

Report Name: Number of Medicaid Members Eligible for NEMT
Report Code: MO-MME
Code Citation: IC 12-15-30.5 (4)(a)(2)(A)

	Number of NEMT Eligible Members
November 2023	273,916

Note: Data reflects the number of Traditional Medicaid fee-for-service members for whom capitation payment was made for the NEMT covered service.

Broker Name: Verida, Inc.
Report Name: Requests Received & Scheduled
Report Code: MO-RRS
Code Citation: IC 12-15-30.5-4 (a)(3)(A)

Experience Period>>	11/1/2023 - 11/30/2023
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Trip Status Count	Requests	Scheduled	% Scheduled	Fulfilled	% Fulfilled
Total	78,515	78,410	99.9%	59,644	76.0%

Note: Data reflects the number of ride requests made and the number scheduled/assigned to a transportation provider. A request may result in multiple scheduled trips.

Broker Name: Verida, Inc.
Report Name: Member Call Center Performance
Report Code: MO-MCC1
Code Citation: IC 12-15-30.5-4 (a)(3)(B)

Experience Period>>	11/1/2023 - 11/30/2023
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Item No.	Data Description	Data Entry
10	Number of Calls Received	43,001
11	Number of Calls Answered	42,039
12	Average Handle Time	04:17
13	Percent of Calls Abandoned	✓ 2.24%
14	After Hours On-Time Call Back %	✓ 100.0%
15	Calls Resolved in First Call	✓ 97.8%
16	Percentage of calls answered w/in 45 sec.	✓ 86.8%
17	Percentage of calls answered w/in 60 sec.	89.3%

Broker Name: Verida, Inc.
Report Name: Missed Trips
Report Code: MO-MT
Code Citation: IC 12-15-30.5-4 (a)(1)(B)i-iii

Experience Period>>	11/1/2023 -11/30/2023
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Trip Not Provided	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
<i>Holiday Closure</i>	289	286	575	0.7%
<i>Inclement Wthr/Mbr</i>	1	1	2	0.0%
<i>Inclement Wthr/Provider</i>	0	0	0	0.0%
<i>Member Cancelled</i>	2,689	2,856	5,545	7.1%
<i>Member Deceased</i>	101	102	203	0.3%
<i>Member Hospitalized</i>	210	221	431	0.5%
<i>Member No-show</i>	365	477	842	1.1%
<i>Member Too Sick</i>	271	285	556	0.7%
<i>No Provider Assigned</i>	423	426	849	1.1%
<i>Provider No-Show</i>	113	129	242	0.3%
<i>Provider Too Late</i>	17	22	39	0.0%
Grand Total	4,479	4,805	9,284	11.8%

Note: Data reflects the status of the trip on the date of the scheduled trip.

Broker Name: Verida, Inc.
Report Name: Missed Trips by Residence
Report Code: MO-CSR
Code Citation: IC 12-15-30.5-4 (a)(1)(B)

Experience Period>> 11/1/2023 - 11/30/2023

Missed Trips by Res. Types	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
<i>Own Home</i>	4,175	4,491	8,666	11.1%
<i>Nursing Facility/ Assisted Living</i>	264	271	535	0.7%
<i>Hospital/Rehab</i>	11	9	20	0.0%
<i>Other Res. Facility</i>	0	0	0	0.0%
<i>Other (List below)</i>				0.0%
<i>Shelter</i>	4	3	7	0.0%
<i>Hotel</i>	25	31	56	0.1%
Grand Total	4,479	4,805	9,284	11.9%

Note: Data reflects the status of the trip on the date of the scheduled trip.

Broker Name: Verida, Inc.
 Report Name: Send Backs Summary
 Report Code: MO-SBS
 Code Citation: IC 12-15-30.5-4 (a)(1)(B)v

Experience Period>> 11/1/2023 - 11/30/2023

			<i>Late Sendbacks (<=48 hours)</i>				<i>Timely Sendbacks (>48 hours)</i>			
Total Assigned Trips	Total # of Sendbacks by Providers	Total % Assigned Trips Sent Back	# Late Sendbacks	% Late Sendbacks	# Late Sendbacks Successfully Re-assigned	% Late Sendbacks Successfully Re-assigned	Number Timely Sendbacks	Percent Timely Sendbacks	# Timely Sendbacks Successfully Re-assigned	% Timely Sendbacks Successfully Re-assigned
42,869	5,977	13.94%	944	15.79%	732	77.54%	5,033	84.21%	4,552	90.44%

Note: Data reflects the number of trips during the month that were sent back and were not re-assigned to another transportation provider by the date of the scheduled trip. All trips were initially assigned to a transportation provider.

Verida, Inc.
Complaint Summary
MO-CS
IC 12-15-30.5-4 (a)(1)(D)i-ii

Experience Period>> 11/1/2023 - 11/30/2023	
Description	Data Entry
Number of Complaints Received this Reporting Period	15
Number of Complaints Acknowledged Received within One (1) Business Day in this Reporting Period	15
Percent of Complaints Acknowledged within One (1) Business Day for this Reporting Period	100.00%
Number of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt	15
Number of Complaints Received in the Reporting Period that Were Not Investigated, Remediated, and Closed within 15 Business Days of Receipt	0
Percent of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt	100.00%
Note: Data includes complaints or concerns directed to FSSA and to Verida. A contact may include 1 or more issues.	

Broker Name: Verida, Inc.
Report Name: Complaint Summary by Residence
Report Code: MO-CSR
Code Citation: IC 12-15-30.5 (4)(a)(1)(D)iii

Experience Period>>	11/1/2023 - 11/30/2023
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Complaints by Member residence See IC12-15-30.5-4	Grand Total	Percent of All Complaints
<i>Own Home</i>	15	100.0%
<i>Nursing Facility/</i>		0.0%
<i>Ast. Liv</i>		0.0%
<i>Hospital/Rehab</i>		0.0%
<i>Other Res. Facility</i>		0.0%
<i>Other (list below)</i>		0.0%
Grand Total	15	100%

Note: Data reflects the residence type for the complaints or concerns directed to FSSA and to Verida.

Broker Name: Verida, Inc.
 Report Name: Complaints & Appeals
 Report Code: MO-MCA1
 Code Citation: IC 12-15-30.5 (4)(a)(3)(E)

Experience Period>>	11/1/2023 - 11/30/2023
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COMPLAINTS

Description	Data Entry
<i>Number of Complaints Received this Reporting Period</i>	15
<i>Number of Complaints Acknowledged Received within One (1) Business Day in this Reporting Period</i>	15
<i>Percent of Complaints Acknowledged within One (1) Business Day for this Reporting Period</i>	100.0%
<i>Number of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of</i>	15
<i>Number of Complaints Received in the Reporting Period that Were Not Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
<i>Percent of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	100.0%

APPEALS

Item No.	Details	Data Entry
7	<i>Number of Appeals Received this Reporting Period</i>	0
8	<i>Number of Appeals Acknowledged Received within One (1) Business Day in this Reporting Period</i>	0
9	<i>Percent of Appeals Acknowledged within One (1) Business Day for this Reporting Period</i>	NA
10	<i>Number of Appeals Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
11	<i>Number of Appeals Received in the Reporting Period that Were Not Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
12	<i>Percent of Appeals Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	NA

Note: Data includes the number of complaints received during the reporting month. One complaint may have one or more concerns.

Broker Name: Verida, Inc.
Report Name: Program Integrity Audits & Investigations
Report Code: MO-PIIS
Code Citation: IC 12-15-30.5 (4)(a)(3)(D)

Experience Period>>	11/1/2023 - 11/30/2023
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Date Initiated	Provider Name	Driver(s), if Appropriate	Summary of Reason for Audit/Investigation	Actions Taken	Date Completed	Non-Contracted	Projected Activity for Next Month
NONE							

Report Name: Number of NEMT Vehicles by County
 Report Code: MO-VC
 Submission Date: 1/2/2024
 Code Citation: IC 12-15-30.5-4 (a)(1)(A)

Experience Period >>		11/1/2023 - 11/30/2023						
County	Ambulatory	Ambulatory/Wheelchair	Ambulatory/Wheelchair/Stretcher	Basic Life Support	Non-Contracted	Stretch er van	Wheelchair Lift Van	Total
Adams		6			1			7
Allen	30	93			2			125
Bartholomew	20	7			1			28
Benton	1	2						3
Blackford	7	15						22
Boone	10	22			2			34
Brown								
Carroll	4	4						8
Cass	7	19						26
Clark	11	29			2			42
Clay	4	6			1			11
Clinton	8	9						17
Crawford	1	1						2
Daviess	2	18			1			21
Dearborn	5	17						22
Decatur	7	6			1			14
DeKalb	13	30			1			44
Delaware	24	34			2			60
Dubois	6	20			1			27
Elkhart	15	31			3			49
Fayette	7	20						27
Floyd	12	29			1			42
Fountain	2	6						8
Franklin	2	12						14

Fulton	2	9						11
Gibson	5	10			1			16
Grant	38	33			1			72
Greene	1	7			1			9
Hamilton	41	38			2			81
Hancock	5	14			1			20
Harrison	10	9			1			20
Hendricks	15	14			2			31
Henry	6	22			1			29
Howard	29	12			1			42
Huntington	10	26						36
Jackson	12	6			2			20
Jasper	2	3			1			6
Jay	3	12			1			16
Jefferson	6	11						17
Jennings	8	6			1			15
Johnson	43	20			3			66
Knox	2	33			1			36
Kosciusko	6	10			1			17
LaGrange	1	10						11
Lake	42	29			2			73
LaPorte	24	16			2			42
Lawrence	9	11			2			22
Madison	20	31			2			53
Marion	96	103			3			202
Marshall	4	16			3			23
Martin	3	4						7
Miami	20	10						30
Monroe	9	30			2			41
Montgomery	5	9						14
Morgan	4	11			2			17
Newton	1							1
Noble	9	30			1			40

Ohio	3	3						6
Orange	3	14			1			18
Owen	2	7			2			11
Parke	5	2						7
Perry	3	8			1			12
Pike	1	3						4
Porter	29	22			2			53
Posey	2	8						10
Pulaski	1	2			1			4
Putnam	2	8			1			11
Randolph	8	19			1			28
Ripley	4	16						20
Rush	1	11						12
Scott	6	8			1			15
Shelby	3	9			2			14
Spencer	2	8						10
St.Joseph	18	23			3			44
Starke	9	7			1			17
Steuben	4	8			1			13
Sullivan	4	9			1			14
Switzerland		3						3
Tippecanoe	29	23			2			54
Tipton		3						3
Union		9						9
Vanderburgh	18	38			2			58
Vermillion	2	6			1			9
Vigo	17	21			2			40
Wabash	11	8						19
Warren	1	4						5
Warrick	8	26			2			36
Washington	1	6						7
Wayne	15	28			1			44
Wells	6	25						31

White	9	12			1			22
Whitley	3	20						23

Broker Name: Verida, Inc.

Report Name: Claims Processing Summary

Report Code: MO-S1

Code Citation: IC 12-15-30.5 (4)(a)(3)(C)

Experience Period >>

11/1/2023 - 11/30/2023

Item #	Measure	CMS1500	
		In-Network	Out-Of-Network
1	Total Submitted Dollars (not paid amount)	\$ 2,260,161.42	
Clean Claims Received			
2	Electronic	39,642	
3	Paper	25,644	
	Total (calculated)	65,286	0
Clean Claims Adjudicated			
4	Paid On Time	62,077	
5	Paid Late	0	
6	Denied	3,209	
	Denial Rate (calculated)	5.17%	#DIV/0!
Claims Paid With Interest			
7	Total Number of Claims Paid With Interest	0	
8	Total Dollar Amount of Interest Paid	\$0.00	
Claims Lag			
9	Average number of days between the last date of service on claim and MCE's receipt of claim from provider.	19	
10	Average number of days between the receipt date on claim and the adjudication date.	16	
11	Average number of days from the adjudication date to payment (remittance advice) date.	16	
12	Clean Claims Adjudicated and Submitted as Encounters to GWT	62,544	
13	Clean Claims Accepted by GWT	62,544	
14	Clean Claims Rejected by GWT	0	
15	Acceptance Rate (calculated)	100.0%	#DIV/0!

Top Denial Reasons Count

Item No.	Reason	# in Reporting Period
25	Space Distance Variance	929
26	Altered Documents	469
27	Missing or Invalid Time	261
28	Unauthorized Driver	229
29	Missing or Invalid Odometer Reading	141
30	Unauthorized Vehicle	140
31	Incorrect Mobility Type	126
32	Missing Mobility	122
33	Service not provided to member	119
34	Other	673
35	Total	3,209

Report Name: Number of NEMT Vehicles by County Ratio

Report Code: MO-VBCR

Submission Date: 1/2/2024

Code Citation: IC 12-15-30.5-4 (a)(2)(B)

Experience Period>>

11/1/2023 - 11/30/2023

County	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van	Total Vehicles	Capitated Members	member : vehicle ratio for all vehicle types	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van
Adams		6			1			7	1007	143.86	#DIV/0!	167.83	#DIV/0!	#DIV/0!	1007.00	#DIV/0!	#DIV/0!
Allen	30	93			2			125	16548	132.38	551.60	177.94	#DIV/0!	#DIV/0!	8274.00	#DIV/0!	#DIV/0!
Bartholomew	20	7			1			28	3171	113.25	158.55	453.00	#DIV/0!	#DIV/0!	3171.00	#DIV/0!	#DIV/0!
Benton	1	2						3	357	119.00	357.00	178.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Blackford	7	15						22	581	26.41	83.00	38.73	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Boone	10	22			2			34	1769	52.03	176.90	80.41	#DIV/0!	#DIV/0!	884.50	#DIV/0!	#DIV/0!
Brown									577	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Carroll	4	4						8	600	75.00	150.00	150.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Cass	7	19						26	1933	74.35	276.14	101.74	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Clark	11	29			2			42	5233	124.60	475.73	180.45	#DIV/0!	#DIV/0!	2616.50	#DIV/0!	#DIV/0!
Clay	4	6			1			11	1137	103.36	284.25	189.50	#DIV/0!	#DIV/0!	1137.00	#DIV/0!	#DIV/0!
Clinton	8	9						17	1225	72.06	153.13	136.11	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Crawford	1	1						2	519	259.50	519.00	519.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Daviess	2	18			1			21	1425	67.86	712.50	79.17	#DIV/0!	#DIV/0!	1425.00	#DIV/0!	#DIV/0!
Dearborn	5	17						22	1566	71.18	313.20	92.12	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Decatur	7	6			1			14	1121	80.07	160.14	186.83	#DIV/0!	#DIV/0!	1121.00	#DIV/0!	#DIV/0!
DeKalb	13	30			1			44	1453	33.02	111.77	48.43	#DIV/0!	#DIV/0!	1453.00	#DIV/0!	#DIV/0!
Delaware	24	34			2			60	5531	92.18	230.46	162.68	#DIV/0!	#DIV/0!	2765.50	#DIV/0!	#DIV/0!
Dubois	6	20			1			27	1508	55.85	251.33	75.40	#DIV/0!	#DIV/0!	1508.00	#DIV/0!	#DIV/0!
Elkhart	15	31			3			49	6838	139.55	455.87	220.58	#DIV/0!	#DIV/0!	2279.33	#DIV/0!	#DIV/0!
Fayette	7	20						27	1750	64.81	250.00	87.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Floyd	12	29			1			42	3224	76.76	268.67	111.17	#DIV/0!	#DIV/0!	3224.00	#DIV/0!	#DIV/0!
Fountain	2	6						8	650	81.25	325.00	108.33	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Franklin	2	12						14	848	60.57	424.00	70.67	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Fulton	2	9						11	757	68.82	378.50	84.11	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Gibson	5	10			1			16	1303	81.44	260.60	130.30	#DIV/0!	#DIV/0!	1303.00	#DIV/0!	#DIV/0!
Grant	38	33			1			72	3598	49.97	94.68	109.03	#DIV/0!	#DIV/0!	3598.00	#DIV/0!	#DIV/0!
Greene	1	7			1			9	1339	148.78	1339.00	191.29	#DIV/0!	#DIV/0!	1339.00	#DIV/0!	#DIV/0!
Hamilton	41	38			2			81	6766	83.53	165.02	178.05	#DIV/0!	#DIV/0!	3383.00	#DIV/0!	#DIV/0!
Hancock	5	14			1			20	2310	115.50	462.00	165.00	#DIV/0!	#DIV/0!	2310.00	#DIV/0!	#DIV/0!
Harrison	10	9			1			20	1417	70.85	141.70	157.44	#DIV/0!	#DIV/0!	1417.00	#DIV/0!	#DIV/0!
Hendricks	15	14			2			31	4482	144.58	298.80	320.14	#DIV/0!	#DIV/0!	2241.00	#DIV/0!	#DIV/0!
Henry	6	22			1			29	2358	81.31	393.00	107.18	#DIV/0!	#DIV/0!	2358.00	#DIV/0!	#DIV/0!
Howard	29	12			1			42	3768	89.71	129.93	314.00	#DIV/0!	#DIV/0!	3768.00	#DIV/0!	#DIV/0!
Huntington	10	26						36	1465	40.69	146.50	56.35	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!

County	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van	Total Vehicles	Capitated Members	member : vehicle ratio for all vehicle types	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van
Jackson	12	6			2			20	2024	101.20	168.67	337.33	#DIV/0!	#DIV/0!	1012.00	#DIV/0!	#DIV/0!
Jasper	2	3			1			6	1070	178.33	535.00	356.67	#DIV/0!	#DIV/0!	1070.00	#DIV/0!	#DIV/0!
Jay	3	12			1			16	879	54.94	293.00	73.25	#DIV/0!	#DIV/0!	879.00	#DIV/0!	#DIV/0!
Jefferson	6	11						17	1503	88.41	250.50	136.64	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Jennings	8	6			1			15	1517	101.13	189.63	252.83	#DIV/0!	#DIV/0!	1517.00	#DIV/0!	#DIV/0!
Johnson	43	20			3			66	5250	79.55	122.09	262.50	#DIV/0!	#DIV/0!	1750.00	#DIV/0!	#DIV/0!
Knox	2	33			1			36	1985	55.14	992.50	60.15	#DIV/0!	#DIV/0!	1985.00	#DIV/0!	#DIV/0!
Kosciusko	6	10			1			17	2266	133.29	377.67	226.60	#DIV/0!	#DIV/0!	2266.00	#DIV/0!	#DIV/0!
LaGrange	1	10						11	768	69.82	768.00	76.80	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Lake	42	29			2			73	19925	272.95	474.40	687.07	#DIV/0!	#DIV/0!	9962.50	#DIV/0!	#DIV/0!
LaPorte	24	16			2			42	4322	102.90	180.08	270.13	#DIV/0!	#DIV/0!	2161.00	#DIV/0!	#DIV/0!
Lawrence	9	11			2			22	2138	97.18	237.56	194.36	#DIV/0!	#DIV/0!	1069.00	#DIV/0!	#DIV/0!
Madison	20	31			2			53	6650	125.47	332.50	214.52	#DIV/0!	#DIV/0!	3325.00	#DIV/0!	#DIV/0!
Marion	96	103			3			202	52574	260.27	547.65	510.43	#DIV/0!	#DIV/0!	17524.67	#DIV/0!	#DIV/0!
Marshall	4	16			3			23	1525	66.30	381.25	95.31	#DIV/0!	#DIV/0!	508.33	#DIV/0!	#DIV/0!
Martin	3	4						7	751	107.29	250.33	187.75	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Miami	20	10						30	1299	43.30	64.95	129.90	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Monroe	9	30			2			41	4241	103.44	471.22	141.37	#DIV/0!	#DIV/0!	2120.50	#DIV/0!	#DIV/0!
Montgomery	5	9						14	1497	106.93	299.40	166.33	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Morgan	4	11			2			17	2634	154.94	658.50	239.45	#DIV/0!	#DIV/0!	1317.00	#DIV/0!	#DIV/0!
Newton	1							1	492	492.00	492.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Noble	9	30			1			40	1653	41.33	183.67	55.10	#DIV/0!	#DIV/0!	1653.00	#DIV/0!	#DIV/0!
Ohio	3	3						6	215	35.83	71.67	71.67	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Orange	3	14			1			18	1175	65.28	391.67	83.93	#DIV/0!	#DIV/0!	1175.00	#DIV/0!	#DIV/0!
Owen	2	7			2			11	973	88.45	486.50	139.00	#DIV/0!	#DIV/0!	486.50	#DIV/0!	#DIV/0!
Parke	5	2						7	793	113.29	158.60	396.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Perry	3	8			1			12	779	64.92	259.67	97.38	#DIV/0!	#DIV/0!	779.00	#DIV/0!	#DIV/0!
Pike	1	3						4	996	249.00	996.00	332.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Porter	29	22			2			53	4698	88.64	162.00	213.55	#DIV/0!	#DIV/0!	2349.00	#DIV/0!	#DIV/0!
Posey	2	8						10	784	78.40	392.00	98.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Pulaski	1	2			1			4	534	133.50	534.00	267.00	#DIV/0!	#DIV/0!	534.00	#DIV/0!	#DIV/0!
Putnam	2	8			1			11	1314	119.45	657.00	164.25	#DIV/0!	#DIV/0!	1314.00	#DIV/0!	#DIV/0!
Randolph	8	19			1			28	1080	38.57	135.00	56.84	#DIV/0!	#DIV/0!	1080.00	#DIV/0!	#DIV/0!
Ripley	4	16						20	1019	50.95	254.75	63.69	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Rush	1	11						12	712	59.33	712.00	64.73	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Scott	6	8			1			15	1553	103.53	258.83	194.13	#DIV/0!	#DIV/0!	1553.00	#DIV/0!	#DIV/0!
Shelby	3	9			2			14	1906	136.14	635.33	211.78	#DIV/0!	#DIV/0!	953.00	#DIV/0!	#DIV/0!
Spencer	2	8						10	762	76.20	381.00	95.25	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
St.Joseph	18	23			3			44	10784	245.09	599.11	468.87	#DIV/0!	#DIV/0!	3594.67	#DIV/0!	#DIV/0!
Starke	9	7			1			17	984	57.88	109.33	140.57	#DIV/0!	#DIV/0!	984.00	#DIV/0!	#DIV/0!
Steuben	4	8			1			13	1121	86.23	280.25	140.13	#DIV/0!	#DIV/0!	1121.00	#DIV/0!	#DIV/0!
Sullivan	4	9			1			14	842	60.14	210.50	93.56	#DIV/0!	#DIV/0!	842.00	#DIV/0!	#DIV/0!
Switzerland		3						3	391	130.33	#DIV/0!	130.33	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!

County	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van	Total Vehicles	Capitated Members	member : vehicle ratio for all vehicle types	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van
Tippecanoe	29	23			2			54	5676	105.11	195.72	246.78	#DIV/0!	#DIV/0!	2838.00	#DIV/0!	#DIV/0!
Tipton		3						3	423	141.00	#DIV/0!	141.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Union		9						9	285	31.67	#DIV/0!	31.67	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Vanderburgh	18	38			2			58	8956	154.41	497.56	235.68	#DIV/0!	#DIV/0!	4478.00	#DIV/0!	#DIV/0!
Vermillion	2	6			1			9	718	79.78	359.00	119.67	#DIV/0!	#DIV/0!	718.00	#DIV/0!	#DIV/0!
Vigo	17	21			2			40	5462	136.55	321.29	260.10	#DIV/0!	#DIV/0!	2731.00	#DIV/0!	#DIV/0!
Wabash	11	8						19	1374	72.32	124.91	171.75	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Warren	1	4						5	234	46.80	234.00	58.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Warrick	8	26			2			36	2180	60.56	272.50	83.85	#DIV/0!	#DIV/0!	1090.00	#DIV/0!	#DIV/0!
Washington	1	6						7	1260	180.00	1260.00	210.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Wayne	15	28			1			44	3919	89.07	261.27	139.96	#DIV/0!	#DIV/0!	3919.00	#DIV/0!	#DIV/0!
Wells	6	25						31	1117	36.03	186.17	44.68	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
White	9	12			1			22	801	36.41	89.00	66.75	#DIV/0!	#DIV/0!	801.00	#DIV/0!	#DIV/0!
Whitley	3	20						23	896	38.96	298.67	44.80	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
All Counties & All Vehicles	919	1468	0	0	88	0	0	2475	273813	110.63	297.95	186.52	#DIV/0!	#DIV/0!	3111.51	#DIV/0!	#DIV/0!