Residential Licensing Meeting Minutes

Date of Meeting: 12/2/21

**Qualified Residential Treatment Program- Aftercare Services:**

* The meetings previously referred to as Child and Family Team meetings (CFT Meetings) in the Aftercare Standard and Aftercare Addendum, Facilitating Aftercare Monthly (FAM) meeting. This change will accentuate the family and the process of aftercare and hopefully reduce confusion and clarify that these meetings are not expected to be formal CFTMs.
* Crystal Whitis informed that field staff will attend future Residential Provider meetings.
* Discussion was held regarding the process and policies of aftercare. Particularly, the scope of aftercare can be tailored to meet the needs of the individual youth and the provider agency. Therefore, providers are welcome to revise QRTP Aftercare policy/process now and to resend them to their Residential Licensing Specialists for review. Revision of QRTP Aftercare policies is not required, as DCS is aware of the magnitude of work involved.
* Tena Stone of Columbus Behavioral Center said they had trouble connecting a recent youth with appropriate Aftercare and a therapist for a month due to the requirement that DCS must sign a release of a child from DCS to the care of a provider. However, during the time of waiting for the DCS release, the staff talked with the family and offered tips for improving behavioral problems, as well as sharing the child’s history. The reminder was given to always document actions taken and said for all staff.

1. Research has shown that aftercare services involving the family are most successful than services just involving the youth. To review the research connect to: <https://www.ncbi.nlm.nih.gov/books/NBK195981/onestudyonimp.offaminvolvement>

* If a family will not engage in QRTP Aftercare please continue trying to encourage family participation and explain the benefits. Communicate with the referring agent to obtain their support in engaging the family if needed and to make them aware of the struggles.
* Provider asked about youth being absent at FAM due to school and/or work activities, or a probation youth is on the run.

Response from DCS (David Reed)

1. It is appropriate to encourage the youth to participate in school/work activities as a function of aftercare and transition back into the community. The monthly meeting can take place with the family and potentially other stakeholders in the youth’s absence.
2. The provider will be reimbursed appropriately at $850 per month.
3. If a provider is not reimbursed for Aftercare with a family whilst a youth is absent due to reasonable circumstance (i.e. job, pro-social activity, athletics, etc.) please contact: DCSPaymentResearchUnit@dcs.in.gov
4. DCS requires providers to conduct one formal Aftercare meeting per month and to include documentation of your activities directly into Kidtraks.

**High Needs Youth with Limited Treatment and Placement Options:**

* This topic will be covered in January 2022 Residential meeting.

**Services Hub:**

* The Services Hub is a new application developed to assist DCS Field when they are looking to identify services for the youth and families they are working with.
* The Services Hub helps to quickly identify community-based providers who can accept referrals based on both your needs and their availability to family needs or agency name/location, and additional information such as which agencies are Medicaid Providers. The Hub is a centralized site for finding the services and resources needed for your families.
* Residential information has been added into the Services Hub and is being reviewed for accuracy. This includes program types, referral information, inclusionary criteria, Residential Licensing Specialist contact information, etc. DCS is working on plans for maintenance of the Services Hub to ensure information remains accurate and up to date.
* For questions email: [serviceshub@dcs.in.gov](mailto:serviceshub@dcs.in.gov)
* Several questions were asked if this is available outside of DCS (i.e. to probation or to families). The Service Hub is only available for usage by FCMs at this time given the platform and other access considerations.

**Kyle Horine:**

* Kyle gave an update regarding the Probation Consultant tam.
* There will be a piloting of the 30-day assessment for probation youth. The members of the Probation Consultant team will be conducting these assessments
* Looking for constructing a process to marry the state and federal Juvenile Justice youth to care.
* The team has done a roll out of requiring the assessments for probation youth; this roll out was done in three parts. The first third of the state implemented at

the end of September when DCS went live. The second phase was at the beginning of November. Now the third and final wave of the probation community will be

effective as of next week on Monday, 12/6. The probation departments will have to follow the QRTP Assessments with the Probation Consultant Team. The division also

concluded the final trainings offered on FFPSA and the QRTP Assessments specifically for probation officers. Seven trainings were offered from September through first week of December. Anticipating a similar learning curve as with field, but the Probation Consultant team will support probation departments in this.

* Probation Consultants have had positive experiences thus far in dealing with facility staff during the completion of these assessments.
* Please feel free to utilize the Probation Consultant team for support if there are issues with Aftercare Services engagement or other questions regarding probation youth. The DCS Probation Service Consultant Map can be viewed:

<https://www.in.gov/dcs/files/probation_service_consultants_map.pdf>

Next Residential Meeting is 1/6/21 at 2:00pm eastern time.