



Intrastate Operating Authority (IOA) User Guide

Last Revised: August 2026

Indiana Motor Carrier Services

The Indiana Department of Revenue's (DOR) Motor Carrier Services (MCS) division is a specialized team providing support to motor carrier companies and commercial drivers through the administration of state and federal laws that govern the commercial use of Indiana's roads. MCS manages Intrastate Operating Authority (IOA), International Fuel Tax Agreement (IFTA), Oversize/Overweight (OSOW) Vehicle Permitting, International Registration Plan (IRP), and Base Plate Registration (BPR). MCS provides services to nearly a quarter of the nation's commercial motor vehicles on the road today.

Disclaimer: The DOR IOA User Guide is published for informational purposes only. This handbook should not be used as a replacement for state and federal tax law. DOR is not responsible for any damage arising from the user or reliance on this handbook.

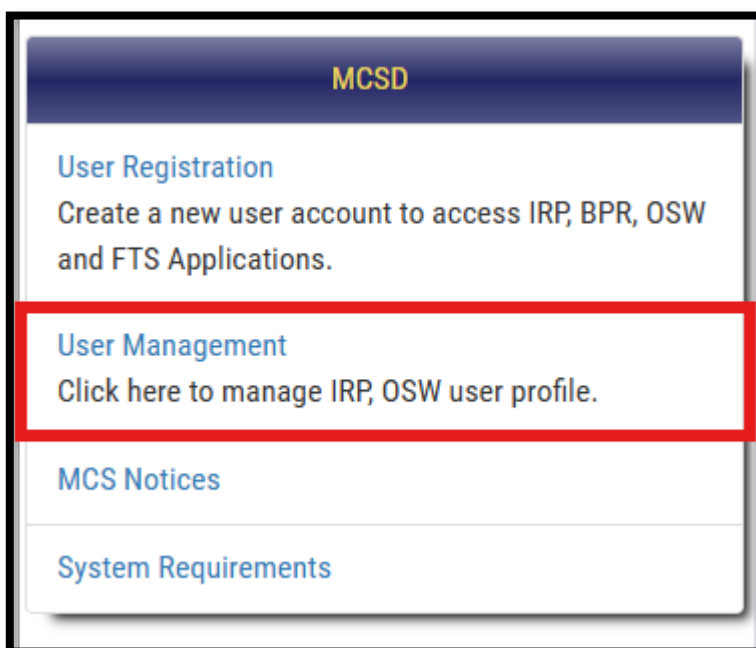
User Registration & Management

All MCS users will need an active IOA account before registration.

If you have never logged in or registered before, refer to the [MCS Account Registration guide](#) to set up your online account.

User Management

After logging in to motorcarrier.dor.in.gov/loginHome.html with your credentials, the option to manage your user profile by selecting "User Management" will be on the right menu.



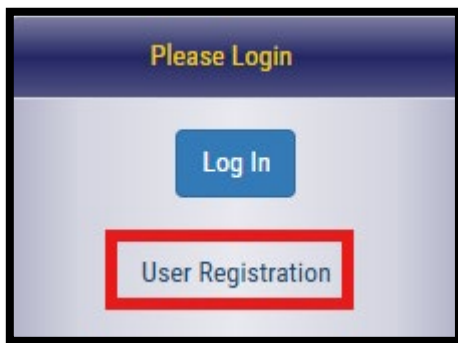
Using the following menu, you can update your contact information, change your password, update your security questions, and request access to other MCS systems.



IOA Navigation

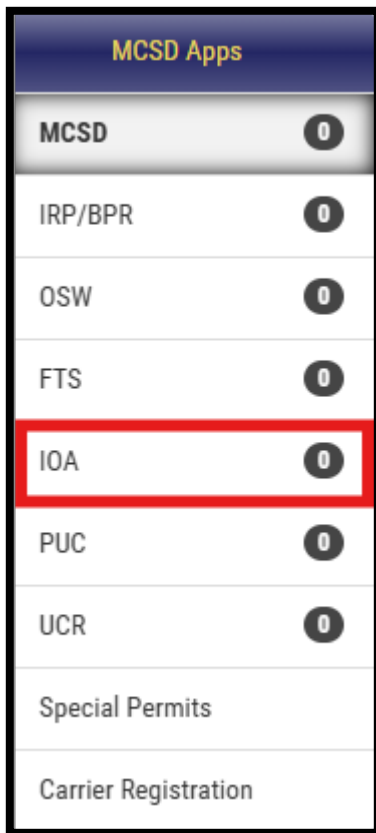
Ensure you are using the Google Chrome, Microsoft Edge, or Firefox browser.

1. Go to motorcarrier.dor.in.gov/loginHome.html.
2. Select the "Log In" button.



3. Enter your credentials and log in.
4. Select "IOA" on the left menu.

Note: Your menu may appear differently than the menu displayed.



5. Select the "IOA" button that will display on the right.

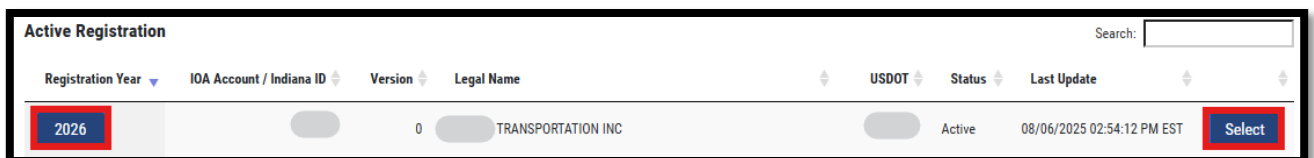


6. The next page will display your active IOA account(s). The following sections review the different options you have on this page.

Active Registration

Follow the instructions in the ["IOA Navigation"](#) section before taking the next steps.

1. Years with active IOA registration will appear in the "Active Registration" section. The options available appear after selecting the Registration Year button or the "Select" button.



2. The following options are shown and explained:



Print Registration Receipt: A copy of your registration receipt will appear in a separate window if this option is chosen.

View: This option will open a pop-up window that displays your general IOA Account Information, Operation Type, Hazardous Materials (if applicable), Equipment, Driver and Vehicles, Proof of Public Liability, Insurance, and Officer Information.

View Notes: This option will open a pop-up window that displays any notes that you have added to your account via the "Edit" option.

Edit: This option will take you to several different pages where you can update information such as addresses, contact information, operation details, cargo, hazardous materials (if applicable), equipment, and driver information.

In the “Edit” pages, you have the option to add notes via the “Add Notes” button in the top right corner. To save your changes, ensure you are navigating through each page using the “Next” button until you reach the “Disclaimer” page, where you will provide your electronic signature and submit changes.

Disclaimer

IOA Instructions Add Notes

View Summary

Review the entered details before submitting using View Summary Option. To make any changes, use Previous button.

Name of the Authorized Official * Title of the Authorized Official * Date of Authorization *

For FMCSA regulations, [click here](#).

☐ Carrier certified that they are familiar with the Federal Motor Carrier Safety Regulations and/or the Federal Hazardous Materials Regulations as adopted by Indiana law. Under penalties of perjury, carrier declared that the information is, to the best of their knowledge and belief, true, correct, and complete. *

Previous Submit

Renew Registration

You have the option to renew your IOA registration online. Follow the instructions in the “[IOA Navigation](#)” section before taking the next steps.

Note: After renewing online, your renewal will be sent to MCS for approval.

1. Registration years for renewal will appear in the “[Active Registration](#)” section. To begin the renewal process, select the Registration Year button or the “Renew” button.

Active Registration

Search:

Registration Year	IOA Account / Indiana ID	Version	Legal Name	USDOT	Status	Last Update
2026		0	TRANSPORTATION INC		Active	08/06/2025 02:54:12 PM EST

Select

2. You will be given the option to Renew With Changes, Renew Without Changes, or Print Renewal Form.

Renew With Changes Renew WithOut Changes Print Renewal Form

Renew with Changes: If there are any changes you need to make along with your renewal, select the “Renew with Changes” button to be directed through several pages where you can edit information such as address, contact information, operation details, cargo, hazardous material divisions (if applicable), equipment, and driver information.

On the following pages, you have the option to add notes via the “Add Notes” button in the top right corner. To save your changes, ensure you are navigating through each page using the “Next” button until you reach the Disclaimer page, where you will provide your electronic signature and submit changes.

The screenshot shows the 'Disclaimer' page as part of a multi-step renewal process. At the top, a progress bar displays ten steps: Account Info, Address, Operation, Cargo, Divisions, Equipment, Driver, Proof of Liability, Insurance, and Disclaimer. Each step is marked with a green checkmark. The 'Disclaimer' step is the final one. Below the progress bar, the page title is 'Disclaimer'. On the right side, there are two buttons: 'IOA Instructions' and 'Add Notes'. The 'Add Notes' button is highlighted with a red box. In the center of the page, there is a 'View Summary' button. Below it, a message reads: 'Review the entered details before submitting using View Summary Option. To make any changes, use Previous button.' There are three input fields: 'Name of the Authorized Official *', 'Title of the Authorized Official *', and 'Date of Authorization *'. Below these fields is a link: 'For FMCSA regulations, click here.' At the bottom left is a 'Previous' button. At the bottom right is a 'Submit' button, which is highlighted with a red box. A checkbox is present with the text: 'Carrier certified that they are familiar with the Federal Motor Carrier Safety Regulations and/or the Federal Hazardous Materials Regulations as adopted by Indiana law. Under penalties of perjury, carrier declared that the information is, to the best of their knowledge and belief, true, correct, and complete. *'

Renew without Changes: If you do not need to make any changes, select the “Renew without Changes” button. The Disclaimer page will appear where you will provide your electronic signature and submit.

The screenshot shows the 'Disclaimer' page in a modal window. The title bar of the window says 'Disclaimer' with a close button (X) on the right. The content area is identical to the previous screenshot, showing the progress bar, 'View Summary' button, review message, input fields for Name, Title, and Date of Authorization, the FMCSA link, the certification checkbox, and the 'Previous' and 'Submit' buttons. The 'Submit' button is highlighted with a blue box.

Print Renewal Form: If you prefer to complete your renewal via mail, select the “Print Renewal Form” button.

3. After successful renewal, the following message will appear.

Renewal request submitted successfully. Request will be reviewed by the Motor Carrier Services team and you will be notified when the registration receipt is available in few days.

- Any changes associated with your intrastate USDOT number will not be automatically reflected with the FMCSA. To maintain federal compliance, visit motus.dot.gov to manually update your intrastate USDOT number and registration

For more information about the FMCSA federal database and federal compliance, visit the [FMCSA Motus website](#).

Contact MCS

By Mail:

Indiana Department of Revenue
Motor Carrier Services Division
ATTN: Intrastate Operating Authority
7811 Milhouse Rd., Suite M
Indianapolis, IN 46241

By Phone:

IFTA/Motor Fuel: 317-615-7200
IRP: 317-615-7200
Voice Response Unit: 866-615-7340
Oversize/Overweight: 317-615-7200
Super Loads: 317-615-7200
USDOT, UCR, IOA: 317-615-7200

Online:

Email: IndianaSafety@dor.in.gov
Website: dor.in.gov/motor-carrier-services
Our online system, available at motorcarrier.dor.in.gov allows 24/7 account management.
Update your USDOT number and registration: motus.dot.gov

In-person:

Indiana Department of Revenue
Motor Carrier Services Division
7811 Milhouse Rd., Suite M
Indianapolis, IN 46241
Office hours are Monday through Friday, 8 a.m. – 4:30 p.m. ET.