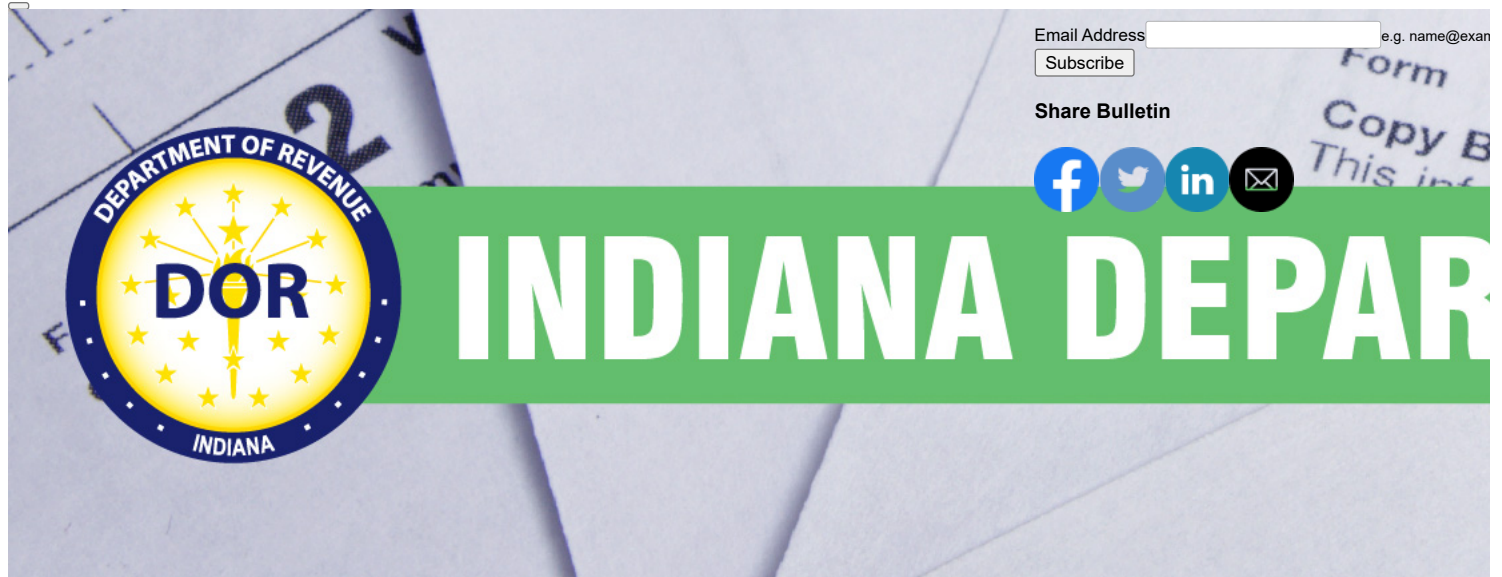


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## How to send us a message

Indiana Department of Revenue sent this bulletin at 03/12/2024 03:05 PM EDT



March 12, 2024

40-second read

## How to send us a message

One of the most effective ways to contact the Indiana Department of Revenue is to send us a secure message through [INTIME, our e-services portal](#).

To get started, log in to INTIME and choose "All Actions." Under "Messages," select "Send a message." On the next screen, you'll be asked what account, if any, the message concerns. Then choose the tax period and what your question is about. You can also add attachments before submitting.

Limit your message to one subject or question for the best response.

## Reply to a letter

You may also use INTIME to respond to a letter from DOR. Log in and choose "All Actions." Under "Letters," select "Respond to a letter, notice, or bill."

## Create INTIME logon

Create your INTIME logon to access this and several other INTIME features. For specific instructions, use our [INTIME logon guide](#).

## Important dates

File and pay your state and federal tax returns by **Monday, April 15, 2024**.

## Self-service in INTIME

Message customer service, pay a bill, find your return, and [more on INTIME](#).

## Resources

Check out these additional [Individual tax resources](#).

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