



SOCIAL MEDIA – POLICY

The State of Indiana engages with the public through many digital outlets including the IN.gov website, mobile applications and third-party social networking sites. Social media use by the Indiana Criminal Justice Institute is intended to extend traditional channels of constituent engagement, increase transparency, raise awareness about important safety initiatives and promote the agency's programs, services and efforts.

We understand that social media is a 24/7 medium and welcome engagement by the public at any time. However, given the need to manage state resources, responses and content moderation should only be expected during normal business hours (M–F). At all times, when interacting with other users, please be civil and follow the usage guidelines established by the social networking platform.

Social Media Customer Use Policy/User Generated Content

When engaging with us or sharing content (photos, videos, etc.) on our social media platforms, you are subject to the Terms of Service (TOS) of the host site. Content and comments shared should adhere to the standards outlined in this Customer Use Policy, the host site TOS and should follow all copyright and trademark laws. We recommend knowing your rights by reviewing the host site TOS prior to engaging with us. While we anticipate accepting a majority of the comments on our page, we are not responsible for content generated by users, and posted comments and images do not necessarily represent the views of the agency.

Customer Use Policy

Comments and content will be monitored during normal business hours. ICJI reserves the right to remove user generated content or comments that violate any of the following criteria:

- The use of obscene, threatening, discriminatory or harassing language.
- Personal attacks on individuals or groups that contains offensive content or language which targets racial, ethnic, or religious groups, gender, sexual orientation or disability status.
- Disclosure of information which is confidential by law or regulation.
- Comments advocating illegal activity or posts violating copyrights or trademarks.
- Advertisement or promotion of commercial products, services, entities or individuals.
- Endorsement or opposition of any person campaigning for election to a political office or promoting or opposing any ballot proposition.
- Spamming, trolling or making duplicative comments by the same user or multiple users.
- Sharing fake, outdated, off-topic and/or discrediting content that is not factual.

While we ask everyone to be civil, we may not see every inappropriate comment right away. If you see something that violates the state's customer use policy, please report those to us and the host site. Content removed from ICJI's social media platforms will be archived, in accordance with the state's Social Media Policy and related archiving practices.



Freedom of Information Act (FOIA)

Upon posting, the content we share on social media or public IN.gov servers becomes public domain. With limited exceptions, such content is therefore not exempt from FOIA requests. FOIA requests should be submitted through official state government channels.

Disclaimer

Posts by the agency may include content or hypertext links to information created and maintained by public or private sources. When viewing content or a link outside of the IN.gov domain, users are subject to security and privacy policies of the host website.

- Liking and following an account, user or page by the agency of third-party sites does not constitute an endorsement.
- Liking, commenting or sharing specific content by the agency does not constitute an endorsement of the global third-party content.
- The agency is not responsible, nor can it control, content on third-party sites.
- The agency does not control, nor guarantee, the accuracy or completeness of information contained in external content or hypertext links linking to or from third-party websites.
- Third-party content and links are not intended to reflect the opinion of ICJI, its officers or its employees.
- The agency does not guarantee that externally-linked content, hypertext links, or websites comply with accessibility requirements of the Rehabilitation Act of 1973.

All social media inquiries should be directed to ICJI's Communications Director at 317-232-1233.