














# Compare Providers and Plans

INDIANA E-FILING SERVICE PROVIDERS

|   |  |  |  |                                   |  |  |  |  |  |  |  |  |  |
|---|---|---|--|--|---|---|---|---|---|---|---|---|---|
| <b>Free plan</b>  |   |   |  |  |   |   |   |   |   |   |   |   |   |
| Free plan available   | ✓   | ✓   | ⊘  | ✓  | ✓   | ✓   | ⊘   | ⊘   | ⊘   | ✓   | ✓   | ✓   | ⊘   |
| Features  | No limit on filings   | Only provider to e-file in JQ & PO cases  | n/a  | n/a  | 1-month free trial  | n/a   | n/a   | n/a   | n/a   | 1-month free trial  | 1-month free trial  | 30-day free trial   | n/a   |
| <b>Paid plans</b>   |   |   |  |  |   |   |   |   |   |   |   |   |   |
| Subscription (with limits)                                    | ⊘   | ⊘   | ⊘  | ⊘  | ✓   | ⊘   | ⊘   | ⊘   | ⊘   | ⊘   | ⊘   | ⊘   | ⊘   |
| Subscription (unlimited)                                      | ⊘   | ⊘   | ✓  | ⊘  | ⊘   | ⊘   | ⊘   | ⊘   | ⊘   | ⊘   | ⊘   | ⊘   | ⊘   |
| Flat rate per filing  | ⊘   | ⊘   | ⊘  | ✓  | ✓   | ✓   | ✓   | ✓   | ✓   | ✓   | ✓   | ✓   | ✓   |
| Bulk Filing plan  | ⊘   | ⊘   | ✓  | ✓  | ✓   | ⊘   | ⊘   | ✓   | ⊘   | ⊘   | ✓   | ✓   | ⊘   |
| Other plan  | ⊘   | ⊘   | ⊘  | ✓  | ✓   | ✓   | ✓   | ✓   | ✓   | ✓   | ⊘   | ⊘   | ⊘   |
| Multiple users in one account                                 | ✓   | ⊘   | ✓  | ✓  | ✓   | ✓   | ✓   | ✓   | ✓   | ✓   | ✓   | ✓   | ✓   |
| <b>Payment types</b>  |   |   |  |  |   |   |   |   |   |   |   |   |   |
| Credit card   | ✓   | ⊘   | ✓  | ✓  | ✓   | ✓   | ✓   | ✓   | ✓   | ✓   | ✓   | ✓   | ✓   |
| ACH debit / electronic check                                  | ⊘   | ⊘   | ⊘  | ✓  | ⊘   | ✓   | ⊘   | ✓   | ✓   | ⊘   | ⊘   | ⊘   | ✓   |
| PayPal  | ⊘   | ⊘   | ⊘  | ⊘  | ⊘   | ✓   | ⊘   | ⊘   | ✓   | ⊘   | ⊘   | ⊘   | ⊘   |
| Purchase order / invoice                                      | ⊘   | ⊘   | ✓  | ✓  | ✓   | ✓   | ✓   | ⊘   | ✓   | ⊘   | ⊘   | ✓   | ✓   |
| <b>Support</b>  |   |   |  |  |   |   |   |   |   |   |   |   |   |
| Phone   | ✓   | ✓   | ✓  | ✓  | ✓   | ✓   | ✓   | ✓   | ✓   | ✓   | ✓   | ✓   | ✓   |
| Toll free phone   | ✓   | ✓   | ✓  | ✓  | ⊘   | ⊘   | ✓   | ✓   | ✓   | ⊘   | ✓   | ✓   | ✓   |
| Email   | ✓   | ✓   | ✓  | ✓  | ✓   | ✓   | ✓   | ✓   | ✓   | ✓   | ✓   | ✓   | ✓   |
| Live chat   | ✓   | ⊘   | ✓  | ✓  | ✓   | ✓   | ✓   | ✓   | ✓   | ✓   | ⊘   | ✓   | ⊘   |
| Hours<br><small>(Eastern time unless otherwise noted)</small> | 7:00a-9:00p M-F   | 8:30a-4:30p M-F   | 8:00a-6:00p M-F  | 24 / 7 / 365<br><small>(Except New Year's Day, Memorial Day, Independence Day, Thanksgiving &amp; Christmas)</small> | 24 / 7 / 365  | 8:00a-5:00p M-F   | 24 / 7 / 365  | 8:00a-11:00p M-F  | 24 / 7 / 365  | 24 / 7 / 365  | 24 / 7 / 365  | 24 / 7 / 365  | 9:00a-5:30p M-F   |
| <b>More Information</b>                                       |   |   |  |  |   |   |   |   |   |   |   |   |   |
|   | <a href="#">Website</a>   | <a href="#">Website</a>   | <a href="#">Website</a>  | <a href="#">Website</a>  | <a href="#">Website</a>   | <a href="#">Website</a>   | <a href="#">Website</a>   | <a href="#">Website</a>   | <a href="#">Website</a>   | <a href="#">Website</a>   | <a href="#">Website</a>   | <a href="#">Website</a>   | <a href="#">Website</a>   |