

Caregiver Coaching and Behavior Management

CCBM

Available under PathWays and Health and Wellness

What is CCBM?

CCBM provides coaching and emotional support to family caregivers. CCBM will equip the individual's caregiver with necessary skills to manage the individual's chronic medical conditions and associated behavioral health needs related to cognitive impairment and/or dementia.

CCBM will conduct an initial consultation for assessment of the caregiver to determine needs and follow up in the home, virtually, or telephonically.

What is needed to provide CCBM?

Must be a Medicaid participating Structured Family Caregiving or Adult Day Service provider.

Position and Staffing Requirements:

CCBM requires one of the following positions on your organizational chart:

- Caregiver Coach*
- RN*

**Caregiver Coach (or RN) is a position that is required to be filled at the time of certification.*

**RN licensure will need to be provided if RN position is filled*

How to apply for CCBM?

Prepare the following documents:

Documents to Gather

- Background Check Results
- Proof of Liability Insurance
- Secretary of State Letter
- W-9 Tax Form/EIN Letter

Operations Manual

- Caregiver Communication Policy
- Crisis Management/Emergency Plan
- Employee's Rights and Responsibilities
- File Retention Policy
- HIPAA Compliance Policy
- Incident Reporting Policy
- Job Descriptions
- Job Performance Evaluation Policy
- Organizational Chart
- Personnel Policy
- Quality Assurance/Quality Improvement Policy

Transfer of Information Policy

Resources

- [OMPP HCBS Waiver Manual](#)
- [DDRS HCBS Waiver Manual](#)
- [Aging Rule](#)