

EOS A27-29-010

Approved 11/8/23



# Estimate

Estimate# 865-028670

## RCN Technologies

200 Jennings Ave.  
Knoxville, Tennessee, 37917  
865-293-0350

### Bill To

**Office of Indiana Secretary of State**  
200 W Washington St  
Indianapolis, IN, 46204

### Ship To

Office of Indiana Secretary of State -  
Attn: Robert Fulk  
200 W Washington St  
Indianapolis, IN, 46204

Estimate Date : 11/02/2023

Expiry Date : 12/31/2023

Sales person : John Troy

Indiana Secretary of  
State - R1900 Dual  
Modem / AG97 + AG44  
Project Name : Antenna / Installation /  
NOC Service and  
Support

Terms : Net15

| # | Item & Description                                                                                                                                                                                                                                                                                                | Qty          | Rate     | Amount   |
|---|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|----------|----------|
| 1 |  5-yr NetCloud Mobile Performance Essentials Plan and R1900<br>SKU : MB05-19005GB-GA<br>5-yr NetCloud Mobile Performance Essentials Plan and R1900 router with WiFi (5G modem), no AC power supply or antennas, Global         | 1.00<br>Each | 2,386.93 | 2,386.93 |
| 2 |  R1900 MANAGED ACCESSORY - MODEM AND SWITCH<br>SKU : MB-RX30-MC<br>R1900 Managed Accessory - Modem and Switch                                                                                                                  | 1.00<br>Each | 199.93   | 199.93   |
| 3 |  MC400 5G Modem (requires 4FF SIM)<br>SKU : MB-MC400-5GB                                                                                                                                                                       | 1.00<br>Each | 798.32   | 798.32   |
| 4 |  AG97 7-LEAD 4XCELL 2XWIFI GPS-BB<br>SKU : AG97-BB-4CG2W<br>AG97 Low Profile Series Mobility 7-Lead Multi-MIMO x 4 Cellular 3G 4G 5G CBRS / GPS GNSS / MIMO x 2 WiFi Dual Band - Bolt Mount Antenna w/15ft Coax Cables - Black | 1.00<br>Each | 313.60   | 313.60   |

Print Name: \_\_\_\_\_

Title: \_\_\_\_\_ Date: \_\_\_\_\_

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| #                   | Item & Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Qty          | Rate         | Amount            |
|---------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|--------------|-------------------|
| 5                   |  <b>AG44 4-Lead 4xCELL BB</b><br>SKU : AG44-BB-4C<br>AG44 Low Profile Series Mobility 4-Lead Multi-MIMO 4 x Cellular 3G 4G 5G CBRS - Magnetic Mount Antenna w/15ft Coax Cables - Black                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 1.00<br>Each | 127.96       | 127.96            |
| 6                   |  <b>Tech Lab Vehicle Install</b><br>SKU : VEHICLE INSTALL<br>Vehicle install for (1) Cradlepoint and (1) Antenna per vehicle.<br><br>Any additional items needed to be installed will be addressed on an as needed basis and may result in additional charges.                                                                                                                                                                                                                                                                                                                                                                                          | 1.00<br>Each | 625.00       | 625.00            |
| 7                   |  <b>5G/LTE Device Setup &amp; Configuration, Single Device</b><br>SKU : TL-SETUP-PRO-S<br>TechLab Setup and Provisioning for a Single unit<br><br>-Seat SIM Cards<br>-Partner with customer and carrier of choice for activation<br>-Verify connection to the network<br>-Establish device configuration according to submitted Setup and Configuration Form<br>-QC against defects<br><br>This service's design results in a turn-key shipment of your device ready for field installation.                                                                                                                                                            | 1.00<br>Each | 44.78        | 44.78             |
| 8                   |  <b>NOC Plus 5-Year License - One-Time</b><br>SKU : RCN-NOC-PLUS-5YR<br>5 Year license subscription to RCN Wireless Network Operation Support Center<br><br>24x7 Tier 1 Support<br>12x5 Tier 2 Support<br>Less than 2-hour incident response<br>Less than 1-hour critical incident response<br>Power Cycle Automation<br>Email Alerts and Notifications<br>Carrier Recommendation per Location<br>Annual Account Review<br>Managed Firmware Updates<br>Device Configuration Updates<br>Failover & Fallback Facilitation<br>Warranty Claim Assistance<br>RMA Facilitations and Troubleshooting<br><br>Support without a NOC license is \$125 per hour. | 1.00<br>Each | 1,200.00     | 1,200.00          |
| 9                   |  <b>Shipping (Standard)</b><br>SKU : Shipping (Standard)<br>Standard Ground Delivery                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 1.00<br>Each | 58.67        | 58.67             |
| Items in Total 9.00 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |              | Sub Total    | 5,755.19          |
|                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |              | <b>Total</b> | <b>\$5,755.19</b> |

Print Name: \_\_\_\_\_

Title: \_\_\_\_\_ Date: \_\_\_\_\_

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## Notes

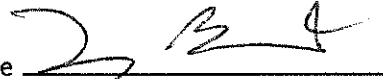
Please Remit To:  
RCN Technologies -C/O U.S. Bank TFM Lockbox  
PO Box 860573  
Minneapolis, MN 55486-0573  
Reference: RCN A/C 221414000

Looking forward to working with you in the future. Have a great day!

## Terms & Conditions

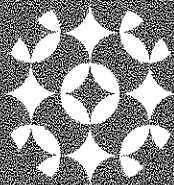
- Payment Due Net 15 from the ship date for all goods.
- A Service fee of 3.5% of the subtotal payment will be added to all credit card transactions. Payment can be made via check or ACH with no fee.
- Orders containing installation or other services may be billed separately.
- An executed estimate by an authorized signatory will result in a binding purchase order.
- Certain products may be returned or exchanged upon approval within 30 days
- Customer may be responsible for a minimum of a 20% restocking fee
- All licenses, services, and shipping fees are non-refundable
- View our Limited Return Policy here: <http://rcntechnologies.com/returns/>

Authorized Signature



Deputy Secretary of State

11/6/2023



# NOC

## GET BACK TO WHAT YOU ARE GOOD AT



**Insert Name**

**Role**

xxx.xxx.xxx |email@rcntechnologies.com

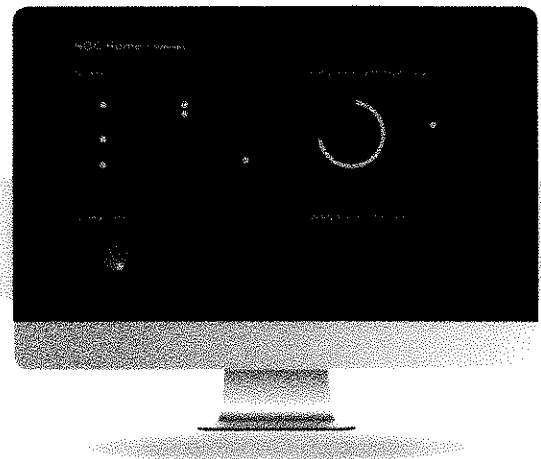
### About the NOC

Our Network Operations Center (NOC) ensures that your organization's wireless circuits are always securely connected. Proactive monitoring provides comprehensive visibility and control over your connectivity. Utilizing advanced software tools and analytics, our support staff monitor these connections in real time to provide alerts and notifications for any unexpected events.

### Key Features

- Proactive Monitoring with 24/7 support
- Optimized Connectivity
- Device Maintenance
- On-Demand Configuration

**Network  
Operations Center**



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# NOC

## GET BACK TO WHAT YOU ARE GOOD AT

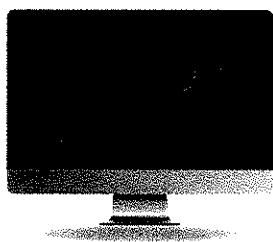
Network Operations Center

### End-to-End Connectivity

NOC ensures that your organization's endpoints are always securely connected. Our proactive monitoring provides comprehensive visibility and control of your 5G, LTE, IoT, and SD-WAN devices regardless of a fixed or wireless connection. Through advanced software tools and analytics, our support staff monitor these connections in real time to provide alerts and notifications for any unexpected events.

### Providing Value to your Organization

Get the most for your organization with NOC. We offer three flexible service plans to accommodate any size business, providing the exact level of technical assistance and scalability required. This solution was designed with optimized performance in mind - from robust data plans to carrier mapping and site surveys - so you can maintain peak efficiency every step along the way.



|                                                  |
|--------------------------------------------------|
| Tier I Support                                   |
| Tier II Support                                  |
| Tier III Support                                 |
| Business/Engineer Review Meeting Frequency       |
| Automated Power Cycles                           |
| Email Alerts & Notifications                     |
| Recommendation for Carrier Coverage Optimization |
| End of Life Device Recycling                     |
| Firmware Updates                                 |
| Device Configuration Updates                     |
| External Device Activation Assistance            |
| Fallover Facilitation                            |
| Warranty Claim Assistance                        |
| RMA Facilitation & Troubleshooting               |
| Device Change Management                         |
| Hot RMA Hardware Service                         |

|  | Pro                                     | Plus                                            | Basic                         |
|--|-----------------------------------------|-------------------------------------------------|-------------------------------|
|  | Tailored to the Needs of the Enterprise | Comprehensive NOC Coverage for any Organization | Standard Support & Visibility |
|  | 24/7                                    | 24/7                                            | 24/7                          |
|  | ✓                                       | ✓                                               | \$129/hour                    |
|  | ✓                                       | \$119/hour                                      | \$149/hour                    |
|  | 6 Mos.                                  | 12 Mos.                                         | -                             |
|  | ✓                                       | ✓                                               | ✓**                           |
|  | ✓                                       | ✓                                               | ✓                             |
|  | ✓                                       | ✓                                               | ✓                             |
|  | ✓                                       | ✓                                               | -                             |
|  | ✓                                       | ✓                                               | -                             |
|  | ✓                                       | ✓                                               | -                             |
|  | ✓                                       | ✓                                               | -                             |
|  | ✓                                       | ✓                                               | -                             |
|  | ✓                                       | ✓                                               | -                             |
|  | ✓                                       | -                                               | -                             |
|  | ✓                                       | -                                               | -                             |

\* If purchased annually

\*\* Automated power cycles on Basic Plan are limited to critical maintenance only

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