



**BALL STATE
UNIVERSITY**

IDENTIFYING AND SUPPORTING AT-RISK STUDENTS

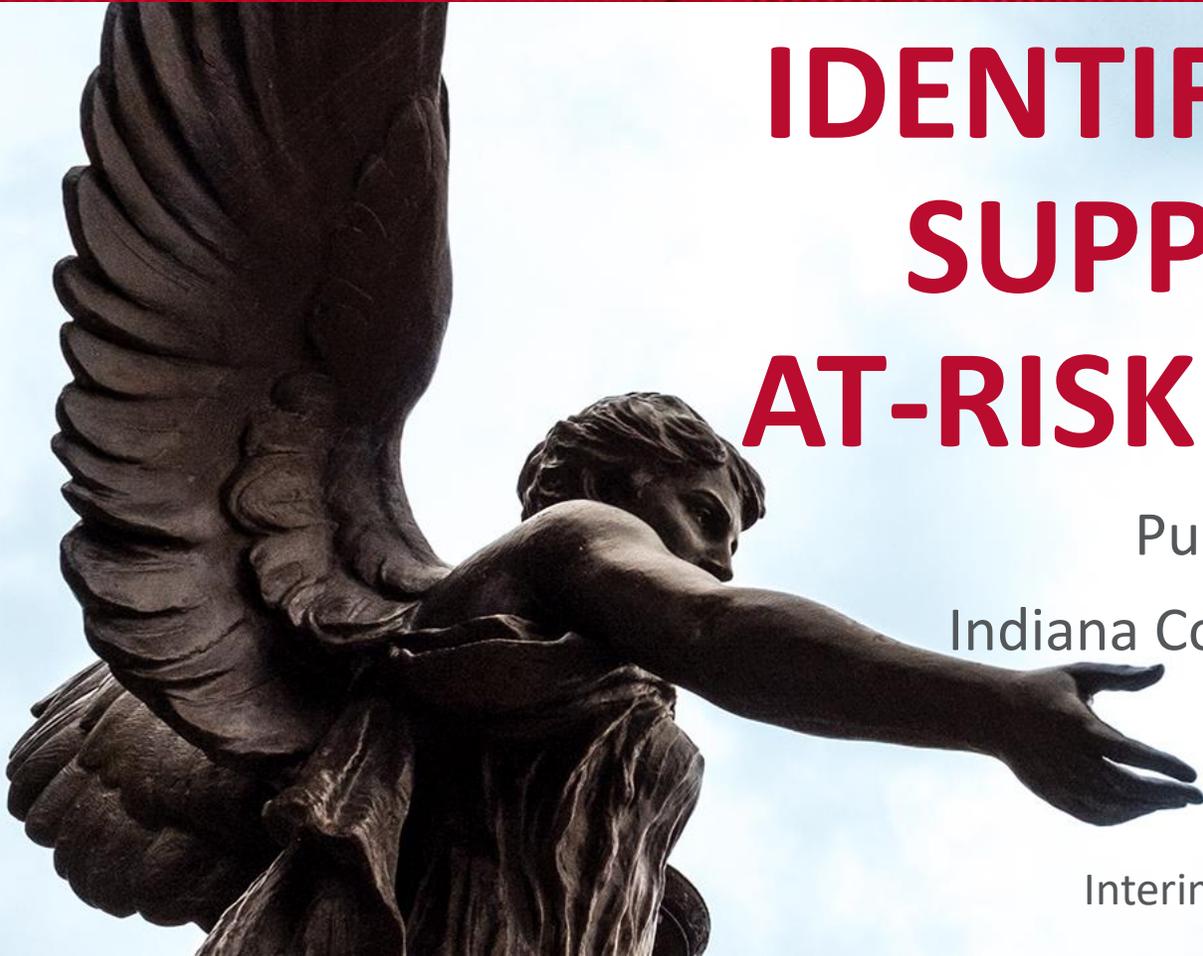
Public Square Presentation

Indiana Commission for Higher Education

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Ro-Anne Royer Engle

Interim Vice President for Student Affairs



BSU At-Risk Student Classification

- No single “official” university classification
- No conditional admission process
- Use of complimentary signposts as indicators of possible risk
 - Pell Recipients
 - 21st Century Scholars
 - Pre-enrollment academic indicators (lower HS GPA and test scores, RNL Index levels 3, 4 and 5)
 - First generation – 2019 cohort

Students may be defined at-risk for duration or for first-year only



Supporting Student Success

Data Informed and Evidence-Based Programs

- Predictive analytics to prioritize first year student outreach
- 21st Century Scholars (Scholarcorps member)
- Summer Bridge programs – ***Participants are retained at a higher rate***
- Key Careers – Students who engage are ***retained at a higher rate***
- Living Learning Communities - 1/3 of all students participate. ***Participants have higher GPA, complete more courses and retained at a higher rate***
- Commuter and Transfer Ambassador programs – help students connect to peers and campus



Supporting Student Success

Data Informed and Evidence-Based Programs

- ID 101 – 1 credit hour course for first year students
- BSU Achievements – ***Among Pell recipients app users are retained at higher rate than non-app users.*** As of fall 2018, all first year students can participate.
- Learning Center Academic support services
 - Tutoring, Supplemental Instruction, Study Skills, Academic Coaching, Skill development workshops

Students who use Learning Center services are retained and graduate at a higher rate than their counterpart who do not.



Monitoring Student Progress and Success

- Proactive professional advising model for first year students – same advisor even if major changes. One on one coaching on 4-Year academic plan, understanding DegreeWorks, mid-term deficiency follow-up, pre-registration advising, PACE program for students on academic probation.
- Upper division advising model- advisor assignments based on major. Academic plan counseling and modification, resource referrals, mid-term deficiency follow-up.

Getting students back on track

Intrusive Interventions

- Fall 2019 launch of a student success solution (early alert, predictive analytics, campus wide adoption)
- Resource referrals by faculty, staff, advisors, etc.
- MapWorks (prior to fall 2018) – within first two weeks of the semester
- Mid-term deficiency notices to student support network – coordinated outreach, intervention, and referrals to resources
- Academic probation – PACE program, referrals, outreach by Retention and Graduation



Terminating Student Enrollment

Performance Based

- Voluntary Withdrawal – meet with individual staff person to review options, opportunity for student feedback
- SAP/Debt – students at-risk are notified, one semester to get back on track or lose aid eligibility. Student appeal available for extenuating circumstances. Staff assistance available.
- Perkins Loan Exit interview for those who are still receiving Perkins Loan
- Academic Probation – one semester to bring GPA to 2.0. If unable to may be DQ
- Academic Disqualification – dismissed for 2 semesters, students may appeal for extenuating circumstances



Post Dismissal Reenrollment and Referrals

- Student eligible to apply for reenrollment as a returning student
- No application fee for reenrollment
- Decision within 2-3 weeks
- Transcript required if the student attended another IHE during dismissal
- No formal referral to Workforce Ready Grant at time of withdrawal or dismissal
- Launch of a Transfer Center in fall 2019

Financial Literacy

Debt Education for All

- Financial Aid staff pre-enrollment high school visits and presentations
- Summer Orientation one on one meetings with families and students
- Active confirmation of awards
- Intuition provides debt tools for students to compare repayment options and talk to a debt counselor
- FIN 101: Personal Finance for Fiscal Wellness required course for all students
- Financial Aid monitors debt levels of all students



QUESTIONS

Thank you for your time.