Coalition for Court Access Meeting Minutes

January 21, 2022, 10:00 a.m. ET

Members attending: Emily Weikert Bryant, Charles Dunlap, Monica Fennell, Carolyn Hall, Jon Laramore, Hon. Melissa May, Victor Quintanilla, Joe Skeel, Hon. Stephanie Steele, Hon. Elizabeth Tavitas, Michael Tolbert, David Van Gilder

Guest: Cynthia Baker, Margaret Jones, Lucinda Nord, Carl Pebworth, Alex Van Gorp

Staff: John Althardt, Kate Guerrero, Kendra Key, Sarah Kidwell, Bob Rath, Marilyn Smith

The meeting was called to order by the Chair, Justice Slaughter, at 10:03 a.m. ET. The Coalition reviewed and unanimously approved the minutes of the November 5, 2021 meeting.

Indiana Bar Foundation and Resource Development work group

Chuck Dunlap briefed the Coalition on recent developments with the Indiana Bar Foundation and the Resource Development work group, including updates on IOLTA revenue, proposed revisions to Trial Rule 23 (residual funds from cy pres awards for civil legal assistance), a proposed rule amendment for Unidentified/Unclaimed Property Rule, and legislation for the Pro Bono Filing Fee (SB 241). Chuck Dunlap, ISBA President Clayton Millerand a representative from DoxPop testified in support of SB241 which would extend the sunset on the pro bono filing fee bill to 2025.

The Foundation submitted a proposal to the Indiana Housing and Community Development Authority (IHCDA) for legal services for eviction diversion and housing stability. IHCDA awarded the Foundation a \$13.1 million contract which is currently being negotiated. The funds will be used for housing stability legal services, information and resources, including kiosks and navigators.

Advocacy work group

Jon Laramore shared an update from the Advocacy work group, which is continuing to focus on its 2022 goals to:

- Review and support proposals from other Coalition work groups and outside sources that look at rules, policies and procedures
- Develop recommendations to use technology

Data Collection work group

Professor Quintanilla briefed the Coalition on the Data Collection work group. He described Bob Rath's work on conceptualizing and tracking SRLs in the Indiana courts. One big project is investigating experiences and outcomes that unrepresented persons have in virtual hearings and develop interventions to improve experiences and outcomes. The group is designing a survey to measure what's happening in virtual hearings, and look at equity issues, and is partnering with the Office of Court Services,

IU, and Pew Charitable Trusts on this project. They have hired a post doctorate fellow and data consultant, and are preparing an executive summary to describe initial findings.

Phase 2 of the project involves recruiting 28 judges so far, with a goal of having 30 judges participate in distributing surveys to litigants in their courtrooms. They will hold training sessions for court personnel for circulating the surveys by text, email, phone and mail. The survey will be open until June. Phase 3 of the project will involve watching archived videos of hearings and engaging students in research. Phase 4 will include developing interventions to improve virtual court. The IU Center for Law, Society and Culture now has a civil justice design program. They are also working with the Self-Represented Litigation Network to create an Indiana map for digital access. Indiana will be joining a national project to add context for some of the findings.

The Coalition discussed how SRL data is currently classified and how defaults are being tracked.

Pro Bono work group

Carolyn Clay Hall provided an update from the Pro Bono work group, which is making progress on a pro bono plan for in-house attorneys. The group is working on making connections with the Association of Corporate Counsel. Monica Fennell is supporting a project for government lawyers with a focus on brief advice clinics. The Indiana Bar Foundation and the Coalition are starting to plan a statewide pro bono retreat for August 25-26. Notre Dame Law School had its first pro bono day of service and IU McKinney is working on its pro bono week for August. The work group is brainstorming new ideas for Lawyers in Libraries. They are also proposing revisions to the annual attorney pro bono reporting form to add a reflective inquiry into why people choose to volunteer.

Rural Legal Services work group

Justice Slaughter thanked Judge May for agreeing to chair the Rural Legal Services work group this year, and Carl Pebworth for continuing as Vice Chair of the work group. Updates include:

- The work group's focus last year was on supporting the development of brief advice limited scope clinics – some with virtual/remote components - in Montgomery, Jay, Putnam, Davies and Dearborn counties.
- The group will focus this year on outreach to Indiana's trial court judges in underserved counties, talking directly with them about what the Coalition can do to assist them with their SRL needs. What cases are most prevalent? What services would be most helpful? Where are there gaps in providing legal services?
- Goals include engaging with the IN Bar Foundation's Housing Stability Legal Services project to explore adding more resources in rural counties with kiosks,

navigators and lawyers; and to expand working across district lines with Pro Bono Indiana to provide more remote pro bono services.

Self Help and Court Access work group

Kate Guerrero provided an update on the Self Help and Court Access work group goals. The Technology Innovation Grant project is moving to a user testing phase for expungement, drivers license, gender and name change applications. The marketing goal is to increase contacts by 10% in rural and underserved areas by undertaking a grassroots mailing campaign (posters, flyers and bookmarks), integrating key words to improve search engine optimization and increasing the social media presence for Indiana Legal Help. The marketing plan also included seeking Google ad grants.

Indiana Legal Help is working on screencasts to provide SRLs basic instructions, including one on "How to Prepare to E-file."

The IN Bar Foundation is hiring a Content Management and Technology Specialist for the Indiana Legal Help project. Through the Housing Stability Legal Services project, the IN Bar Foundation is preparing to incorporate a customer service tool to use through Indiana Legal Help, which will feature an online chat, phone and email function to make it easier for people to get their housing questions answered, and to connect with housing kiosks across the state.

New Business

Bob Rath, Kate Guerrero, and Tracy Pappas (ILS) presented at the national Innovations in Technology Conference sponsored by the Legal Services Corporation on Indiana's collaborative approach to building technology tools.

Kendra Key presented at a National Center for State Court's session on Self-Represented Litigants.

Marilyn Smith presented at a Self-Represented Litigation Network meeting on legal navigators.

Judge Tavitas is working on an appellate pro bono project. Jon Laramore, Monica Fennell and Carl Pebworth volunteered to help with this project.

Victor Quintanilla asked for volunteers to participate in 20 minute interviews with IU students who are studying Indiana's pro bono/civil legal aid system.

Jon Laramore reported that the Court's Civil Litigation Task Force, part of the Indiana Innovation Initiative, is finalizing its report. The SRL committee has a section in the report which offers additional support for some of the initiatives discussed at today's meeting, including self-help centers, expanding the limited scope rule, developing SRL

toolkits for lawyers and judges, supporting Indiana Legal Help and a proposed court rule on legal information.

The next Coalition meeting is scheduled for April 1, 2022.

Coalition for Court Access Meeting MINUTES

April 1, 2022

Indiana Bar Foundation, 615 N. Alabama St., Suite 426, Indianapolis, and Zoom

Attending: Emily Weikert Bryant, Chuck Dunlap, Monica Fennell, Jon Laramore, Hon.

Melissa May, Victor Quintanilla, Joe Skeel, Justice Geoffrey Slaughter,

Mike Tolbert, David Van Gilder

Staff and Guests: John Althardt, Kim Berry, David Honig, Margaret Jones,

Kendra Key, Sarah Kidwell, Cindy Lasher, Lucinda Nord, Carl

Pebworth, Bob Rath, Marilyn Smith, Alex Van Gorp

The meeting was called to order at 10:00 a.m. ET.

The minutes from the January 21, 2022 meeting were reviewed and approved by a unanimous vote.

Resource Development work group and Indiana Bar Foundation: Chuck Dunlap briefed the Coalition on recent developments with the Indiana Bar Foundation and the Resource Development work group. The Foundation signed a contract with IHCDA on March 3, 2022 for \$13.1M over two years for housing stability legal services through the federal emergency rental assistance program (ERA2). The contract focuses on expanding legal services and increasing access to legal information and resources. The Foundation will be subcontracting with civil legal assistance organizations to increase the availability of staff & contracted attorneys, volunteer coordinators, and brief service housing clinics. The contract will also place 120 housing kiosks across the state and developing a network of navigators to assist people with legal information.

The Foundation conducted site visits in February and March 2022 for recipients of the Civil Legal Aid Fund (CLAF). Applications for FY 2023 CLAF funding were released on March 24 and due on May 2, 2022.

The pro bono filing fee bill was adopted with a three-year extension on the sunset until 2025. The proposals for Trial Rule 23 (cy pres) and Rule 1.15 (unclaimed and unidentified trust funds) were recently circulated for public comment.

Pro Bono work group:

Kendra Key provided an update from the pro bono work group, and introduced a presentation from Cindy Lasher (Norris, Choplin, Schroeder) and David Honig (Hall Render) about a pro bono mediation program they developed to mediate family law cases. The project registered 101 volunteer mediators (civil and family law) and focused

first on the central Indiana donut counties to provide services for litigants with modest financial means.

With support from the Pro Bono work group, Victor Quintanilla developed a proposal for the annual attorney registration form to encourage attorneys to reflect on why they engage in pro bono by answering a voluntary set of questions that could potentially increase the amount of pro bono attorneys do.

Data Collection work group:

Victor Quintanilla briefed the Coalition on the Data Collection work group and the research project on self-represented litigants in remote hearings. The current phase of the project includes the use of text and cell phone-based surveys. Approximately thirty judges are currently participating in the survey project.

Rural Legal Services work group:

Hon. Melissa May provided updates from the Rural Legal Services work group. Judge May will be attending meetings around the state to talk with the trial judges about their needs and concerns in working with self-represented litigants.

Next meetings:

June 10, 2022 – at Indiana Legal Services, 1200 Madison Ave Ste 300, Indianapolis, IN 46225 August 12, 2022 November 4, 2022

Save the Date:

August 25 – 26, 2022 – Indiana Pro Bono Retreat October 28, 2022 – Indiana Civil Legal Assistance Conference

Coalition for Court Access Meeting MINUTES

June 10, 2022, 10:00 a.m. ET

Indiana Legal Services, 1200 Madison Ave., Suite 300, Indianapolis 46225 and Zoom

Members Attending (in person and by Zoom): Emily Weikert Bryant, Carolyn Clay Hall, Charles Dunlap, Jon Laramore, Hon. Melissa May, Joe Skeel, Hon. Stephanie Steele, Hon. Elizabeth Tavitas, Michael Tolbert, David Van Gilder

Staff and Guests: Abbie Bush, Kate Guerrero, Ally Heitz, Kendra Key, Megan Stuart, Rakuya Trice, Andrew Thomas, Alex Van Gorp

Jon Laramore called the meeting to order.

Hon. Elizabeth Tavitas provided updates from the Self Help and Court Access work group.

Chuck Dunlap provided updates from the Indiana Bar Foundation updates and Resource Development work group.

Abbie Bush & Kate Guerrero provided updates on the Foundation's Housing Stability Legal Services program.

Andrew Thomas presented on ILS' housing and tenant assistance programs.

Judge May updated the Coalition on the Rural Legal Services work group.

Carolyn Clay Hall provided updates from the Pro Bono work group.

The Indiana Pro Bono Retreat will take place at the Horizon Convention Center in Muncie on August 25 – 26, 2022.

The Indiana Civil Legal Assistance Conference will be held at Ivy Tech Conference Center in Indianapolis on October 28, 2022.



Coalition for Court Access Meeting Minutes

August 12, 2022, 10:00 a.m. ET by Zoom

<u>Attending:</u> David Van Gilder, Chair, Kerry Hyatt Bennett, Jean Blanton, Emily Weikert Bryant, Traci Cosby, Chuck Dunlap, Monica Fennell, Carolyn Clay Hall, Hon. Melissa May, Lucinda Nord, Victor Quintanilla, Hon. Stephanie Steele, Hon. Elizabeth Tavitas

Guests and Staff: Kim Berry, Abbie Bush, Leslie Dunn, Kate Guerrero, Margaret Jones, Sarah Kidwell, Jon Laramore, Kyla Moore, Lucinda Nord, Carl Pebworth, Bob Rath, Marilyn Smith

David Van Gilder called the meeting to order at 10:00am ET. The minutes of the June 10, 2022 meeting were unanimously approved.

David welcomed the newly appointed Coalition members:

- Kerry Hyatt Bennett, General Counsel at the Indiana Coalition Against Domestic Violence, appointed by the Court as a representative of a legal services organization
- Jean Blanton, member of the law firm Stoll, Keenon Ogden and former chair of the Evansville Bar Association Access to Justice Committee, appointed by the Court as a pro bono representative
- Tracy Cosby, legal consultant, appointed by the Indiana Bar Foundation as an ISBA Pro Bono Committee representative
- o Alex Van Gorp, General Counsel at the Damien Center, appointed by the Indiana Bar Foundation

Judge Tavitas provided an update from the Self Help and Court Access work group (SHACA) on the draft Legal Information Guide. In Sept. 2019, the IN Supreme Court created the Family Law Taskforce (FLT) and asked the task force to analyze and research court reform and innovation strategies. J. Tavitas chaired the FLT, which issued a report in March 2021 with recommendations for SRLs (https://www.in.gov/courts/admin/files/innovation-flt-report.pdf). One recommendation was to develop a guide that would help distinguish legal information and legal advice for non-attorneys who don't work at the court. The FLT and SHACA have put together a draft Guide — compiling existing case law, rules and guidance - and received input from the Indiana State Bar Association and the Office of the Indiana Attorney General.

Leslie Dunn presented the Legal Information Guide to the Indiana Supreme Court justices at an administrative conference.

This intended audience for this guide is non-attorney, non-court staff assistant – librarians, navigators, domestic violence advocates, social workers, GALs, CASAs. This guide does not create any new law or guidance – it summarizes existing guidance.

The Legal Information Goal will be on the November 4th meeting agenda for approval.

Chuck Dunlap provided updates from the Indiana Bar Foundation and CCA Resource Development work group:

- 1) Indiana Legal Help
 - Kate Guerrero worked with the Delaware County Court's self-help center and Vanderburgh County Court clinic to complete the first round of user testing of its new apps for driving

privileges, expungement, and name and gender marker changes. This user testing is being supported through Indiana Legal Services' technology grant from the Legal Services Corporation.

- Indiana Legal Help is on pace to have over 300,000 unique visitors in 2022
- The Foundation is working to place at least one housing kiosk in each county, prioritizing placement in courts first. Second priority for kiosk placement will go to public libraries.
- The 120 kiosks are being funded through a contract with the Indiana Housing & Community
 Development Authority (IHCDA) with federal funds through the Emergency Rental Assistance 2
 program.
- 2) IOLTA The Foundation approved a renewal grant of \$1M for Pro Bono Indiana and its sub-grant to the Volunteer Lawyer Program of Northeast Indiana based in Fort Wayne.
- 3) Civil Legal Aid Fund (CLAF) \$1.5M -- The Foundation recently distributed the first half of the FY 2023 CLAF to 13 organizations, with one new organization added (Child Advocates) and one removed (Elkhardt Legal Aid). The Foundation is working with the Court on a legislative request for additional funds for civil legal assistance. One goal is to get additional funds that are not subject to the existing CLAF formula, allowing for more sustainability and flexibility for recipients, and supporting regional efforts across counties.
- 4) IHCDA contract In addition to the Indiana Legal Help Kiosks and housing navigators, the IHCDA funding for legal services is going to seven organizations across the state to cover brief and extended service, clinics, reduced rate attorneys, and volunteer coordinators for eviction prevention.
- 5) Court Rule Revisions:

On July 29, the IN Supreme Court issued orders to revise Trial Rule 23 (Cy Pres) from 25% to 50% of residual class action awards to go to the IN Bar Foundation to support civil legal assistance. The Court also issued an order to amend Rule 1.15 of the IN Rules of Professional Conduct to include a process for unclaimed and unidentified trust funds to be remitted to the Indiana Bar Foundation to support civil legal assistance and pro bono programs in Indiana. These rules are set to be effective January 1, 2023.

Bob Rath provided an update on the Innovation Initiative and the Self Represented Litigant (SRL) dashboard in development. The goal is to improve the visibility and accuracy of data for SRLs in Indiana. The project has included more accurately identifying SRLs in the Odyssey database, and looking at relevant events in the life of a case and whether each party was represented at that event. The Court is using Tableau to present the data.

Victor Quintanilla provided updates on his current research project on SRL's experience in court. This data collection project has opened up partnerships with national funders, including Pew Charitable Trusts. The data that Bob is collecting will give clearer depictions of what's happening on the ground with housing, consumer debt and other areas. The research project is aiming to collect 3,000 SRL survey responses by spring 2023.

Carolyn Clay Hall presented updates from the Pro Bono work group:

The Indiana Pro Bono Retreat is scheduled for Aug. 25 - 26, 2022 at the Horizon Center in Muncie. We expect approximately 60 attendees, primarily from pro bono legal services with representatives from private/corporate attorneys, judicial/government, law schools, and the Indiana State Bar Association.

The retreat goals are to:

1. Provide opportunities to build relationships & connection as a statewide pro bono community

- 2. Recognize & celebrate Indiana's pro bono progress since the 2018 retreat
- 3. Explore best practices in pro bono program design (to increase pro bono engagement)
- 4. Expand the system's ability to provide pro bono throughout the state
- 5. Improve collaboration throughout the statewide pro bono system
- 6. Explore how to best expand pro bono for housing stability legal services

Additional updates from Pro Bono work group

- The homepage of Indiana Legal Help now links to a calendar of legal clinics as well as the pro bono opportunity guide.
- This is the first year for the redemptive self-Intervention question on the annual attorney registration portal that Prof. Quintanilla developed. There is an optional question now added to attorneys' pro bono reporting page where they can answer a question about why pro bono work is important to them. The Pro Bono work group will review the information gathered from this question, with a goal of using it to promote more pro bono.
- The ISBA is launching a Pro Bono Academy & Resource Center to provide CLEs training and support materials for volunteer attorneys. The first CLE was held on July 14 on the new eviction sealing statute, with over 150 people attending. Dana Luetzelschwab of Pro Bono Indiana is preparing additional recorded CLE webinars on eviction that will be hosted on the ISBA's on-demand library.

Hon. Melissa May offered updates from the listening tour with rural county judges. The listening tour has been focused on the rural counties with the fewest reported civil legal assistance cases. The goal of the listening tour is to explore how best to get representation for people in rural counties – for those who want help and don't know how to get it. Meetings have already occurred with rural county trial judges in Tipton and Warren, with additional meetings being scheduled.

Tipton and Warren County judges are making great efforts to help SRLs with assistance they need. Tipton has carousel with legal services provider information, bar association, website links. In Warren County the judge has a kiosk onsite that allows litigants to pay court costs, file for protective orders, get to MyCase, and access the child support calculator. There does seem to be a disconnect when a judge gives an SRL referral information to legal services — approximately 25% return with an attorney. The other 75% give reasons why they didn't find an attorney, ie., no availability of attorneys, waiting lists. The judges have been happy to talk and want to be involved in helping SRLs get the representation. Judges are very much in support of continued Zoom licenses and remote hearings. They want to continue with remote hearings and are happy to have pro bono attorneys appear remotely. Continued training and resources for judges on dealing with SRLs is recommended. Also, finding ways to identify and recognize the judges who are doing best practices and share these with their colleagues.

There will be a registration link coming for the annual Civil Legal Assistance Conference, which will be taking place on Friday, October 28 at Ivy Tech Conference Center in Indianapolis. In addition to great networking, there will be 5 CLE credits offered for this year's conference.

Thank you to Monica Fennell and Taft Law for hosting the Coalition's final meeting of 2022 on Friday, November 4^{th} at 10:00am ET at Taft Law's office in Indianapolis



Coalition for Court Access Meeting Minutes

November 4, 2022, 10:00 a.m. ET

Taft Law and Zoom, 211 N Pennsylvania St, Indianapolis, IN 46204

Members Attending (in person and by Zoom): Justice Geoffrey Slaughter, Chair, David Van Gilder, Vice Chair, Kerry Hyatt Bennett, Emily Weikert Bryant, Traci Cosby, Charles Dunlap, Monica Fennell, Hon. Melissa May, Victor Quintanilla, Joe Skeel, Hon. Stephanie Steele, Hon. Elizabeth Tavitas, Michael Tolbert, Alex Van Gorp

Guests and Staff: Abbie Bush, Leslie Dunn, Elizabeth Fiscus, Phyllisia Gant, Sarah Kidwell, Jon Laramore, Allie Medellin, Kyla Moore, Adam Mueller, Carl Pebworth, Bob Rath, Erika Rickard, Marilyn Smith

Coalition for Court Access Chair, Justice Geoffrey Slaughter, called the meeting called to order at 10:00 a.m. ET. He thanked Monica Fennell and Taft Law for hosting the meeting, and he introduced the Court's new staff attorney, Phyllisia Gant, who will be working with the Coalition.

The minutes of the August 12, 2022 meeting were reviewed and unanimously approved.

Self Help and Court Access work group

Hon. Elizabeth Tavitas presented for the Self-Help and Court Access (SHACA) work group. She noted that the Legal Information Guide was introduced at the August 12, 2022 Coalition meeting and that the purpose of the Guide is to assist non-lawyer intermediaries in answering questions posed by a member of the public about the operation of the judicial process. Non-lawyer intermediaries include professionals who assist the public in finding information and resources. Examples include librarians, social workers, case managers, and advocates. This guidance is intended to enable non-lawyer intermediaries to provide the best possible service and to provide accurate information without giving legal advice.

The recommendation for a Legal Information Guide came first from the Family Law Task Force as part of the Court's Innovation Initiative. This recommendation was supported by the Civil Litigation Task Force.

A draft of the Legal Information Guide was presented to the Indiana Supreme Court over the summer. Over the summer, the SHACA work group sought comments on the Legal Information Guide from the work group members, the Indiana State Bar Association Unauthorized Practice of Law committee, and the Office of the Indiana Attorney General.

After discussion, the Coalition members voted to approve the Legal Information Guide with an understanding that improvements can be made to the Guide, with Justice Slaughter recusing himself from the vote.

Judge Tavitas also reported that there are two new apps/guided interviews being launched on IndianaLegalHelp.org. They are to help fill out forms related to name and gender marker change and driving.

Data Collection work group

Bob Rath presented on a new digital dashboard that is being designed for internal use to track and analyze SRLs in the Indiana Courts. The dashboard is able to looking at each relevant court event event to assess whether people have an attorney at that event. The dashboard will look at different aspects of case management – cases, parties, disposition, events; and will include census and Civil Legal Aid Fund data.

Victor Quintanilla presented on the SRL survey research he is conducting on SRLs experience in the Indiana Courts. The research team is sending out surveys from 58 judges who have volunteered to participate. Surveys are sent by email and SMS text messages. The surveys are currently seeing 26% click rates with 10% completing the surveys. So far, over 1,000 surveys have been completed. After questions and discussion, the Coalition voted unanimously to approve the recommendation to extend the sampling platform pre-hearing to allow pre-hearing reminder messages and post-cards to go out. Justice Slaughter recused himself from this vote. Research shows that pre-hearing messages could increase appearance rates at hearings and would also direct SRLs to Indiana Legal Help for help. This recommendation already has funding from Schmidt Futures and will be sent for a formal review to the Office of Judicial Administration and Indiana Supreme Court.

Erika Rickard, Project Director on civil litigation reform at Pew Charitable Trusts, spoke about Pew's current work leading data research efforts in Utah, Michigan, Minnesota, Utah, Tennessee and

elsewhere on consumer debt. Pew is working on modernizing how courts handle consumer debt cases for people without lawyers.

<u>Pro Bono work group</u> – Marilyn Smith presented the draft outline of recommendations that emerged from the August Pro Bono Retreat. The work group's next step is to formalize these recommendations with more detail and return to the Coalition at a 2023 meeting for a vote of approval. The Statewide Pro Bono Retreat brought together primarily non-profit partners to learn what everyone's doing, and work on how to better organize around attorneys, clients and common goals. The priority recommendations include:

- (1) Increase coordination in intake and conflict of interest services;
- (2) Improve geographical and communications alignment between pro bono and civil legal assistance offices;
- (3) Expand judicial, bar association, and law school pro bono partnerships;
- (4) Increase financial and professional staff support for pro bono infrastructure and pro bono leadership;
- (5) Create well-designed, thoughtful pro bono opportunities for people who don't have subject matter

The Pro Bono work group is looking forward to reviewing the mandatory pro bono reporting data that the Court collects. This year for the first time the pro bono reporting page included a voluntary question about why attorneys value pro bono work. Judge Wentworth & Prof. Quintanilla have been leading the charge to better understand how to use this data to increase pro bono activity.

IU McKinney hosted its Pro Bono Fair on Thursday, October 20th and is actively looking for ways to get students more involved in pro bono. The Coalition is pleased to have Allie Medellin from IU McKinney join the work group.

<u>Rural Work Group</u> – Judge May presented an update on the listening tour she has been doing with rural county judges, focusing first on the counties that have the lowest reported civil legal assistance services in the Civil Legal Aid Fund reporting. The judges reported some disconnects and delays in getting SRLs assistance, with legal deserts with very few private attorneys available to help. There was interest in finding ways to encourage remote hearings, set up a process for virtual representation from attorneys outside the rural counties, and increase access to help through remote brief advice from a lawyer who

would be located elsewhere with phone and Zoom options available. Not everyone is technologically experienced, and some judges are looking for more customized information for their county in addition to the resources available on ILH, which are searchable by county. They are also looking for a way to identify emergency matters and if there could be a process for expediting help in those situations.

<u>IN Bar Foundation and Resource Development work group</u> – Chuck Dunlap offered an update from the Indiana Bar Foundation and Resource Development work group.

The housing kiosks are being manufactured, the first set has shipped and is being installed (mostly in Marion and surrounding counties) and the second set has shipped. There will be a media event to announce the kiosks on November 15 at Lawrence Township Small Claims Court. IndianaLegalHelp.org is getting a makeover and the new housing page will launch mid-November. The design is friendlier, and the navigation is more intuitive. The revision to Rule 1.15 for Unclaimed and Unidentified Trust Funds will become effective on January 1, 2023. The revised Cy Pres Trial Rule 23 is also becoming effective on January 1, 2023. The Foundation and the Coalition's Resource Development work group will continue to support and work with the Court's budget request for an increase in civil legal aid funding in the upcoming legislative session.

The Indiana Civil Legal Assistance Conference was help on Friday October 28 with a good turnout and a great keynote speech from Jimmie McMillian. Congratulations to Carl Pebworth and Tracy Pappas for their receiving the Shepard Pro Bono award at the Conference.

Before adjourning the meeting, there was a Motion presented to elect David Van Gilder as Vice Chair. The motion was passed with a unanimous vote.

The meeting was adjourned at 11:35am ET.