



FREQUENTLY ASKED QUESTIONS

The closure only affects the drop-off recycling center, not recycling services as a whole.

Will recycling still be available in Alexandria?

Yes. All Alexandria residents already have access to curbside recycling through Best Way Disposal, which can be included as part of their trash service with a minimal fee.

Why close the drop-off center if we have curbside recycling?

Curbside recycling is the City's primary, long-term recycling program. The drop-off center:

- Was created using a grant that expired years ago.
- Operates at a net loss.
- Is used mostly by people who live outside city limits.
- Duplicates a service residents already can choose to receive at home through Best Way.

With rising costs across all utility departments, continuing a second recycling option is no longer financially responsible.

Recycling service can be added in addition to your weekly trash billing. Simply call 765-724-4720

What does curbside recycling include?

Best Way provides:

- Bi-weekly curbside recycling pickup.
- Large wheeled recycling cart.

What should residents who don't live in the city do?

Non-residents do not have access to the City's curbside service and historically made up most users of the drop-off recycling center.

Township or county residents should contact:

- Their trash hauler
- Madison County Regional Recycling drop-off location.

MadCo. Regional Recycling
2031 Mounds Rd. Anderson
765-641-7978

This usage was not financially sustainable, and city residents were subsidizing costs for others.

If curbside service exists, why did people still use the drop-off center?

Many of the users were:

- No fee service
- From outside Alexandria
- Contractors bringing cardboard
- Individuals with large loads
- People who preferred drop-off convenience

Will this closure affect trash rates?

Closing the drop-off center reduces ongoing costs and therefore helps to lessen future increases.

While many factors influence rates, eliminating a program that operates at a loss helps protect residents.

Residents with unusually large quantities should break down boxes or contact Best Way for guidance.

Will people still be able to recycle cardboard?

YES! Through Best Way's curbside program.

What should residents do if they have more recyclables than fit in their cart?

Residents can:

- Contact Best Way to request a second recycling cart
- Hold extra materials for the next scheduled pickup
- Break down boxes to maximize space

Contact Best Way
1-877-507-0470

Will curbside recycling change because of the closure?

NO! Curbside service through Best Way will continue as normal.

Who can I contact with questions about curbside recycling?

Alexandria Utility Office
Phone: 765-724-4720
Email: utilityoffice@cityofalexandria.in.gov

Who should residents contact with questions about the closure itself?

Alexandria Mayor's Office
765-724-4633

