

Annuity
2011 Complaint Index

	NAIC #	Company Name	Premium	Number of Complaints	Complaint Index
1	90611	Allianz Life Ins Co Of N Amer	215,311,921	1	0.61
2	92738	American Equity Invest Life Ins Co	126,544,938	3	3.10
3	60739	American Natl Ins Co	30,472,633	1	4.28
4	61190	Auto Owners Life Ins Co	17,121,464	1	7.63
5	61689	Aviva Life & Ann Co	103,410,068	4	5.05
6	61263	Bankers Life & Cas Co	45,820,598	3	8.55
7	63177	Farmers New World Life Ins Co	1,887,740	1	69.17
8	63274	Fidelity & Guar Life Ins Co	17,452,966	1	7.48
9	91642	Forethought Life Ins Co	20,690,988	1	6.31
10	71153	Hartford Life & Ann Ins Co	2,530,317	2	103.20
11	88072	Hartford Life Ins Co	4,975,971	1	26.24
12	64505	Homesteaders Life Co	176,596	1	DNC
13	86509	Ing Life Ins & Ann Co	100,914,784	2	2.59
14	65056	Jackson Natl Life Ins Co	471,725,401	2	0.55
15	65838	John Hancock Life Ins Co (USA)	41,175,571	1	3.17
16	65242	Lafayette Life Ins Co	5,698,334	1	22.91
17	65676	Lincoln Natl Life Ins Co	405,098,455	3	0.97
18	65781	Madison Natl Life Ins Co Inc	203,424	1	DNC
19	65978	Metropolitan Life Ins Co	76,658,886	1	1.70
20	68241	Prudential Ins Co Of Amer	19,122,746	1	6.83
21	65005	RiverSource Life Ins Co	123,296,442	2	2.12
22	60941	SunAmerica Ann & Life Assur Co	37,841,250	1	3.45
23	70319	Washington Natl Ins Co	500,459	1	DNC
24	70432	Western Natl Life Ins Co	115,037,141	1	1.14

Subtotal Premium and Complaints	1,983,669,093	37
204 Companies with Zero Complaints	2,847,389,435	
Total Premium and Complaints	4,831,058,528	37

Report does not include the 204 companies with zero complaints

DNC - did not calculate (premiums under \$1 million)

None - No premium was reported during 2011.

Premium information from Life Annual Statement Page 24, Line 2, Column 5