

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT202555 MAY 1, 2025

IHCP announces upcoming PathWays IHCP Listens sessions

The Indiana Health Coverage Programs (IHCP) and Office of Policy and Planning (OMPP) are offering a series of IHCP Listens sessions in June and July for providers participating in the Indiana PathWays for Aging (PathWays) program. These sessions will allow PathWays providers to share feedback with OMPP representatives regarding claims processing and payment, authorization of services and overall experience working with managed care entities (MCEs).



Each session will be geared toward specific provider types, so please be sure to register with the most appropriate and relevant provider grouping. All feedback will be recorded for state review and consideration.

All long-term services and supports (LTSS) providers are strongly encouraged to attend one of the offered sessions listed in Table 1. Space is limited, so please register for only one session. If you have any questions or cannot attend and would like to share feedback, contact the IHCP Listens email inbox at IHCPListens@fssa.in.gov. Session registration is open from May 1 through May 28, 2025.

The dates, times, provider types and registration links for these sessions are listed in Table 1.

Table 1 – Upcoming PathWays IHCP Listens sessions for June and July 2025

Date	Time (Eastern time)	Provider types	Registration link
Wednesday, June 4	11 a.m. – 12 p.m.	Providers that offer one or more of these services: • Respite Care • Home Health • Attendant Care • Structured Family Caregiving • Home and Community Assistance • Adult Family Care • Caregiver Coaching	June 4 registration link

Table 1 – Upcoming PathWays IHCP Listens sessions for June and July 2025 (Continued)

Date	Time (Eastern time)	Provider types	Registration link
Wednesday, June 11	11 a.m. – 12 p.m.	Providers that offer one or more of these services: • Adult Day Services • Integrated Health Care Coordination	June 11 registration link
Wednesday, June 18	11 a.m. – 12 p.m.	Providers that offer one or more of these services: • Nutritional Supplements • Transportation • Home-Delivered Meals • Home Modifications • Vehicle Modifications • Personal Emergency Response Systems • Pest Control • Specialized Medical Equipment and Supplies	June 18 registration link
Wednesday, June 25	11 a.m. – 12 p.m.	Hospice	June 25 registration link
Wednesday, July 9	11 a.m. – 12 p.m.	Assisted Living providers Skilled nursing facilities (SNFs)	July 9 registration link

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

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