

Welcome to the IN.gov Chatbot Terms and Conditions. Please read carefully before using our chatbot.

1. End user shall not create, upload, or share content that violates third-party copyright, trademark, privacy, data protection, publicity, or other rights or that plagiarizes third party content. Additionally, end user shall not: (a) enter text prompts designed to generate copyrighted, trademarked, or otherwise infringing content; (b) upload or share information or images that includes a third party's copyrighted content; (c) modify, make derivative works of, disassemble, reverse compile, reverse engineer, or otherwise use any part of the AI Resident Assistant to discover any underlying components of the models, algorithms, and systems, such as exfiltrating the weights of models; (e) access or use the AI Resident Assistant in order to build or support, and/or assist a third party in building or supporting, products or services competitive to Tyler; (f) license, sell, rent, lease, transfer, assign, distribute, display, host, outsource, disclose, permit timesharing or service bureau use, or otherwise commercially exploit or make the AI Resident Assistant available to any third party other than as expressly permitted by these terms and conditions; (g) provide, store, or transmit infringing, unsolicited marketing emails, libelous, or otherwise objectionable, unlawful or tortious material; (h) interfere with or disrupt the integrity or performance of the services (including without limitation, vulnerability scanning, penetration testing or other manual or automated simulations of adversarial actions, without Tyler's prior written consent); (i) use web scraping, web harvesting, or other data extraction methods to extract data or (j) attempt to gain unauthorized access to the AI Resident Assistant or its related systems or networks.
2. End user acknowledges and understands that the AI Resident Assistant is not designed to serve as the system of record and shall not be used in a manner that interrupts services. The AI Resident Assistant is not designed to process or store data protected under the Family Education Rights and Privacy Act ("FERPA"), data from Criminal Justice Information Services (CJIS), Health Insurance Portability and Accountability Act (HIPAA) or other sensitive data. By using the AI Resident Assistant, end user acknowledges and agrees that end user is using the AI Resident Assistant at end user's own risk is and is solely responsible for use of the AI Resident Assistant in any manner that is contrary to the uses for which the AI Resident Assistant is designed and offered for use in these terms and conditions. The end user acknowledges and understands that the AI Resident Assistant does not provide legal advice.
3. End user acknowledges and understands that AI Resident Assistant is not designed or intended for use in locations outside of the United States and that end user is solely responsible for compliance with any laws applicable to users who choose to access AI Resident Assistant, including from non-US locations.
4. End user acknowledges that the AI Resident Assistant may at times limit the services' ability to respond to particular topics, such as probing for personal information or seeking opinions on sensitive topics or current events, even if not prohibited by these terms and conditions.
5. There is no warranty of the accuracy or reliability of the AI Resident Assistant, and the content generated by the AI Resident Assistant, may not always be correct, up-to-date, or applicable to a specific situation, and may be inappropriate or unexpected. End Users are encouraged to verify information with the originating state agency. Additionally, ALL

WARRANTIES AND CONDITIONS, WHETHER EXPRESS, IMPLIED, OR STATUTORY, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES, DUTIES, OR CONDITIONS OF MERCHANTABILITY, TITLE OR FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED. THERE IS NO WARRANTY TO SECURE THE AI RESIDENT ASSISTANT, AND **THERE IS NO GUARANTEE CANNOT BE COMPROMISED**. THE AI RESIDENT ASSISTANT IS PROVIDED "AS IS". END USER UNDERSTANDS THAT THE AI RESIDENT ASSISTANT MAY NOT BE ERROR FREE, AND USE MAY BE INTERRUPTED.

6. End user may not use the AI Resident Assistant in the following ways:
 - a. To generate or interact with content prohibited in these terms and conditions;
 - b. To present content alongside or to monetize content prohibited in these terms and conditions;
 - c. To make decisions without appropriate human oversight as part of an application that may have a consequential impact on any individual's legal position, financial position, life opportunities, employment opportunities, or human rights, or may result in physical or psychological harm to an individual;
 - d. To deploy subliminal techniques (e.g., visual, auditory, or other signals beyond a normal person's range of perception) with the intent to deceive or cause harm;
 - e. To deceive or intentionally misinform, for false advertising, or to manipulate or distort the behavior of a person in a way that causes harm
 - f. To exploit any of the vulnerabilities of a person (e.g., age, disability, or socio-economic situation);
 - g. For social scoring or predictive profiling that would lead to discriminatory, unfair, biased, detrimental, unfavorable, or harmful treatment of any group of people or an individual person;
 - h. To categorize people based on their biometric data or to infer characteristics or affiliations about them.
 - i. For unlawful tracking, stalking, or harassment of a person;
 - j. Without the individual's valid consent, for ongoing surveillance or real-time or near real-time identification or persistent tracking of the individual using any of their personal information, including biometric data;
 - k. To generate content with the purpose of removing or altering content credentials or other provenance methods, marks, or signals ("AI Content Credentials") that indicate that the content was generated by a AI Resident Assistant;
 - l. To generate content with the purpose of misleading others about whether the content was generated by AI Resident Assistant; or
 - m. To detect AI Content Credentials with the purpose of removing or altering them.
7. Through the use of Resident Assistant, end users agree to and comply with the following third-party terms and conditions:
 - a. [Microsoft Generative AI Services Code of Conduct](#)
 - b. [Customer Copyright Commitment Required Mitigations](#)
 - c. [Universal License Terms for Online Service applicable to Microsoft Generative AI Services](#)
 - d. [Microsoft Azure, Limited Access and Azure Open AI Services terms](#)
 - e. [Data, privacy, and security for Azure OpenAI Service](#)
 - f. [Transparency Note for Azure OpenAI Service](#)

- g. [Transparency Note: Azure AI Content Safety](#)
- h. <https://privacy.microsoft.com/en-us/privacystatement>