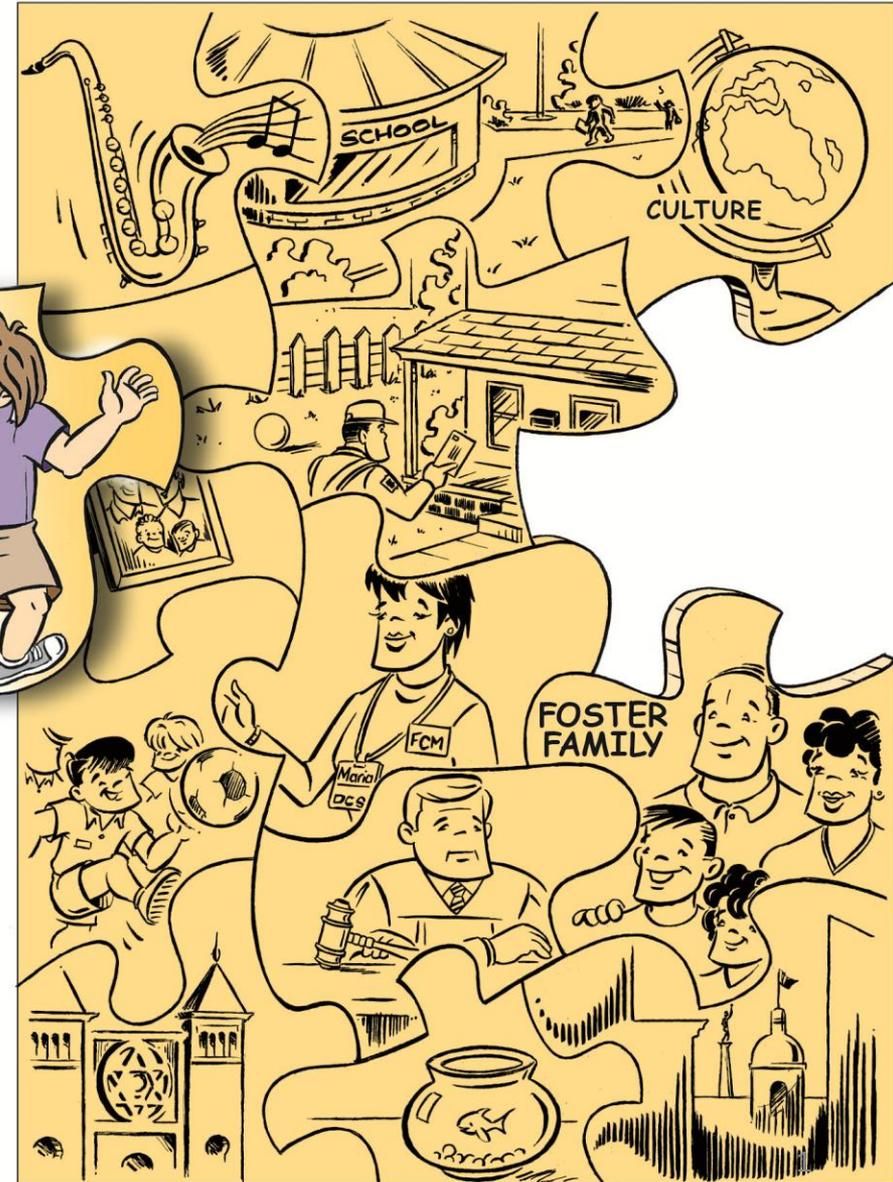
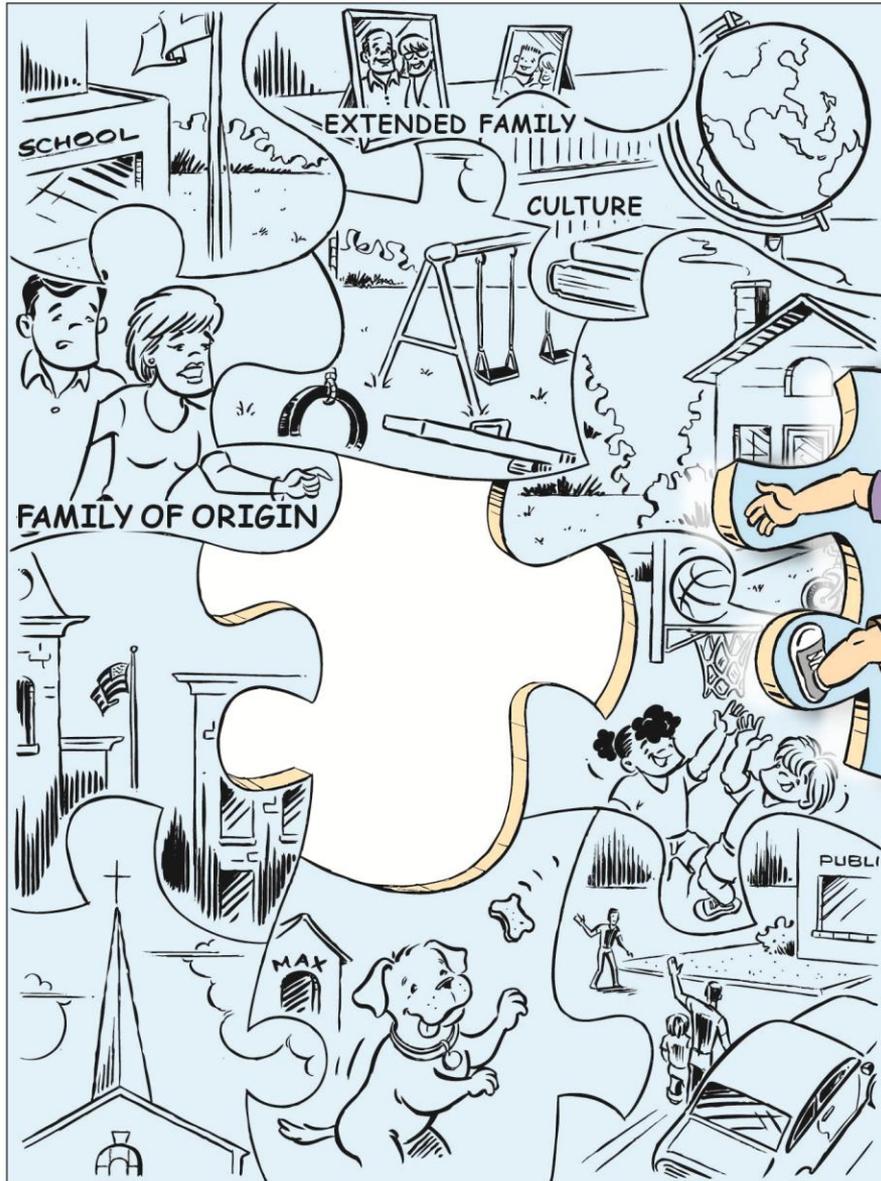


One Child, Two Worlds: Where Do I Fit? How Do I Fit?





INDIANA
DEPARTMENT OF
CHILD
SERVICES

The Indiana Department of Child Services: Then and Now

Presentation to the Department of Child
Services Interim Study Committee
August 22, 2012

John Ryan, Chief of Staff



DCS Then and Now

Federal Data – Child and Family Services Review (CFSR)

- Measures States' capacity to create positive outcomes for children and families.
- Federal government tracks this information from all states.
- States receive composite scores in the area of Safety, Permanency and Family and Child Well-Being.



DCS Then and Now

Federal Data – Child and Family Services Review (CFSR)

- **Permanency Composite 1:** Timeliness and Permanency of Reunification
- *Reviews 4 measures taken related to reunification in less than 12 months, median stay of children in foster care, re-entry into foster care within 12 months, etc.*
 - FFY 2004: 119.8 (National Ranking – 30th)
 - FFY 2011: 126.9 (National Ranking – 10th)
 - National standard: 122.6 or higher



DCS Then and Now

Federal Data – Child and Family Services Review (CFSR)

- **Permanency Composite 2:** Timeliness of Adoptions
- *Made up of 5 measures taken related to a child's length of stay in foster care, adoption in less than 24 months, adoption in less than 12 months, etc.*
 - FFY 2004: 118.8 (National Ranking – 39th)
 - FFY 2011: 128.1 (National Ranking – 3rd)
 - National standard: 106.4 or higher



DCS Then and Now

Federal Data – Child and Family Services Review (CFSR)

- **Permanency Composite 3:** Permanency for Children & Youth in Foster Care for Long Periods of Time
- *Made up of 3 measures taken related to permanency achieved prior to age 18, exits to permanency for children with TPR, and emancipation.*
 - FFY 2004: 130.1 (National Ranking – 42nd)
 - FFY 2011: 137.5 (National Ranking – 3rd)
 - National standard: 121.7 or higher



DCS Then and Now

Federal Data – Child and Family Services Review (CFSR)

- **Permanency Composite 4: Placement Stability**
- *Made up of 3 measures- 2 or fewer placement settings evaluated at less than 12 months, 12- 24 months and 24 + months.*
 - FFY 2004: 95.4 (National Ranking – 29th)
 - FFY 2011: 103.0 (National Ranking – 10th)
 - National standard: 101.5 or higher



Opportunities for Growth and Improvement

Family Case Manager Turnover:

- Exit surveys indicate two of the primary reasons for FCM turnover include:
 - Compensation
 - Job Related Stress and Pressures and Scrutiny

Hotline Concerns:

- Some local communities have expressed concerns regarding:
 - Wait times,
 - Location of hotline staff,
 - LEA not having the ability to contact the local office directly when they need immediate response, and
 - Concerns regarding our decision not to assess some reports called in by professional report sources such as schools, doctors / hospitals, etc. 8



Up Next

DCS Practice Model

MB Lippold, Deputy Director of Staff Development

Char Burkett-Sims, Regional Manager, Region 9

Lisa Rich, Deputy Director of Services and Outcomes

DCS Staffing

Doris Tolliver, Deputy Director of Human Resources

DCS Services and Payments

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John Ryan, Chief of Staff

Doug Weinberg, Chief Financial Officer

Life of a CHINS

Jennifer Hubartt, Regional Manager, Region 10

Indiana Child Abuse and Neglect Hotline

David Judkins, Deputy Director of Field Operations