

INDIANA TITLE IV-D CHILD SUPPORT PROGRAM FACTS AT A GLANCE

What does “Title IV-D” mean?

The Federal Child Support Program was originally established by Congress as Title IV-D of the Social Security Act of 1975. The terms “IV-D” or “Title IV-D” are commonly used to refer to federally-funded child support services and programs.

What are Title IV-D Services?

IV-D agencies in each State and U.S. territory are responsible for:

- Locating noncustodial parents
- Establishing paternity
- Establishing, modifying, and enforcing orders for child support and medical support
- Processing, distributing, and disbursing child support payments

What about custody, parenting time, and other domestic relations matters?

- These services are not available through the Title IV-D Program
- The Child Support Bureau provides education on Indiana parenting time law, information, and referrals through the Parenting Time HelpLine (see reverse side)

How does a child support case become a IV-D case?

A child support case becomes IV-D if:

- An individual completes an Application for IV-D Services
- A custodial party is receiving TANF (Temporary Assistance for Needy Families) benefits
- A child is placed in Foster Care, or
- A IV-D case from another state is referred to Indiana for action

Are IV-D child support services available only to low-income applicants?

No. Anyone may apply for IV-D services, and there is no fee for applications received between now and June 30, 2017.

How does one apply for IV-D child support services?

- **Obtain and complete** an Application from any Prosecutor’s office. County Prosecutors’ contact information may be found at childsupport.in.gov/county. Or download and print an application from childsupport.in.gov/apply.
- **Gather the information** requested by the Prosecutor’s office. The requested information may vary by office but typically includes proof of your identity, birth certificates and social security numbers (SSN) for the children, as well as name, address, SSN, and other information about the other party.
- **Return** the completed application and requested information to the Prosecutor’s office. The office may also require that you make an appointment for an intake interview.

How does one make child support payments?

Check or money order – Mail to:

INSCCU
PO Box 7130
Indianapolis, IN 46207-7130
(Include your ISETS number or case number)

Credit or debit card – Call 855-972-9427

Or visit childsupportbillpay.com/Indiana

Cash - Pay at retail locations or at your County Clerks’ office
(visit childsupport.in.gov/pay for more information)

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History: The federal Child Support Program was created in 1975 as Title IV-D of the Social Security Act. Indiana's Title IV-D program became effective July 1, 1976, and is carried out by the Child Support Bureau (part of the Indiana Department of Child Services) in conjunction with its county partners (see below).

Child Support Bureau (CSB): CSB administers the Title IV-D program in Indiana and provides payment processing, assistance with administrative enforcement, state parent locator service, central registry for intergovernmental child support cases, and program support for the county prosecutors and clerks (see below).

County Prosecutors and Clerks of Circuit Courts: Prosecutors and Clerks in each county are responsible for the local implementation of the Title IV-D program in Indiana.

- **County Prosecutors' Offices** accept IV-D Applications and TANF referrals for new cases; ensure that paternity, support and medical support orders are established and periodically reviewed for modifications; and conduct enforcement activities. The Prosecutor's offices do not accept child support payments.
- **County Clerk's Offices** accept and process child support payments that are made in cash.

CSB also operates the following direct services:

- **The Kidsline** is a toll-free statewide customer service call center (800-840-8757) where individuals can ask questions about their child support cases and receive information about payments. Customer service representatives are available to assist callers Monday-Friday from 7:00 a.m. to 6:00 p.m. An automated voice response system provides information about recent child support payments 24 hours, 7 days/week, in English or Spanish
- **The Parenting Time Helpline** is a toll-free statewide call center (844-836-0003) staffed by licensed attorneys who provide information and education about Indiana's Parenting Time Guidelines and referrals for assistance on parenting time issues. The service is available to anyone at no cost. The Helpline is staffed Monday-Friday from 11:00 a.m. to 6:00 p.m. ET.
- **Indiana State Central Collection Unit (INSCCU)** accepts and processes child support payments from employers and individuals by check, money order, or cashier's check.

Caseload and Collections: Indiana's IV-D caseload as of September 30, 2015, was 289,014. The breakdown was:

- 3.8% Current Assistance cases (TANF, IV-E Foster Care)
- 43.1% Former Assistance cases
- 53.0% Never Assistance cases

IV-D collections for federal fiscal year 2014-2015 (the most recent available) were \$577.4 million.

Performance: All state IV-D programs are evaluated annually for performance in establishing paternity, establishing support orders, collecting support, collecting past due support, and cost-effectiveness. Indiana's program currently ranks 7th in the country on overall performance, as compared to 35th nationally in 2006.

