



State of Indiana

Mike Braun, Governor



Office of Management and Budget
102 State House
Indianapolis, IN 46204

State Budget Agency
212 State House
Indianapolis, IN 46204

May 13, 2026
Steve Davies
Deputy General Counsel
Indiana Utility Regulatory Commission
101 West Washington, Suite 1500 East
Indianapolis, IN 46204

Dear Mr. Davies,

Pursuant to the provisions of IC 4-22-2-22.8, the Office of Management and Budget and State Budget Agency have reviewed the proposed regular rule updating 170 IAC 16 updating and streamlining the consumer affairs division's customer complaint review process (OMB #2026-23R). After reviewing the proposed rule, the recommendation of OMB and SBA is that the rule changes be approved. IURC is authorized to commence the public comment period(s).

Furthermore, if the proposed rule is revised after this approval, the agency must resubmit the rule to OMB and obtain a new approval pursuant to IC 4-22-2-22.8(f).

IURC may proceed with the OMB-approved version of the rule proposed in its submission.

Lisa W. Hershman
OMB Director

Date: 5/13/2026

Chad Ranney
SBA Director

Date: 5/13/2026