

NATIONAL SUICIDE PREVENTION LIFELINE CALL VOLUME (1/1/2017 - 12/31/2017)

SUMMARY

The National Suicide Prevention Lifeline is available:
1-800-273-TALK(8255)
1-800-SUICIDE(784-2433)

Dates 1/1/2017 - 12/31/2017

Non Veteran Calls **2,122**

Veteran Calls **991**

Non Spanish Calls **3,103**

Spanish Calls **10**

TOTAL CALLS 3,113

FILTERS

Start Date (Eastern Time) 1/1/2017
End Date (Eastern Time) 12/31/2017

Time Granularity Day
Call Status Answered

Veteran Network ☒ Non Veteran ☒ Spanish
Spanish Network ☒ Non Spanish ☒ Spanish

Crisis Center(s) All

Originating State(s) IN

Originating County Allen

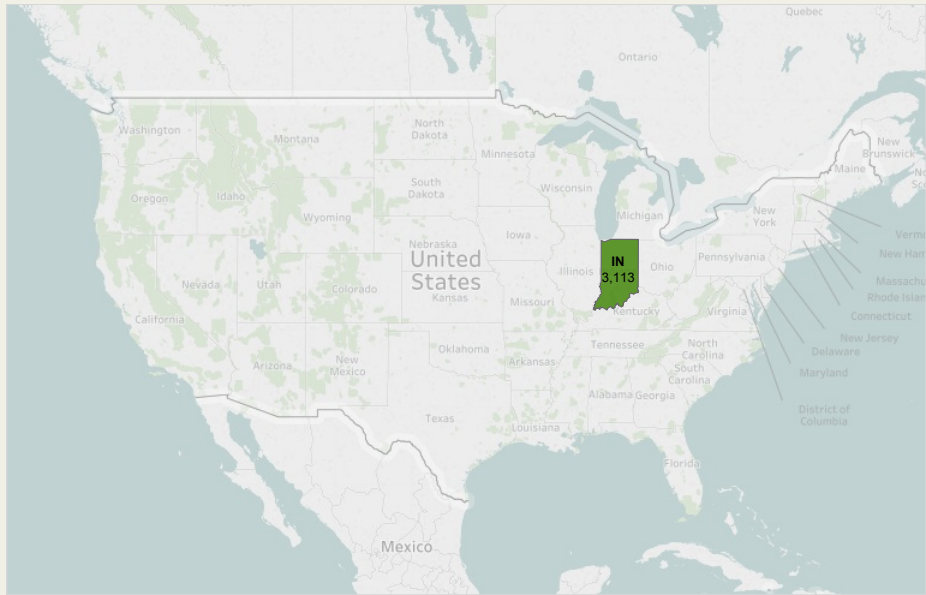
Phone Number Lookup

Display Annotations No



LOCATION

Call Volume by Location. Darker color means larger volume.



TIME

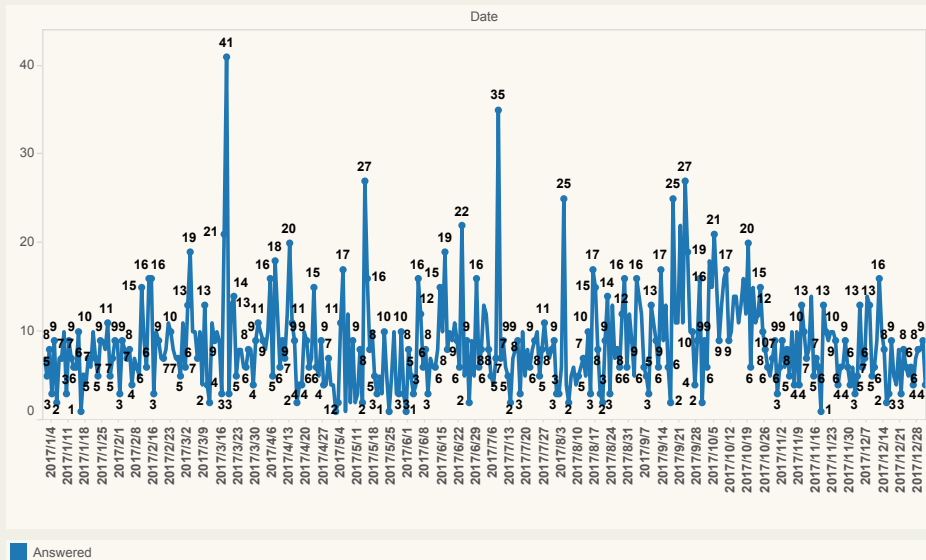
Call Volume by Day & Hour(Eastern). Darker color means larger volume.

Hour of...	Sun	Mon	Tue	Wed	Thu	Fri	Sat
0	26	29	18	20	24	19	10
1	18	10	16	6	19	20	16
2	9	14	18	23	23	11	12
3	21	9	15	20	7	17	13
4	9	7	15	6	9	15	10
5	9	8	8	13	6	8	11
6	15	4	5	4	2	9	14
7	6	4	2	6	6	8	12
8	6	10	16	4	17	12	4
9	9	18	19	7	11	17	6
10	10	15	14	9	18	14	11
11	5	25	28	16	17	17	11
12	7	12	23	15	27	14	16
13	18	24	14	16	19	12	17
14	15	16	21	12	23	16	13
15	18	11	26	11	20	24	13
16	14	22	31	20	22	24	15
17	28	30	20	21	26	43	23
18	34	31	24	25	36	50	46
19	32	40	35	33	29	58	36
20	35	35	29	42	31	23	41
21	41	37	20	23	28	34	38
22	15	20	21	17	26	20	28
23	20	20	17	27	15	14	15



CALL VOLUME

Call Volume By Day



CRISIS CENTER

Call Volume by Crisis Center

CenterNameAndKey	#	%
A Better Way Services (IN007652)	912	29.30%
Canandaigua VAMC (NY585393)	550	17.67%
Crisis Contact (IN470000)	489	15.71%
Atlanta VAMC (GA470747)	426	13.68%
2-1-1/Life Line, a program of Goodwill of the Finger Lakes (NY0000RO)	121	3.89%
Boys Town National Hotline (NE402000)	110	3.53%
REAL Crisis Intervention (NC102000)	107	3.44%
Helpline ACTS (VA703441)	102	3.28%
Community Crisis Services (MD560000)	82	2.63%
Provident, Inc. (MO314000)	61	1.96%



CALL DETAILS

Call Date and Status By Day

Date	Answered
2017/1/1	7
2017/1/2	5
2017/1/3	8
2017/1/4	3
2017/1/5	9
2017/1/6	2
2017/1/7	7
2017/1/8	7
2017/1/9	10