

### Webinar Questions (from the chat):

- 1. Will the 21<sup>st</sup> Century Scholars Program email the student's mentor/champion when the student identifies their mentor/champion? If no, that could be helpful for mentors.**
  - A. No, it will be up to the student to identify and contact their potential mentor/champion.
  
- 2. We have a Program at Ivy Tech called I-Succeed, they are required to meet with their Success Coach twice a month for the academic year. Would this program count for the mentor/champion requirement?**
  - A. Yes, this can count for the mentor/champion CSSP requirement.
  
- 3. This information (CSSP activities) will be included on the Information File, correct?**
  - A. We are currently discussing what will be included in the future; but you can currently see the activities on the information file.
  
- 4. When using the College SSP report function, for current students, should I use 2019 for HS Cohort Year and 2020 for the renewing year? Or would it be 2020 to 2021? Hopefully that makes sense.**
  - A. Cohort 2019 is subject to CSSP, so you would use Cohort 2019. They were not required to complete activities in 2019 to renew for 2020. But they ARE required to complete in 2020 to renew for 2021.
  
- 5. If you're requiring the activities to be dated within the specific Year, how can we give them until December to complete them?**
  - A. The student must physically do the activity within the award year, but they have until the next December to track it. For example, they do their activities between August 2020 and May 2021. They forget to track one activity. They have until December 2021 to track it in ScholarTrack.
  
- 6. Who should we contact to obtain the communications that the Commission sends to students throughout the year?**
  - A. Jarod Wilson - [jwilson@che.in.gov](mailto:jwilson@che.in.gov)
  
- 7. How quickly after a student completes the requirement, will their award update?**
  - A. The award should update instantly.
  
- 8. Can you describe again exactly when a student will lose their scholarship for non-compliance?**

A. Currently there are no enforced deadlines or stoppers in ScholarTrack, and there will not be for at least 2-3 years while students/colleges settle into the new requirements.

**9. Will there be a specific spot on ScholarTrack where we will see they haven't completed their requirements?**

A. There is a College Success Program Activity widget for students who are subject to CSSP and it lists the status of each activity there (complete or incomplete). Additionally, the information file provides that completion information as well.

**10. If a student's award year runs from August to August, but they do either an orientation or summer bridge before August, how would that work with them recording a date?**

A. They would record it just like any other activity because right now they can technically put any date in there and it will track. In the future, we may develop different constraints, but for the time being, this is the current state.

**11. Will the State Financial Aid Manual be updated to include the updated changes to the Scholar Success Program? Last update was 2017.**

A. Yes. We are working to update the manual in sections and will release a section at a time for review by the financial aid community.