NURSE LINE AND SCHEDULERS

EVALUATE THE PATIENT FOR FEVER AND/OR RESPIRATORY SYMPTOMS



If Yes, ask travel history and history of direct contact with a patient diagnosed with COVID-19 in the last 14 days.



YES

Review current PUI criteria. Has the patient recently traveled to a Level 2 or 3 travel advisory country or been in direct contact with a patient with confirmed COVID-19.

Updated criteria can be found on the CDC website.

https://www.cdc.gov/coronavirus/ 2019-NcoV/hcp/clinical-criteria. html



YES

If positive and the patient meets current PUI criteria, in that they have had recent travel to one of the level 2 or 3 countries or have been in direct contact with a patient diagnosed with COVID-19 have the patient be seen in an emergency department for further evaluation. The patient needs to call ahead to the emergency department to let them they are coming and met criteria for COVID-19 screening.

NO

If symptoms are mild, direct the patient to isolate at home or schedule the patient according to current guidelines.

***Patients with fever and/or respiratory symptoms and NO concerning travel or exposure history DO NOT need to be seen in the emergency department (unless medically necessary.) This would overwhelm the emergency departments and inpatient health care symptoms.

This is interim guidance and recommendations will likely change if COVID-19 has sustained community spread.

