**MEETING GOALS FOR LEGAL TEAM**

**Goal: Reduced Caseloads**
- 25+ new attorney positions since Jan. 2019
- Aiming for 60-75 cases per individual

**Goal: Clerical Help**
- 20+ new clerical positions since Jan. 2019
- Contractors converted to state employees

**Goal: Improved Mentoring and Training**
- New positions in training division
- Multidisciplinary training pilot program
  - 4/19: Tippecanoe County
  - 7/19: Monroe County

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**TOTAL CASES**

**May 31, 2019**
- **23,083** Open Cases
- **16,714** Children in Out-of-Home Placement
- **14,313** Down 14.4% from Jan., 2018

**FCM SUPERVISOR TO FCM RATIO**

- Jan 2018: 1:7.34
- May 2019: 1:5.62
- Goal: 1:5

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**RE-ENTRY INTO CARE**

Percentage of children who re-entered foster care within 12 months after a case closure due to guardianship, relative placement or reunification:

- **2015**: 9.73%
- **2016**: 8.93%
- **2017**: 4.83%
- **2018**: 4.83%

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**SAFETY CULTURE**

**Staff Survey Results**
- Positive change in organizational climate
- Job satisfaction improved
- Work-related burnout down
- 69% of DCS field staff intends to stay in child welfare for next 7-10 years or rest of their career

Creating plans to improve psychological safety and safety culture throughout agency

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**FOSTER CARE PORTAL**

Foster parent focus group collaborating on development of an online portal for resource parents.

www.IndianaFosterCare.org

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**STAFF TURNOVER**

All Staff turnover down by **18.4%**
- 2017: 26.7%
- 2018: 21.8%

FCM turnover down by **18.7%**
- 2017: 31.1%
- 2018: 25.3%

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**LEGISLATIVE**

- **Collaborative Care (Older Youth) Services**
  - Eligibility age increasing from 20 to 21 on July 1, 2019

- **Caseload Standard**
  - 12/17 becomes 12/12/13 on July 1, 2019:
    - 12 assessments
    - 13 families for in-home
    - 13 children for out-of-home
  - Statewide by January 1

- **Family Preservation Services**
  - Beginning October 1, 2019
  - Per Diem model

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**REINFORCING OUR TEAM**

- Provider-relations advocates
- Assistant deputy director focused on foster care and collaborative care
- Lean/Transformation team
- Assistant deputy director of staff development overseeing practice model training
- Additional foster care licensing specialists
- Leadership development advisors

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**HIRING**

- Data analysis team
- Medicaid expert
- Increased staff to train, recruit and retain foster parents
- Doubled size of peer coach consulting team

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**DCS STATUS REPORT CWG: ONE YEAR LATER**

**12/17 COMPLIANCE**

- Jan 2018: 77% 610 FCMs short
- May 2019: 99% 19 FCMs short

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**HOTLINE**

Reports to Child Abuse & Neglect Hotline up 20% since 2015

- **2015**: 202,493
- **2016**: 225,152
- **2017**: 244,493
- **2018**: 242,994

2018: 283,682 calls resulting in 126,223 assessments, 14 seconds average speed of answer for law enforcement calls, 15 seconds for non-law enforcement.

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