

CONFIDENTIALITY BEST PRACTICES

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Panelists:

Jenny Kinnaman – Sheltering Wings

Jill Stowers – IU Health

LEVEL SETTING

This presentation portion is to touch on some brief best practices and general guidance. A guided Q&A will follow this brief presentation to talk about how to implement these practices, day-to-day. A few initial points to address:

Confidentiality best practices can vary by agency or client

- Domestic Violence (DV)
- Health

There are some minimum standards

Session will be recorded and posted on the IHCDa BoS website.

GENERAL RULES



All agencies should have a confidentiality policy.



Lock away client files (digitally or physically)



Client information should only be shared when consent has been given, and releases have been signed appropriately



Be mindful of surroundings!

VAWA-CENTRIC:

Protected information for
Survivors

Motivation can shift, slightly:
survivor safety may require
additional consideration(s)

HEALTH STATUS AND INFORMATION

Health Status such as diagnoses

- Substance Use and Mental Health are protected diagnoses as well
- Careful when and where they are discussed.
- Can relate to communication with external health-related entities

Motivation can shift, slightly: Possible stigmas may require additional consideration(s)