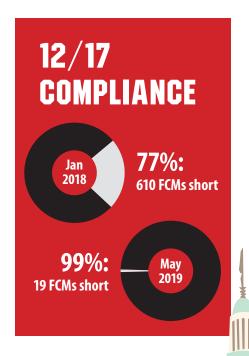
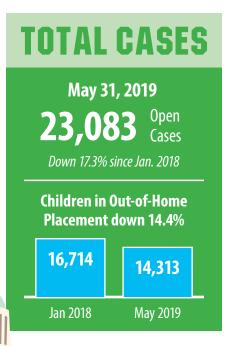
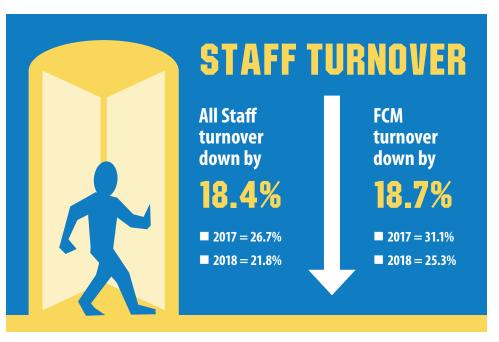
DCS STATUS REPORT **CWG: ONE YEAR LATER**









HOTL Reports to Child Abuse & Neglect Hotline up 20% since 2015 2015 202,493 225,152 2016 2017 244,493 242,994 2018 2018: 203,602 calls resulting in 124,221 assessments. 14 seconds average speed of answer for law enforcement calls, 15 seconds for non-law enforcement.



MEETING GOALS FOR LEGAL TEAM

Goal: Reduced Caseloads

- 25+ new attorney positions since Jan. 2019
- Aiming for 60-75 cases per individual



Goal: Clerical Help

- 20+ new clerical positions since Jan. 2019 Contractors converted to
- state employees



Goal: Improved Mentoring and Training

- New positions in training division
- Multidisciplinary training pilot program
 - 4/19: Tippecanoe County
 - 7/19: Monroe County

RE-ENTRY INTO CARE

Percentage of children who re-entered foster care within 12 months after a case closure due to guardianship, relative placement or reunification



REINFORCING **OUR TEAM**

- Provider-relations advocates
- Assistant deputy director focused on foster care and collaborative care
- Lean/Transformation team
- Assistant deputy director of staff development overseeing practice model training
- Additional foster care licensing specialists
- Leadership development advisors



- Data analysis team
- Medicaid expert
- Increased staff to train, recruit and retain foster parents
- Doubled size of peer coach consulting team



SAFETY CULTURE

Staff Survey Results

- Positive change in
- organizational climate
- Job satisfaction improved
- Work-related burnout down
- 69% of DCS field staff intends to stay in child welfare for next 7-10 years or rest of their career

Creating plans to improve psychological safety and safety culture throughout agency

