

Report Name: Number of Medicaid Members Eligible for NEMT
Report Code: MO-MME
Code Citation: IC 12-15-30.5 (4)(a)(2)(A)

	Number of NEMT Eligible Members
October 2022	249,458

Note: Data reflects the number of Traditional Medicaid fee-for-service members for whom capitation payment was made for the NEMT covered service.

Broker Name: Southeastrans
Report Name: Requests Received & Scheduled
Report Code: MO-RRS
Code Citation: IC 12-15-30.5-4 (a)(3)(A)

Experience Period>> 10/1/2022 - 10/31/2022

Trip Status Count	Requests	Scheduled	% Scheduled	Fulfilled	% Fulfilled
Total	82,839	82,430	100%	65,408	79%

Note: Data reflects the number of ride requests made and the number scheduled/assigned to a transportation provider. A request may result in multiple scheduled trips.

Broker Name: Southeastrans
Report Name: Member Call Center Performance
Report Code: MO-MCC1
Code Citation: IC 12-15-30.5-4 (a)(3)(B)

Experience Period>>

10/1/2022 - 10/31/2022

Item No.	Data Description		Data Entry
10	Number of Calls Received		48,052
11	Number of Calls Answered		47,473
12	Average Handle Time		04:43
13	Percent of Calls Abandoned	✓	1.20%
14	After Hours On-Time Call Back %	✓	100.0%
15	Calls Resolved in First Call	✓	93.9%
16	Percentage of calls answered w/in 45 sec.	✓	94.6%
17	Percentage of calls answered w/in 60 sec.		96.4%

Broker Name: Southeastrans
 Report Name: Missed Trips
 Report Code: MO-MT
 Code Citation: IC 12-15-30.5-4 (a)(1)(B)i-iii

Experience Period>> 10/1/2022 - 10/31/2022

Trip Not Provided	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
<i>Holiday Closure</i>	15	14	29	0.0%
<i>Inclement Wthr/Mbr</i>	0	0	0	0.0%
<i>Inclement Wthr/Provider</i>	0	0	0	0.0%
<i>Member Cancelled</i>	2,691	2,767	5,458	6.6%
<i>Member Deceased</i>	62	58	120	0.1%
<i>Member Hospitalized</i>	249	262	511	0.6%
<i>Member No-show</i>	332	376	708	0.9%
<i>Member Too Sick</i>	247	252	499	0.6%
<i>No Provider Assigned</i>	1,102	1,048	2,150	2.6%
<i>Provider No-Show</i>	142	165	307	0.4%
<i>Provider Too Late</i>	23	26	49	0.1%
Grand Total	4,863	4,968	9,831	11.9%

Note: Data reflects the status of the trip on the date of the scheduled trip.

Broker Name: Southeastrans
Report Name: Missed Trips by Residence
Report Code: MO-CSR
Code Citation: IC 12-15-30.5-4 (a)(1)(B)

Experience Period>>	10/1/2022 - 10/31/2022
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Missed Trips by Res. Types	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
<i>Own Home</i>	3,737	3,863	7,600	9.2%
<i>Nursing Facility/ Assisted Living</i>	1,079	1,056	2,135	2.6%
<i>Hospital/Rehab</i>	22	23	45	0.1%
<i>Other Res. Facility</i>	9	10	19	0.0%
<i>Other (List below)</i>				0.0%
<i>Shelter</i>				0.0%
<i>Hotel</i>	16	16	32	0.0%
Grand Total	4,863	4,968	9,831	11.9%

Note: Data reflects the status of the trip on the date of the scheduled trip.

Broker Name: Southeastrans
 Report Name: Send Backs Summary
 Report Code: MO-SBS
 Code Citation: IC 12-15-30.5-4 (a)(1)(B)v

Experience Period>> 10/1/2022 - 10/31/2022

			<i>Late Sendbacks (<=48 hours)</i>				<i>Timely Sendbacks (>48 hours)</i>			
Total Assigned Trips	Total # of Sendbacks by Providers	Total % Assigned Trips Sent Back	# Late Sendbacks	% Late Sendbacks	# Late Sendbacks Successfully Re-assigned	% Late Sendbacks Successfully Re-assigned	Number Timely Sendbacks	Percent Timely Sendbacks	# Timely Sendbacks Successfully Re-assigned	% Timely Sendbacks Successfully Re-assigned
47,117	8,379	17.78%	1,325	15.81%	919	69.36%	7,054	84.19%	6,136	86.99%

Note: Data reflects the number of trips during the month that were sent back and were not re-assigned to another transportation provider by the date of the scheduled trip. All trips were initially assigned to a transportation provider.

Southeastrans
Complaint Summary
MO-CS
IC 12-15-30.5-4 (a)(1)(D)i-ii

Experience Period>> 10/1/2022 - 10/31/2022

Description	Data Entry
Number of Complaints Received this Reporting Period	38
Number of Complaints Acknowledged Received within One (1) Business Day in this Reporting Period	38
Percent of Complaints Acknowledged within One (1) Business Day for this Reporting Period	100.00%
Number of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt	38
Number of Complaints Received in the Reporting Period that Were Not Investigated, Remediated, and Closed within 15 Business Days of Receipt	0
Percent of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt	100.00%

Note: Data includes complaints or concerns directed to FSSA and to Southeastrans. A contact may include 1 or more issues.

Broker Name: Southeastrans
Report Name: Complaint Summary by Residence
Report Code: MO-CSR
Code Citation: IC 12-15-30.5 (4)(a)(1)(D)iii

Experience Period>>	10/1/2022 - 10/31/2022
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Complaints by Member residence See IC12-15-30.5-4	Grand Total	Percent of All Complaints
<i>Own Home</i>	35	92.1%
<i>Nursing Facility/</i>	3	7.9%
<i>Ast. Liv</i>		0.0%
<i>Hospital/Rehab</i>		0.0%
<i>Other Res. Facility</i>		0.0%
<i>Other (list below)</i>		0.0%
Grand Total	38	

Note: Data reflects the residence type for the complaints or concerns directed to FSSA and to Southeastrans.

Broker Name: Southeastrans
 Report Name: Complaints & Appeals
 Report Code: MO-MCA1
 Code Citation: IC 12-15-30.5 (4)(a)(3)(E)

Experience Period>>

10/1/2022 - 10/31/2022

COMPLAINTS

Description	Data Entry
<i>Number of Complaints Received this Reporting Period</i>	38
<i>Number of Complaints Acknowledged Received within One (1) Business Day in this Reporting Period</i>	38
<i>Percent of Complaints Acknowledged within One (1) Business Day for this Reporting Period</i>	100.00%
<i>Number of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	38
<i>Number of Complaints Received in the Reporting Period that Were Not Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
<i>Percent of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	100.00%

APPEALS

Item No.	Details	Data Entry
7	<i>Number of Appeals Received this Reporting Period</i>	0
8	<i>Number of Appeals Acknowledged Received within One (1) Business Day in this Reporting Period</i>	0
9	<i>Percent of Appeals Acknowledged within One (1) Business Day for this Reporting Period</i>	NA
10	<i>Number of Appeals Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
11	<i>Number of Appeals Received in the Reporting Period that Were Not Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
12	<i>Percent of Appeals Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	NA

Note: Data includes the number of complaints received during the reporting month. One complaint may have one or more concerns.

Report Name: Number of NEMT Vehicles by County
 Report Code: MO-VC
 Submission Date: 10/31/2022
 Code Citation: IC 12-15-30.5-4 (a)(1)(A)

Experience Period >>		10/01/2022 - 10/31/2022						
County	Ambulatory	Ambulatory/ Wheelchair	Ambulatory/ Wheelchair/ Stretcher	Basic Life Support	Non- Contracted	Stretcher Van	Wheelchair Lift Van	Total
Adams	5	9			1			15
Allen	22	78			1	5	1	107
Bartholomew	32	13			1	1		47
Benton	2	1						3
Blackford	4	10			1			15
Boone	9	21				2		32
Brown		5			1			6
Carroll	13	3			1	1	1	19
Cass	7	22				2	1	32
Clark	24	22			1	1		48
Clay	6	4						10
Clinton	6	13				1		20
Crawford	1	1						2
Daviess	10	7						17
Dearborn	9	16				1		26
Decatur	8	4			1	2		15
DeKalb	5	27			1	1	1	35
Delaware	23	29	1		1	2		56
Dubois	14	19						33
Elkhart	27	22			1	1	1	52
Fayette	6	21				2		29
Floyd	12	24						36
Fountain	8	3						11
Franklin	5	13				1	2	21
Fulton	1	11						12

County	Ambulatory	Ambulatory/ Wheelchair	Ambulatory/ Wheelchair/ Stretcher	Basic Life Support	Non- Contracted	Stretcher van	Wheelchair Lift Van	Total
Gibson	6	3			1			10
Grant	43	16			1	1		61
Greene	8	7			1			16
Hamilton	44	63	1		1	7		116
Hancock	3	18			1	2	4	28
Harrison	10	9						19
Hendricks	8	19	1			7		35
Henry	11	6			1	1		19
Howard	31	17			1	2		51
Huntington	6	15			1	1		23
Jackson	28	3			1	1		33
Jasper	3	7						10
Jay	6	4			1			11
Jefferson	6	6			1			13
Jennings	14	2			1			17
Johnson	36	29			1	7		73
Knox	10	22						32
Kosciusko	2	12						14
LaGrange	4	8					2	14
Lake	43	39			1	2		85
LaPorte	19	19			1		2	41
Lawrence	7	9			1			17
Madison	22	30			1	4		57
Marion	91	121	1		1	12	3	229
Marshall	6	17			1	1		25
Martin	7	1						8
Miami	22	11				1		34
Monroe	15	22			1	1		39
Montgomery	11	6				1	2	20
Morgan	17	13			1	2		33
Newton	3	8						11

County	Ambulatory	Ambulatory/ Wheelchair	Ambulatory/ Wheelchair/ Stretcher	Basic Life Support	Non- Contracted	Stretcher van	Wheelchair Lift Van	Total
Noble	10	26			1	1	3	41
Ohio	5	4						9
Orange	10	11			1		1	23
Owen	1	5			1			7
Parke	1							1
Perry	6	9			1			16
Pike		4						4
Porter	17	26			1	1	1	46
Posey	6	5					1	12
Pulaski	3	4						7
Putnam	6	6						12
Randolph	9	13			1	1		24
Ripley	14	16				1	1	32
Rush	4	6						10
Scott	14	9			1	1		25
Shelby	15	12			1	3	1	32
Spencer	6	9						15
St.Joseph	25	20			1	2	2	50
Starke	4	7			1		3	15
Steuben	2	12			1			15
Sullivan	6	9			1			16
Switzerland	1	5			1			7
Tippecanoe	34	33	1		1	6	1	76
Tipton	1	2						3
Union	1	13				1		15
Vanderburgh	30	30			1	1	1	63
Vermillion	7	5			1			13
Vigo	22	11			1	1		35
Wabash	12	4				1		17
Warren	2	3				1		6
Warrick	20	25			1	1	1	48

County	Ambulatory	Ambulatory/ Wheelchair	Ambulatory/ Wheelchair/ Stretcher	Basic Life Support	Non- Contracted	Stretcher van	Wheelchair Lift Van	Total
Washington	5	1			1	1	1	9
Wayne	17	23		1		3		44
Wells	6	19						25
White	6	10			1	1		18
Whitley	4	9						13

Broker Name: Southeastrans
Report Name: Program Integrity Audits & Investigations
Report Code: MO-PIIS
Code Citation: IC 12-15-30.5 (4)(a)(3)(D)

Experience Period>> **10/1/2022 - 10/31/2022**

<i>Date Initiated</i>	<i>Provider Name</i>	<i>Driver(s), if Appropriate</i>	<i>Summary of Reason for Audit/Investigation</i>	<i>Actions Taken</i>	<i>Date Completed</i>	<i>Non-Contracted</i>	<i>Projected Activity for Next Month</i>
10/3/2022	KKS Medical Transportation LLC	Billing for deceased members.	Southeastrans (SETI) Indiana Operations Department contacted the Program Integrity Department after a report indicated provider KKS Medical Transportation LLC requested reimbursements for deceased members, allegations of providing kickbacks to members. and unauthorized drivers.	An SIU was emailed to Indiana Program Integrity Department informing that Southeastrans Program Integrity Department will be performing a preliminary investigation on the provider.			
6/29/2022	Heart to Heart Transportation	Billing for deceased members	The Fraud, Waste, and Abuse Department (FWA) was contacted by the Operations Team after a report indicated provider requested reimbursements for a deceased member; the deceased date is inaccurate for the member on the spreadsheet.	Investigation completed; claims identified as billing for services not rendered based on attendance verification audits totaling \$1,840.44. IN FSSA declined referral. Presented findings to provider; provider appealed; updated findings amount of \$427.44			

Broker Name: Southeastrans
 Report Name: Claims Processing Summary
 Report Code: MO-S1
 Code Citation: IC 12-15-30.5 (4)(a)(3)(C)

Experience Period >>

10/1/2022 - 10/31/2022

Item #	253909	CMS1500	
		In-Network	Out-Of-Network
1	Total Submitted Dollars (not paid amount)	\$ 1,817,203.26	
Clean Claims Received			
2	Electronic	20,126	
3	Paper	24,041	
	Total (calculated)	44,167	0
Clean Claims Adjudicated			
4	Paid On Time	43,028	
5	Paid Late	0	
6	Denied	1,139	
	Denial Rate (calculated)	2.65%	#DIV/0!
Claims Paid With Interest			
7	Total Number of Claims Paid With Interest	0	
8	Total Dollar Amount of Interest Paid	\$0.00	
Claims Lag			
9	Average number of days between the last date of service on claim and MCE's receipt of claim from provider.	11	
10	Average number of days between the receipt date on claim and the adjudication date.	16	
11	Average number of days from the adjudication date to payment (remittance advice) date.	16	
12	Clean Claims Adjudicated and Submitted as Encounters to DXC	44,401	
13	Clean Claims Accepted by DXC	44,401	
14	Clean Claims Rejected by DXC	0	
15	Acceptance Rate (calculated)	100.00%	#DIV/0!

Top Denial Reasons Count

Item No.	Reason	# in Reporting Period
25	Missing or Invalid Time	247
26	Unauthorized Vehicle	246
27	Incorrect Mobility Type	108
28	Unauthorized No Show	93
29	Service not provided to member	92
30	Unauthorized Driver	76
31	Time Variance	49
32	Missing Explanation of Benefits	43
33	Incorrect Date of Service	41
34	Other	144
35	Total	1,139

Report Name: Number of NEMT Vehicles by County Ratio

Report Code: MO-VBCR

Submission Date: 10/31/2022

Code Citation: IC 12-15-30.5-4 (a)(2)(B)

Experience Period>>

10/1/2022 - 10/31/2022

County	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van	Total Vehicles	Capitated Members	member : vehicle ratio for all vehicle types	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van
Adams	5	9			1			15	958	63.87	191.60	106.44	#DIV/0!	#DIV/0!	958.00	#DIV/0!	#DIV/0!
Allen	22	78			1	5	1	107	15168	141.76	689.45	194.46	#DIV/0!	#DIV/0!	15168.00	3033.60	15168.00
Bartholomew	32	13			1	1		47	2888	61.45	90.25	222.15	#DIV/0!	#DIV/0!	2888.00	2888.00	#DIV/0!
Benton	2	1						3	334	111.33	167.00	334.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Blackford	4	10			1			15	537	35.80	134.25	53.70	#DIV/0!	#DIV/0!	537.00	#DIV/0!	#DIV/0!
Boone	9	21				2		32	1568	49.00	174.22	74.67	#DIV/0!	#DIV/0!	#DIV/0!	784.00	#DIV/0!
Brown		5			1			6	554	92.33	#DIV/0!	110.80	#DIV/0!	#DIV/0!	554.00	#DIV/0!	#DIV/0!
Carroll	13	3			1	1	1	19	592	31.16	45.54	197.33	#DIV/0!	#DIV/0!	592.00	592.00	592.00
Cass	7	22				2	1	32	1594	49.81	227.71	72.45	#DIV/0!	#DIV/0!	#DIV/0!	797.00	1594.00
Clark	24	22			1	1		48	4839	100.81	201.63	219.95	#DIV/0!	#DIV/0!	4839.00	4839.00	#DIV/0!
Clay	6	4						10	1070	107.00	178.33	267.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Clinton	6	13				1		20	1158	57.90	193.00	89.08	#DIV/0!	#DIV/0!	#DIV/0!	1158.00	#DIV/0!
Crawford	1	1						2	522	261.00	522.00	522.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Daviess	10	7						17	1156	68.00	115.60	165.14	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Dearborn	9	16				1		26	1503	57.81	167.00	93.94	#DIV/0!	#DIV/0!	#DIV/0!	1503.00	#DIV/0!
Decatur	8	4			1	2		15	1059	70.60	132.38	264.75	#DIV/0!	#DIV/0!	1059.00	529.50	#DIV/0!
DeKalb	5	27			1	1	1	35	1323	37.80	264.60	49.00	#DIV/0!	#DIV/0!	1323.00	1323.00	1323.00
Delaware	23	29	1		1	2		56	5221	93.23	227.00	180.03	5221.00	#DIV/0!	5221.00	2610.50	#DIV/0!
Dubois	14	19						33	1316	39.88	94.00	69.26	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Elkhart	27	22			1	1	1	52	5941	114.25	220.04	270.05	#DIV/0!	#DIV/0!	5941.00	5941.00	5941.00
Fayette	6	21				2		29	1654	57.03	275.67	78.76	#DIV/0!	#DIV/0!	#DIV/0!	827.00	#DIV/0!
Floyd	12	24						36	3071	85.31	255.92	127.96	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Fountain	8	3						11	616	56.00	77.00	205.33	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Franklin	5	13				1	2	21	822	39.14	164.40	63.23	#DIV/0!	#DIV/0!	#DIV/0!	822.00	411.00
Fulton	1	11						12	746	62.17	746.00	67.82	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Gibson	6	3			1			10	1258	125.80	209.67	419.33	#DIV/0!	#DIV/0!	1258.00	#DIV/0!	#DIV/0!
Grant	43	16			1	1		61	3441	56.41	80.02	215.06	#DIV/0!	#DIV/0!	3441.00	3441.00	#DIV/0!
Greene	8	7			1			16	1303	81.44	162.88	186.14	#DIV/0!	#DIV/0!	1303.00	#DIV/0!	#DIV/0!
Hamilton	44	63	1		1	7		116	6088	52.48	138.36	96.63	6088.00	#DIV/0!	6088.00	869.71	#DIV/0!
Hancock	3	18			1	2	4	28	2159	77.11	719.67	119.94	#DIV/0!	#DIV/0!	2159.00	1079.50	539.75
Harrison	10	9						19	1348	70.95	134.80	149.78	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Hendricks	8	19	1			7		35	3858	110.23	482.25	203.05	3858.00	#DIV/0!	#DIV/0!	551.14	#DIV/0!
Henry	11	6			1	1		19	2313	121.74	210.27	385.50	#DIV/0!	#DIV/0!	2313.00	2313.00	#DIV/0!
Howard	31	17			1	2		51	3545	69.51	114.35	208.53	#DIV/0!	#DIV/0!	3545.00	1772.50	#DIV/0!
Huntington	6	15			1	1		23	1398	60.78	233.00	93.20	#DIV/0!	#DIV/0!	1398.00	1398.00	#DIV/0!

County	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van	Total Vehicles	Capitated Members	member : vehicle ratio for all vehicle types	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van
Jackson	28	3			1	1		33	1844	55.88	65.86	614.67	#DIV/0!	#DIV/0!	1844.00	1844.00	#DIV/0!
Jasper	3	7						10	1000	100.00	333.33	142.86	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Jay	6	4			1			11	835	75.91	139.17	208.75	#DIV/0!	#DIV/0!	835.00	#DIV/0!	#DIV/0!
Jefferson	6	6			1			13	1406	108.15	234.33	234.33	#DIV/0!	#DIV/0!	1406.00	#DIV/0!	#DIV/0!
Jennings	14	2			1			17	1437	84.53	102.64	718.50	#DIV/0!	#DIV/0!	1437.00	#DIV/0!	#DIV/0!
Johnson	36	29			1	7		73	4674	64.03	129.83	161.17	#DIV/0!	#DIV/0!	4674.00	667.71	#DIV/0!
Knox	10	22						32	1885	58.91	188.50	85.68	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Kosciusko	2	12						14	2109	150.64	1054.50	175.75	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
LaGrange	4	8					2	14	734	52.43	183.50	91.75	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	367.00
Lake	43	39			1	2		85	18224	214.40	423.81	467.28	#DIV/0!	#DIV/0!	18224.00	9112.00	#DIV/0!
LaPorte	19	19			1		2	41	4016	97.95	211.37	211.37	#DIV/0!	#DIV/0!	4016.00	#DIV/0!	2008.00
Lawrence	7	9			1			17	2114	124.35	302.00	234.89	#DIV/0!	#DIV/0!	2114.00	#DIV/0!	#DIV/0!
Madison	22	30			1	4		57	6199	108.75	281.77	206.63	#DIV/0!	#DIV/0!	6199.00	1549.75	#DIV/0!
Marion	91	121	1		1	12	3	229	44692	195.16	491.12	369.36	44692.00	#DIV/0!	44692.00	3724.33	14897.33
Marshall	6	17			1	1		25	1451	58.04	241.83	85.35	#DIV/0!	#DIV/0!	1451.00	1451.00	#DIV/0!
Martin	7	1						8	615	76.88	87.86	615.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Miami	22	11				1		34	1287	37.85	58.50	117.00	#DIV/0!	#DIV/0!	#DIV/0!	1287.00	#DIV/0!
Monroe	15	22			1	1		39	3980	102.05	265.33	180.91	#DIV/0!	#DIV/0!	3980.00	3980.00	#DIV/0!
Montgomery	11	6				1	2	20	1390	69.50	126.36	231.67	#DIV/0!	#DIV/0!	#DIV/0!	1390.00	695.00
Morgan	17	13			1	2		33	2433	73.73	143.12	187.15	#DIV/0!	#DIV/0!	2433.00	1216.50	#DIV/0!
Newton	3	8						11	410	37.27	136.67	51.25	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Noble	10	26			1	1	3	41	1520	37.07	152.00	58.46	#DIV/0!	#DIV/0!	1520.00	1520.00	506.67
Ohio	5	4						9	207	23.00	41.40	51.75	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Orange	10	11			1		1	23	1089	47.35	108.90	99.00	#DIV/0!	#DIV/0!	1089.00	#DIV/0!	1089.00
Owen	1	5			1			7	942	134.57	942.00	188.40	#DIV/0!	#DIV/0!	942.00	#DIV/0!	#DIV/0!
Parke	1							1	679	679.00	679.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Perry	6	9			1			16	736	46.00	122.67	81.78	#DIV/0!	#DIV/0!	736.00	#DIV/0!	#DIV/0!
Pike		4						4	763	190.75	#DIV/0!	190.75	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Porter	17	26			1	1	1	46	4456	96.87	262.12	171.38	#DIV/0!	#DIV/0!	4456.00	4456.00	4456.00
Posey	6	5					1	12	745	62.08	124.17	149.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	745.00
Pulaski	3	4						7	497	71.00	165.67	124.25	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Putnam	6	6						12	1216	101.33	202.67	202.67	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Randolph	9	13			1	1		24	1090	45.42	121.11	83.85	#DIV/0!	#DIV/0!	1090.00	1090.00	#DIV/0!
Ripley	14	16				1	1	32	972	30.38	69.43	60.75	#DIV/0!	#DIV/0!	#DIV/0!	972.00	972.00
Rush	4	6						10	683	68.30	170.75	113.83	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Scott	14	9			1	1		25	1483	59.32	105.93	164.78	#DIV/0!	#DIV/0!	1483.00	1483.00	#DIV/0!
Shelby	15	12			1	3	1	32	1844	57.63	122.93	153.67	#DIV/0!	#DIV/0!	1844.00	614.67	1844.00
Spencer	6	9						15	722	48.13	120.33	80.22	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
St.Joseph	25	20			1	2	2	50	9975	199.50	399.00	498.75	#DIV/0!	#DIV/0!	9975.00	4987.50	4987.50
Starke	4	7			1		3	15	967	64.47	241.75	138.14	#DIV/0!	#DIV/0!	967.00	#DIV/0!	322.33
Steuben	2	12			1			15	1024	68.27	512.00	85.33	#DIV/0!	#DIV/0!	1024.00	#DIV/0!	#DIV/0!
Sullivan	6	9			1			16	748	46.75	124.67	83.11	#DIV/0!	#DIV/0!	748.00	#DIV/0!	#DIV/0!
Switzerland	1	5			1			7	388	55.43	388.00	77.60	#DIV/0!	#DIV/0!	388.00	#DIV/0!	#DIV/0!

County	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van	Total Vehicles	Capitated Members	member : vehicle ratio for all vehicle types	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van
Tippecanoe	34	33	1		1	6	1	76	5096	67.05	149.88	154.42	5096.00	#DIV/0!	5096.00	849.33	5096.00
Tipton	1	2						3	376	125.33	376.00	188.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Union	1	13				1		15	274	18.27	274.00	21.08	#DIV/0!	#DIV/0!	#DIV/0!	274.00	#DIV/0!
Vanderburgh	30	30			1	1	1	63	8286	131.52	276.20	276.20	#DIV/0!	#DIV/0!	8286.00	8286.00	8286.00
Vermillion	7	5			1			13	648	49.85	92.57	129.60	#DIV/0!	#DIV/0!	648.00	#DIV/0!	#DIV/0!
Vigo	22	11			1	1		35	5118	146.23	232.64	465.27	#DIV/0!	#DIV/0!	5118.00	5118.00	#DIV/0!
Wabash	12	4				1		17	1331	78.29	110.92	332.75	#DIV/0!	#DIV/0!	#DIV/0!	1331.00	#DIV/0!
Warren	2	3				1		6	225	37.50	112.50	75.00	#DIV/0!	#DIV/0!	#DIV/0!	225.00	#DIV/0!
Warrick	20	25			1	1	1	48	1954	40.71	97.70	78.16	#DIV/0!	#DIV/0!	1954.00	1954.00	1954.00
Washington	5	1			1	1	1	9	1170	130.00	234.00	1170.00	#DIV/0!	#DIV/0!	1170.00	1170.00	1170.00
Wayne	17	23		1		3		44	3805	86.48	223.82	165.43	#DIV/0!	3805.00	#DIV/0!	1268.33	#DIV/0!
Wells	6	19						25	1019	40.76	169.83	53.63	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
White	6	10			1	1		18	797	44.28	132.83	79.70	#DIV/0!	#DIV/0!	797.00	797.00	#DIV/0!
Whitley	4	9						13	878	67.54	219.50	97.56	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
All Counties & All Vehicles	1133	1366	5	1	52	103	37	2697	249379	92.47	220.11	182.56	49875.80	249379.00	4795.75	2421.16	6739.97