

## Personal Emergency Response System

### PERS

Available under PathWays, Health and Wellness, and TBI

### What is PERS?

PERS is an electronic device that enables individuals at high risk of institutionalization to secure help in an emergency. The system is connected to the person's phone and programmed to signal a response center after a button is activated. The response center is staffed 24 hours a day, seven days a week by trained professionals.

This service includes:

- Device installation
- Monthly maintenance

### What is needed to apply for PERS?

Response center is to be staffed 24/7 by trained professionals.

*Please note that OMPP will require proof of scheduling for 24/7 response center.*

PERS providers must ensure compliance with applicable building codes and permits.

### How to apply for PERS?

Prepare the following documents:

#### Documents to Gather

- Background Check Results
- Proof of Liability Insurance
- Secretary of State Letter
- W-9 Tax Form/EIN Letter

#### Operations Manual

- Employee's Rights and Responsibilities
- File Retention Policy
- HIPAA Compliance Policy
- Incident Reporting Policy
- Job Descriptions
- Job Performance Evaluation Policy
- Organizational Chart
- Personnel Policy
- Quality Assurance/Quality Improvement Policy
- Transfer of Information Policy
- Warranty Policy

## Resources

- [OMPP HCBS Waiver Manual](#)
- [DDRS HCBS Waiver Manual](#)
- [Aging Rule](#)