

2002 Complaint Index Annuity

	NAIC #	Company Name	Premium	Number of Complaints	Complaint Index
1	60941	AIG SunAmerica Life Assur Co	24,155,197	1	2.47
2	90611	Allianz Life Ins Co Of North Amer	143,969,916	4	1.66
3	60631	American Investors Life Ins Co	24,882,203	1	2.40
4	86630	American Skandia Life Assur Corp	81,112,933	1	0.74
5	61182	Aurora National Life Assurance Company	None	1	DNC
6	62898	Aviva Life Ins Co	2,662,292	1	22.40
7	61263	Bankers Life & Cas Co	15,755,135	1	3.79
8	60682	Conseco Annuity Assur Co	4,041,656	11	162.34
9	65900	Conseco Life Ins Co	93,255	4	DNC
10	93769	Conseco Medical Ins Co	117	1	DNC
11	64017	Conseco Variable Ins Co	2,432,106	4	98.10
12	63207	Federal Kemper Life Assur Co	65,515	1	DNC
13	63274	Fidelity & Guaranty Life Ins Co	65,189,548	1	0.91
14	65536	GE Life And Annuity Assur Co	19,923,771	3	8.98
15	80942	Golden American Life Ins Co	157,972,168	1	0.38
16	68322	Great West Life & Annuity Ins Co	18,455,018	1	3.23
17	64734	Investors Life Insurance Company Of Indiana	None	2	DNC
18	65056	Jackson Natl Life Ins Co	161,655,914	6	2.21
19	65676	Lincoln Natl Life Ins Co	519,782,880	1	0.11
20	65722	Loyal American Life Ins Co	5,592,305	1	10.67
21	93513	MetLife Investors Ins Co	49,647,007	1	1.20
22	65978	Metropolitan Life Ins Co	44,454,373	2	2.68
23	66044	Midland Natl Life Ins Co	48,022,816	2	2.48
24	66850	National Western Life Ins Co	11,997,015	1	4.97
25	66869	Nationwide Life Ins Co	1,288,688	1	46.29
26	91596	New York Life Ins & Annuity Corp	37,244,030	1	1.60
27	66915	New York Life Ins Co	13,346,344	1	4.47
28	67091	Northwestern Mut Life Ins Co	28,669,350	1	2.08
29	67172	Ohio Natl Life Ins Co	14,970,833	1	3.98
30	67466	Pacific Life Ins Co	427,609	1	DNC
31	68241	Prudential Ins Co Of Amer	26,146,826	4	9.13
32	65765	Reassure America Life Ins Co	143,419	1	DNC
33	91391	Southwestern Life Ins Co	943	1	DNC
34	69051	Standard Life Ins Co Of IN	59,718,525	3	3.00
35	56014	Thrivent Financial For Lutherans	48,426,573	1	1.23
36	86231	Transamerica Life Ins Co	299,059,263	2	0.40
37	61247	USG Annuity & Life Co	37,036,151	2	3.22
38	70238	Variable Annuity Life Ins Co	188,777,269	1	0.32
39	70319	Washington Natl Ins Co	243,054	1	DNC
40	91413	Western Reserve Life Assur Co of OH	62,215,062	1	0.96

Subtotal Premium and Complaints	2,219,577,079	76
320 Companies with Zero Complaints	<u>2,313,678,167</u>	
Total Premium and Complaints	4,533,255,246	76

DNC- Did Not Calculate (Premiums Under \$1 Million)

Premium Information from Life Annual Statement Page 29, Line 2, Column 5

Premium Information from Fraternal Annual Statement Page 20, Line 2

Report Does Not Include 320 Companies with Zero Complaints

None - No premium was reported during 2002.