

HMIS Data: Agency-level data collection, analysis, and understanding

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Agenda

New Initiative: Regional HMIS Data Lead

Existing Resources

New Tools

NEW INITIATIVE: REGIONAL HMIS DATA LEAD

Goal

- Empowering regions with access to their own data, to support local planning and better understanding of how the regions are performing.

STEPS TO GET INVOLVED

The Regional Planning Council chooses a data lead (follow your bylaws)

As a region, develop a data usage plan ([we have a toolkit!](#))

Collect Memorandums of Understanding (MOUs) from agencies who will give access to their data

REGIONAL HMIS DATA LEAD: WHAT IT IS AND WHAT IT ISN'T

WHAT IT IS

An individual selected to be able to run de-identified and aggregate reports for all agencies within the region that opt in.

A regional partner who informs agencies on data quality and performance.

An individual familiar with ClientTrack and employed by an HMIS-participating agency.

WHAT IT IS NOT

A data analyst or data scientist.

An auditor or monitor for compliance.

A data expert who would not otherwise have access to ClientTrack.

WHAT CAN YOUR REGION CREATE?



AGENCY-LEVEL TOOLS

CURRENT RESOURCES

Trainings

User Agreements

HMIS Documents

- [HMIS Standard Operating Procedure](#)
- [Security Questions Set Up Guide](#)
- [HMIS Law Enforcement Access Policy](#)
- [2024 HMIS Security Plan](#)
- [2024 HMIS Data Quality Plan](#)
- [2025 HMIS Notice and Posting of Privacy Practices](#)
- [2025 HMIS Notice and Posting of Privacy Practices - Spanish](#)
- [HMIS User Manual](#)
- [DV User Manual](#)
- [Regional Data Lead Policy](#)
- [FY2026 HMIS Data Standards](#)

Visit the HMIS/DVCT Webpage [HERE](#)

How To Guides

Other Resources

- [How to Guide - Current Enrollments](#)
- [How to Guide - Annual Assessment Tool](#)
- [How to Guide - Housing Move-in Date](#)
- [How to Guide - Notification Alert Function](#)
- [How to Change the Entry and/or Exit Date](#)
- [How to Upload Documents to HMIS and DV ClientTrack](#)
- [How to Guide - Changing / Editing Case Manager Assignment](#)
- [How to Guide - Recent Case Notes Tool](#)
- [How to Guide - System Performance Measures Report](#)
- [How to Guide - Running a CSV Export](#)

HIC/PIT

- [How to Guide - Run and Review the Point-In-Time Report](#)

DV ClientTrack

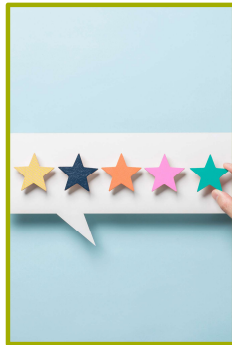
- [How to Guide - Offender Victim Search](#)
- [How to Add a Crisis Call as a Service](#)
- [How to Guide - Adding a Crisis Call Client](#)

Watch the Data Quality Coffee Talks per Project Type [HERE](#)

NEW TOOLS: SYSTEM PERFORMANCE MEASURES AND EVA



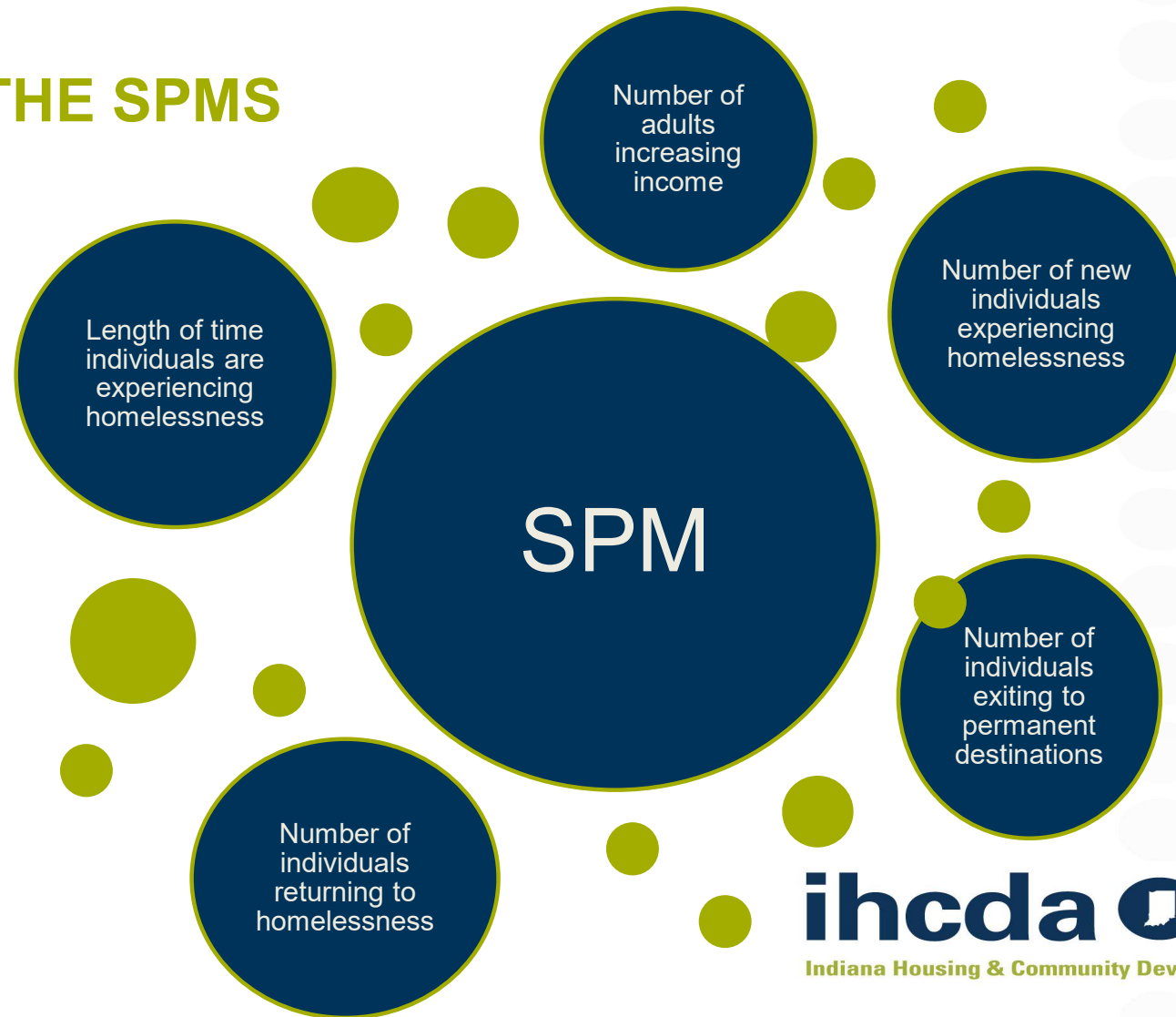
The SPM report is a summary and year-to-year comparison of system wide counts, averages, and medians related to seven areas of performance. Also, a tool HUD uses to rank CoCs' performance during the CoC NOFO process.



What is Eva? Eva is a web-based data analysis tool created to help Homeless Management Information System (HMIS) Leads and System Administrators: (1) assess the accuracy and completeness of the data collected within HMIS, and (2) understand the flow and performance of their community's homeless response system.

WHAT ARE THE SPMS

**Outcomes
instead of
outputs**



SPMS

[How to run SPM for your agency](#)

[How to Make Sense of the SPM Report](#)

- Disclaimer: Some things won't translate at an agency/project level

Our goal to communicate this info to all regions is through a dashboard

HMIS CSV EXPORT

- Hashed report (de-identified client-level data)
- 24 files
- Values instead of words

Client-level data across all HUD-defined data elements (e.g., services are contained here but case notes are not)

Link to the How to guide [HERE](#)

CurrentLivingSitID	EnrollmentID	PersonalID	InformationDate	CurrentLivingSituation
101861	1592049	962459	1/16/2023	116
101862	1592049	962459	1/30/2023	116
103490	1724141	950517	4/3/2023	116
103491	1724144	921355	4/3/2023	116
104871	1726425	932747	3/24/2023	116
104872	1726425	932747	5/4/2023	116
108003	1731079	1061039	6/22/2023	116

LIVE DEMONSTRATION OF EVA

- Data Quality
- Performance

<https://hmis.abtsites.com/eva/>

Open-source project – [Github link](#)



QUESTIONS

