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Humana Group Services Organization

How to View a Copy of your Dental ID Card

You will have access to view and print your dental ID cards via the website or mobile app within 10 business days of enrollment.

- Go to Humana.com and sign in/register for MyHumana
- Click “Access your ID Card” under the “Tools & forms” in the lower right of your My Humana home page or in the page’s footer under “Tools & Resources”
- A new window will appear with links to the ID Card or Proof of coverage
- Print if desired

The screenshot displays the MyHumana website interface. At the top, there are navigation links for Member Support, Español, Account & Settings, and Sign out. Below this is a navigation bar with options for Coverage, Claims & Spending, Get Healthy, and Earn Rewards. The main content area shows a welcome message for Theresa, Silver status, and 2,306 Vitality Points. There are icons for calendar, shield, and pharmacy. A Communication Center notification is visible. Below this is a section for Coverage & claims, featuring the Humana Vitality logo. The 'Your active coverage' section includes tabs for Medical (0 claims in the past 90 days), Dental (View dental claims), Pharmacy (View pharmacy claims), and Vision (Coverage & benefits). Further down, there are sections for Spending accounts (Health Savings Account (HSA) with a current balance of \$170.81), Find a doctor (with a search bar and Go button), and Tools & forms. The Tools & forms section lists several options, with 'Access your ID Card' highlighted by a yellow circle and an arrow. At the bottom, there is a footer with a grid of links under the heading 'Humana'. The 'Tools & Resources' column in the footer also has 'Access your ID Card' highlighted by a yellow circle and an arrow.

Prescription Drug Tools

MyHumana provides fast, easy access to personalize pharmacy benefit information, planning tools and helpful resources. All are designed to help you get the most from your pharmacy benefits. You can also access these tools on your mobile device.

- **Drug pricing tool:** Find out if your plan covers a certain prescription drug, view estimated prices of your prescription and save money by exploring your lower-cost drug options.
- **Printable drug lists and forms:** Download a printable list of the most widely prescribed drugs on Humana's Drug List. You'll also have access to drug authorization forms to download if needed.
- **Rx Calculator:** Look up the current costs of a prescription medicine for yourself and certain dependents. Review what you've spent on prescriptions throughout the year and estimate your future prescription drug costs.
- **Pharmacy finder:** Find in-network pharmacies near your home, workplace or even out of town. Just enter an address and mileage range. You can also search for a specific pharmacy to get hours, phone numbers, directions, and maps.
- **Drug interactions information:** Use this tool to enter prescription medicines you take to check for possible interactions with food and other medications.
- **Drug dictionary:** Look up important information about prescription and over the counter (OTC) medicines, including side effects and storage tips.
- **Alternative medicine encyclopedia:** Explore information about complementary and alternative medicines, including potential benefits, health concerns, side effects and interactions.
- **Patient Assistance Program Information:** Look up information about different drug companies that offer assistance to members who cannot afford their prescription medicines.
- **Humana Pharmacy mail delivery:** Discover more about using a mail-delivery pharmacy like Humana Pharmacy for medicines you take all the time. With Humana Pharmacy, you can order up to a three-month supply of maintenance medicines or a one-month supply of specialty medicines. You can have them mailed right to you so you have more time to do the things you enjoy. Visit HumanaPharmacy.com

Access Humana Pharmacy®



Humana.

“Keep the lines of communication open with your contacts at Humana.”

Humana.com Registration

Registering is easy

- Have your Humana member ID or Social Security number available
- Go to **Humana.com**
- Select “Register” at the top of the page
- Choose “Member all other plan types”
- Fill in some basic information – like your Humana member ID number or Social Security number, date of birth, ZIP code, and email and click “next”
- Create a username, password and security prompt and click “next” to finish



Now, how easy was that? You’re all set – jump in and start exploring!

You don’t have to wait for health and benefits guidance – you can get it right away with MyHumana

Some of what you can do on MyHumana:

- Claims – Check if a claim has been paid along with your estimated cost, if any
- ID cards – View, print and email up-to-date medical and dental Humana member ID cards
- Coverage details – Review deductibles, coverage levels, and limits
- Provider search – Use “Find a doctor” to find in-network providers near you
- Humana’s cost comparison tool - compare providers and services, choose wisely and estimate costs
- Health and condition centers – Access health information specific to your conditions and life stage
- Year-to-date summary – See an at-a-glance view of your financial information – including balances in your health savings account, flexible spending account or personal care account and amounts applied to deductibles
- Manage access – Give other adults on your policy permission to access your health information
- Update your communications preferences – Select which communications you want to receive from Humana and how you want to receive them – via paper or email

Contact Information:

For our Large Groups (100+) with a Medical and/or an ASO/FI Custom Dental/Vision/Life product, please contact your designated Single Point of Contact (SPOC).

All other service inquiries (Medical (under 100)), Fully Insured Standard Dental/Vision/Life and Workplace Voluntary Benefits please contact:
Humana Business Services: 1-800-592-3005 (Phone)
or email: sbmarketsupport@humana.com

For Routine Member Service Inquiries, please refer Members to our Member Services Call Center at: 800-448-6262.

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