

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT202553 APRIL 29, 2025

IHCP reminds providers what not to send as claim attachments

The Indiana Health Coverage Programs (IHCP) reminds providers that only the required documentation needed for a claim to adjudicate should be submitted as claim attachments.

The following documents should **not** be sent as claim attachments:

- Copies of:
 - ⇒ Credit card information
 - ⇒ Driver's license
 - ⇒ Checks
- Any documents with protected health information (PHI) related to other members
- Any documents not related to the claim being submitted
- Remittance advices (RAs) related to other members



For more information about submitting claim attachments, see the [Claim Submission and Processing](#) provider reference module.

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

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